# Customer support portal

The IDERA Customer Support Portal offers 24 x 7 worldwide support to all customers who hold a current maintenance contract with IDERA and provides an easy and convenient way to:

- Submit or track technical support cases.
- Search the IDERA Knowledge Base.
- Download the latest version of your IDERA products.
- Access information about your support plan and licenses.
- Access IDERA resources such as the community site, blog, product videos, and white papers.

## Access the IDERA Customer Support Portal

IDERA SQL product customers can click this link to enter the portal: https://idera.secure.force.com/

For any questions regarding access to the Customer Support Portal, contact your IDERA Sales representative.

SQL Diagnostic Manager identifies and resolves SQL Server performance problems before they happen. Learn more > >

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