

# How InstantRestore works

SQLsafe InstantRestore is a powerful new restore technology that allows you to bring a database online quickly while the restore occurs in the background. SQLsafe enables the SQL Server to immediately begin the transactional part of a database restore, deferring the data file (MDF) restoration until after the database is online. SQL Server continues to handle all transaction log (LDF) restoration activity.

When the restore process is complete and the database is online, SQLsafe takes over and restores the remaining data to the data files in the background. If SQL Server needs data not yet restored, SQLsafe delivers the data to SQL Server directly from the backup. Because SQLsafe never interferes in the SQL Server log operations, ACID (Atomicity, Consistency, Isolation and Durability) compliance for your databases is not affected. When SQLsafe completes data file restoration, it removes itself from all I/O activity of the database and leaves behind a database identical to one restored with a traditional restore process. As a result, SQLsafe is no longer required to access the database.



## Tip

You cannot use the InstantRestore feature on any version of the Windows 2000 operating system and Microsoft SQL Server 7.



## Tip

Beginning with version 7.0, SQLsafe includes a mini-filter driver to support the InstantRestore feature. The driver, named SQLsafeFilterDriver, allows SQL Server to access database data while SQLsafe is performing an instant restore. The driver is only used during an instant restore and is no longer necessary once the database is completely restored.

## How to enable InstantRestore

You first must enable the InstantRestore feature. Because some users may feel uneasy installing a device driver on their systems, InstantRestore is disabled by default. You can enable or disable the InstantRestore feature quickly depending on what task you are performing:

- If you are viewing your SQL Server instances in the Servers tree, right-click the instance you want to restore, and then select **Enable SQLsafe InstantRestore** or **Disable SQLsafe InstantRestore**.
- If you are in the SQLsafe Database Restore wizard, complete the wizard up to the Restore type tab where you will find the option for enabling InstantRestore.



If an InstantRestore operation is in progress when a user attempts to disable these components, SQLsafe displays a warning message.

## Eligible backups

The InstantRestore feature is available for only a database backup that is:

- **A SQLsafe backup archive with backup metadata (maps).** Because InstantRestore allows SQL Server to immediately access the data in a backup, the process needs additional information about the backup which is not present in a native backup file. Please note that this information is also missing in SQLsafe backups that are written directly to Tivoli Storage Manager (TSM).
- **A complete database restore.** InstantRestore can restore a database using any normal restore chain starting with a full backup. InstantRestore does not support partial restores such as file restores or restoring a database with the NO RECOVERY or STANDBY options.

## Monitoring your instant restores

As SQLsafe performs an instant restore, you can monitor its progress using the SQLsafe Management Console or via alerting. InstantRestore is a new type of restore operation and appears in the Management Console status grid like traditional backup or restore operations.

The InstantRestore operation is tracked with the following two operation types:

### InstantRestore

The InstantRestore operation tracks the progress of the entire database restore process. The progress bar increments to 100% for the initial restore progress until the database comes online. When the initial restore completes and the database is online, the status changes to Online and the cell changes to light green. SQLsafe then displays a new line for the Hydrate operation.

### Hydrate

The Hydrate operation tracks the progress of the background restore process. The progress bar increments to 100% for the background restore progress until the restore is complete. When the database restore is complete, the status of both the InstantRestore and Hydrate operations changes to Complete and the cell changes to dark green.

Instant Restore operations include the following two statuses to indicate important milestones of the operation:

### Online

The Online status indicates that the database is online and ready for use.

## Halted

The Halted status indicates that an event interrupted the InstantRestore process. A network issue between SQLsafe and the backup archive can interrupt an instant restore. Because InstantRestore allows changes to the database while the restore is occurring, the database is not deleted if an issue occurs during Hydration. If such an event occurs, the database transitions to a read-only state to prevent the system and users from writing additional data to the database. At this point, you can restore access to the backup archives and the instant restore can safely resume.

## Handling errors during Hydration

If the hydration process is interrupted for any reason:

- The InstantRestore and Hydration operations transition to the Halted state.
- SQLsafe displays an error message stating that hydration is interrupted.

If an error occurs during the InstantRestore operation prior to the beginning of the Hydrate process, SQLsafe displays only the InstantRestore operation with an error status, and includes the error message for the failure.



### Tip

The InstantRestore operation has two phases. In the first phase, the T-SQL restore command runs and after the database is online, hydration starts. If an error is encountered in the first phase (i.e. the T-SQL restore command) and the database remains in SQL Server, SQLsafe does not delete the database.

SQLsafe includes the following failure scenarios that may occur during an instant restore.

