

Using Help

The IDERA wiki includes a comprehensive online Help system as well as additional resources that support you as you install and use IDERA products. You can also search multiple IDERA support solutions, available at idera.force.com

Additionally, IDERA helps you by providing:

- 24/7 technical support for critical issues.
- Availability to report cases and access a web-based customer portal for update status.
- Access to our [Knowledge Center](#) where you can find FAQs, How To's, Best Practices, and Webcasts.

This wiki includes the following Web browser minimum requirements:

- Internet Explorer 8.0
- Mozilla Firefox 4
- Google Chrome 6

You can access the IDERA Help system through the **Help** icon on the top right section of your window or by pressing F1 on the section where you need more information.

You can print a help topic from the wiki using the Print function in your browser.

SQL [Workload Analysis](#) makes SQL Server performance tuning easy.

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