

Configuring email settings for alert notifications

[Click here for 1.0 Documentation](#)

Idera SQL Elements can send email notifications for warning or critical conditions from your environment, but before subscribing to these email notifications; you must first configure your email (SMTP) settings.

You can access this option by going to the **Administration** tab.

The screenshot shows the 'ADMINISTRATION' tab selected in the top navigation bar. The main content area is titled 'ADMINISTRATION' and contains several sections: 'Users', 'Instances', 'Alert Emails', 'Health Checks', 'Licensing', 'Tags', and 'Discovery'. The 'Alert Emails' section is highlighted with a red box. It contains the text: 'SQL Elements can send email alerts to inform users about critical issues such as availability problems. To receive alert emails, you must configure alerting to use an email server available on your network and sign up to receive alert emails.' Below this text, the link 'Configure email (SMTP) settings' is also highlighted with a red box. Other links in the 'Alert Emails' section include 'Subscribe to alerts' and 'Manage Subscriptions For All Users'. The 'Instances' section has links for 'Add SQL Server Instance' and 'Import SQL Servers'. The 'Licensing' section has a link for 'Manage License'. The 'Tags' section has a link for 'Manage Tags'. The 'Discovery' section has links for 'Auto Registration Options', 'Discover Instances', and 'Manage Discovery Options'.

In the **Alert Emails** section, click **Configure email (SMTP) settings**. A dialog box opens with three main sections:

- Email Information
- Outgoing Mail Server Information
- Test Email Settings

?

X

Email Settings

Email Information

Sender Address:

Reply To Address:

Message Footer:

^

v

Outgoing Mail Server Information

SMTP Server Address:

SMTP Server Port:

25

☐ Use an SSL encrypted connection

☐ SMTP Server requires authentication

User name:

Password:

Test Email Settings

Recipient of test email:

SEND TEST EMAIL

OK

CANCEL

Email Information

Sender Address

Enter the email address that SQL Elements will use as the sender of the emails notifications.

Reply To Address

You must specify a reply-to email address to receive replies from emails.

Message Footer

Enter the text that you want to appear in the footer of notifications.

Outgoing Mail Server Information

In order to send email notifications, you must specify the settings of an email server you want to use. You need to provide the following information:

SMTP Server Address

Enter the name or Internet Protocol (IP) address of your SMTP mail server.

SMTP Server Port

Enter the IP port that the SMTP mail server uses. The default SMTP port is 25.

Use an SSL encrypted connection

Select this check box to use an SSL encrypted connection to connect to the email server.

SMTP Server authentication

Select this checkbox if your SMTP server requires authentication, specify then a valid user name and password to access the email server.

Test Email Settings

You can use this section to test your email settings. For this purpose, enter the **Recipient of the test email** and click **SEND TEST EMAIL**. SQL Elements sends a test email to the recipient you specify. You can verify this test email in the respective recipient account.

After you configure your email settings, you can subscribe to alerts. For more information on how to subscribe to alerts, go to [Subscribing to Alerts](#).



Manage users

From the **Administration** tab, you can decide which users receive alerts or not. For more information, refer to [Managing subscriptions for all users](#).