Component	Failure	Resolution
Server	Crashes	If the server suffers a catastrophic crash and is no longer available, no recovery is available.
Server	Reboots	If the server reboots because of a power failure, automatic software update, or other similar situation, and comes back online correctly, the SQLsafe Filter Service restarts and then resumes hydration.
Server	Runs out of resources	If the server runs out of memory or other resources, and the SQLsafe Filter Service cannot allocate the additional resources during hydration, SQLsafe uses the following steps:  1. If the offending process is identified: a. The user must stop the process. b. The user can manually restart the SQLsafe Filter Service (if stopped). c. If hydration does not resume once the SQLsafe Filter Service restarts, the user can manually restart the operation. 2. If the offending process is not identified, the user may reboot the server.
Server	Suffers a disk failure	If the database or InstantRestore support files is corrupted by a disk failure, no recovery is available.
Service	Restarts	If one or all of the following items restarts, hydration should resume after the restart is complete: <ul style="list-style-type: none"><li>• SQL Server</li><li>• SQLsafe Backup Agent</li><li>• SQLsafe Filter Service</li></ul> If the database did not go into Suspect mode during this process, hydration resumes from the point where it left off when the SQLsafe Filter Service restarted.  If the database is in Suspect mode, the SQLsafe Filter Service brings the database out of Suspect mode, and then resumes hydration.
Filter Service	Crashes	If the SQLsafe Filter Service crashes, hydration resumes once the service restarts.  If the SQLsafe Filter Service crashes again, you may need to recover any new data added since the first crash.
Backup file	Is corrupt	If the backup file is corrupt or there is a read problem when accessing the network, the SQLsafe Filter Service fails to decompress during hydration.  If the backup file is corrupt, and you have another copy of the backup file, you can restart hydration using the non-corrupt backup file. If the issue is a read problem when accessing the network, you can restart hydration once you address the network issue.

Backup file	Is inaccessible due to a network failure	If the backup file is inaccessible due to a network failure, InstantRestore attempts a retry. If the retry fails, and the maximum retry attempts is reached, the Hydration operation status transitions to the Failure state. Once you correct the network issue or relocate the backup file, you can resume hydration. If the Hydration fails, you may need to restart InstantRestore.
Backup file	Is inaccessible due to a lack of access permissions	If the SQLsafe Filter Service restarts and is unable to open the backup file because the account attempting to read the file does not have the proper permissions, you must provide the account permission, and then resume hydration.

### Does SQLsafe include new characteristics specific to the InstantRestore feature?

Yes, there are new details in SQLsafe to support InstantRestore. For supported platforms, the following components were added to SQLsafe to support InstantRestore:

#### SQLsafe Filter Service (SQLsafeFilterService.exe)

The SQLsafe Filter Service is responsible for handling I/O requests from SQL Server and performing the background database restore (hydration).

#### SQLsafe Filter Driver (SQLsafeFilterDriver.sys)

The SQLsafe Filter Driver is responsible for intercepting I/O requests for databases that have active InstantRestore operations under way. When an instant restore completes the driver totally disengages from all I/O activity of the database and is no longer needed. This device driver utilizes the Microsoft mini-filter driver technology.

### Do you have to use the console for InstantRestore?

No, the Console is not the only place where you can use the InstantRestore feature. You can execute an InstantRestore via T-SQL script using either the SQLsafe CLI or XSP commands. To use the XSP InstantRestore command, see the sample XSP scripts available from the Programs menu.

### Example CLI code snippets that use the InstantRestore command

You can also perform an instant restore through the CLI. Additional options can be set in the SQLsafe Restore wizard, from which you can generate a CLI script that includes the specified wizard settings.

```
SQLsafeCmd.exe InstantRestore <database> <full_backup> -diff <diff_backup> -log <log_backup>
```

The following three options are specific to a backup set:

- BackupFile (if the backup set is striped)
- BackupSet
- Password (or EncryptedRestorePassword)

Where these options appear in the command determines to which backup set they are applied. When you encounter one of these options, it is applied to the full if no -Diff/-Log option is yet encountered, otherwise it is applied to the most recent -Diff/-Log. For example, if you want to instantly restore the following backups:

- Full backup, 2 stripes, backupset 2, encryption key "full"
- Diff backup, 2 stripes, backupset 3, encryption key "diff"
- Log backup, 2 stripes, backupset 4, encryption key "log"

Use the command:

```
SQLsafeCmd InstantRestore Northwind "C:\Backup\Northwind_Full (1 of 2).safe" -BackupFile "C:\Backup\Northwind_Full (2 of 2).safe" -BackupSet 2 -Password "full" -Diff "C:\Backup\Northwind_Diff (1 of 2).safe" -BackupFile "C:\Backup\Northwind_Diff (2 of 2).safe" -BackupSet 3 -Password "diff" -Log "C:\Backup\Northwind_Log (1 of 2).safe" -BackupFile "C:\Backup\Northwind_Log (2 of 2).safe" -BackupSet 4 -Password "log"
```

For more information about available instant restore options, see the usage statements in the CLI Help.