

Viewing how many instances could not be contacted

SQL Enterprise Job Manager allows you to see what SQL Server instances in your environment cannot be contacted. To view this information you can go to:

- **Dashboard** tab
- **Instances** tab

How do you view SQL Server instances not contacted on the Dashboard tab?

To find this information on the **Dashboard** tab, follow any of these options:

- Go to the Summary section located on the right side of the **Dashboard** tab where you can find the number of **Instances not contacted** in your environment. Click this option and SQL Enterprise Job Manager directs you to the **Instances** tab with the list of your instances filtered by those status that imply that they could not be contacted: Unknown, Connection Failure, Authentication Failure, and Error.
- Alternatively, you can go to the instances list located at the bottom section of the **Dashboard** tab. Click the Status header to have your instances ordered by status.

DASHBOARD

SCHEDULE

JOBS

JOB HISTORY

INSTANCES

ALERT RULES

ADMINISTRATION

Up0

Down8

CRITICAL8

5Instances not contacted

8Agents not running

7Jobs with failure status

MY ENVIRONMENT

8Managed Instances

21Monitored Jobs

15Alerts

15 ALERTS

Sort by Severity | Hide Alerts

CRIT7 Job failures

Click show details for more information.

Show Details | Dismiss | Collect Data

CRIT8 SQL Server Agent not running

Click show details for more information.

Show Details | Dismiss | Collect Data

View Full Schedule

Mon 9/29

16:00

17:00

SQLsafe LS restore Safepolicytest SQLsafe LS restore SQLsafeReposiSQLsafe Full backup for policy Not jobs (AUT_SQLDM_MBI04\MSSQL SQLsafe LS restore SQLsafeRepository for policy DemoLogShipping (. SQLsafe LS restore Safepolicytest for policy DemoPolicy (AUT_SQLDI SQLsafe LS restore Safepolicytest for policy DemoPolicy (AUT_SQLDI SQLsafe LS restore SQLsafeRepository for policy DemoLogShipping (. SQLsafe LS restore Safepolicytest for policy DemoPolicy (AUT_SQLDI SQLsafe LS restore SQLsafeRepository for policy DemoLogShipping (. SQLsafe LS restore Safepolicytest for policy DemoPolicy (AUT_SQLDI

18:00

SQLsafe LS restore Safepolicytest SQLsafe LS restore SQLsafeReposiSQLsafe Full backup for policy Not jobs (AUT_SQLDM_MBI04\MSSQL SQLsafe LS restore SQLsafeRepository for policy DemoLogShipping (. SQLsafe LS restore Safepolicytest for policy DemoPolicy (AUT_SQLDI SQLsafe LS restore SQLsafeRepository for policy DemoLogShipping (. SQLsafe LS restore Safepolicytest for policy DemoPolicy (AUT_SQLDI

INSTANCES

Instance Name	Status	# of Jobs	# of Failed Jobs	Agent Status: Agent Actions
AUT_GIR_DM12	Authenticat Failure	0	0	Unknown
AUT_SQLDM_MBI02 \SERVER2008	Authenticat Failure	0	0	Unknown
AUT_ATS_MBI03 \SQLSERVERR2008	Authenticat Failure	0	0	Unknown
AUT_SQLDM_MBI02 \SOL2008	Authenticat Failure	0	0	Unknown

How do you view SQL Server instances not contacted on the Instances tab?

To view what SQL Server instances cannot be contacted, you can also go to the **Instances** tab. On the filtering section of this tab, go to the Status filter and select those status that represent instances that could not be contacted such as: Unknown, Connection Failure, Authentication Failure, and/or Error.

DASHBOARD

SCHEDULE

JOBS

JOB HISTORY

INSTANCES

ALERT RULES

ADMINISTRATION

Filtering

Clear

INSTANCE

OWNER

LOCATION

SQL SERVER VERSION

STATUS

☒ Unknown

☐ Online

☒ Connection Failure

☐ Unsupported SQL Server Version

☒ Authentication Failure

☒ Error

Remove STATUS Filter

AGENT STATUS

OF JOBS

OF FAILED JOBS

☒ Apply filter as it changes

Managed Instances

FILTERED BY

1 Unknown

1 Connection Failure

1 Authentication Failure

1 Error

Instances do not have any jobs.

Add SQL Server Instance

Collect Data

SQL Server Agent

Edit Credentials

Edit Properties

Remove

Export

Refresh

Instance Name

Status

Agent Status

SQL Server Version

of Jobs

of Failed Jobs

Owner

Location

Actions

AUT_GIR_DM12

Authenticatio Failure

Unknown

SQL Server 2008 R2 RTM (10.50.1600.1)

0

0

Carla

Houston

AUT_SQLDM_MBI02\SERVER2008

Authenticatio Failure

Unknown

N/A

0

0

Carla

Houston

AUT_ATS_MBI03\SQLSERVER2008

Authenticatio Failure

Unknown

N/A

0

0

Carla

Houston

AUT_SQLDM_MBI02\SQL2008

Authenticatio Failure

Unknown

N/A

0

0

Carla

Houston

AUT_ATS_MBI03

Authenticatio Failure

Unknown

N/A

0

0

Carla

Houston

1

/1

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SQL Enterprise Job Manager monitors and manages your SQL Server agent jobs. [Learn more >>](#)

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