

Licensing DB Change Manager

DB Change Manager supports the following types of licenses:

- **Trial licenses.** A license for a time-limited, full-featured trial version of the product. You must register the trial license before you can use the product.
- **Workstation licenses.** A license or set of licenses that is tied to a particular workstation. The product can only be used on that workstation.
- **AppWave licenses.** AppWave licenses are normally concurrent licenses managed by your System Administrator. See your System Administrator for details.

Registering a Trial or Workstation license at application startup

Shortly after downloading a trial version of an IDERA product, you should receive an email from IDERA containing a serial number, which must be registered. These instructions also apply if you have purchased a product and received a serial number prior to running the application for the first time, or if the trial period expired.

To register a serial number at application startup

1. Start the application. The License Registration dialog appears.
2. Copy the serial number from the email, and then paste it into **Serial Number**.
3. Enter your Developer Network (EDN) account credentials in the **Login**, or in the **Email** and **Password** fields.
If you have not previously created an EDN account, or have forgotten your password, click **I need to create ...** or **I've lost my password**.
4. Click **Register**.

The activation file should automatically download and install. If this does not happen, click the **Trouble Connecting? Try Web Registration** link and follow the prompts.

Registering a Workstation license after application startup

The following instructions assume that you have received a workstation license by email and that you currently have a valid trial license. If you did not install a trial version or if the trial period has expired, follow the instructions in [Registering a Trial or Workstation License at Application Startup](#) instead.

To register a serial number after application startup

1. Click **Help > Launch License Manager**.
The License Manager dialog appears.
2. In the License Manager dialog, click **Serial > Add**.
3. Copy the serial number from the email, and then paste it into the Add Serial Number dialog.
4. Click **OK**.
5. Expand Unregistered Serial Numbers, right-click the serial number just added, and then click **Register**.
A registration dialog appears.



The Registration Code box shows a machine-specific identifier required with other registration methods.

6. Ensure that **Register using Online Registration** is selected.
7. Provide Developer Network credentials in the **Login** field, or into the **Email** and **Password** fields.
8. Click **Register**.
The activation file should download and install automatically. If this does not happen, click the **Trouble Connecting? Try Web Registration** link and follow the prompts.

Registering by phone

If you have problems with either of the above procedures, you can register licenses by phone. You must provide the following information:

- Developer Network credentials;
- registration code displayed in the License Registration dialog that appears when you start an unlicensed application;
- product base license serial number; and
- license serial numbers for any additional features purchased

For North America, Latin America, and Asia Pacific: call (415) 834-3131 option 2, and then follow the prompts. The hours are Monday to Friday, 6:00 A.M. to 6:00 P.M. Pacific time.

For Europe, Africa, and the Middle East: Call +44 (0)1628-684 494. The hours are Monday to Friday, 9 A.M. to 5:30 P.M. U.K. time.

After phoning in, you will receive an email containing an activation file to import into DB Change Manager.

To import an activation file

1. Save the activation file from the email to the desktop or to a scratch directory such as c:\temp.
2. From within the application, click **Help > IDERA Licensing > License Registration**.
3. Click **License > Import**.
4. Navigate to the directory where you saved the activation file and then double-click the activation

5. Click the **Import** button to import the activation
6. Click **Finish**.

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