

# Licensing DB Change Manager

DB Change Manager supports the following types of licenses:

- **Trial licenses.** A license for a time-limited, full-featured trial version of the product. You must register the trial license before you can use the product.
- **Workstation licenses.** A license or set of licenses that is tied to a particular workstation. The product can only be used on that workstation.
- **AppWave licenses.** AppWave licenses are normally concurrent licenses managed by your System Administrator. See your System Administrator for details.

## Registering a Trial or Workstation license at application startup

Shortly after downloading a trial version of an IDERA product, you should receive an email from IDERA containing a serial number, which must be registered. These instructions also apply if you have purchased a product and received a serial number prior to running the application for the first time, or if the trial period expired.

### To register a serial number at application startup

1. Start the application. The License Registration dialog appears.
2. Copy the serial number from the email, and then paste it into **Serial Number**.
3. Enter your Developer Network (EDN) account credentials in the **Login**, or in the **Email** and **Password** fields.  
If you have not previously created an EDN account, or have forgotten your password, click **I need to create ...** or **I've lost my password**.
4. Click **Register**.

The activation file should automatically download and install. If this does not happen, click the **Trouble Connecting? Try Web Registration** link and follow the prompts.

## Registering a Workstation license after application startup

The following instructions assume that you have received a workstation license by email and that you currently have a valid trial license. If you did not install a trial version or if the trial period has expired, follow the instructions in [Registering a Trial or Workstation License at Application Startup](#) instead.

### To register a serial number after application startup

1. Click **Help > Launch License Manager**.  
The License Manager dialog appears.
2. In the License Manager dialog, click **Serial > Add**.
3. Copy the serial number from the email, and then paste it into the Add Serial Number dialog.
4. Click **OK**.
5. Expand Unregistered Serial Numbers, right-click the serial number just added, and then click **Register**.  
A registration dialog appears.



The Registration Code box shows a machine-specific identifier required with other registration methods.

6. Ensure that **Register using Online Registration** is selected.
7. Provide Developer Network credentials in the **Login** field, or into the **Email** and **Password** fields.
8. Click **Register**.

The activation file should download and install automatically. If this does not happen, click the **Trouble Connecting? Try Web Registration** link and follow the prompts.

## Registering by phone

If you have problems with either of the above procedures, you can register licenses by phone. You must provide the following information:

- Developer Network credentials;
- registration code displayed in the License Registration dialog that appears when you start an unlicensed application;
- product base license serial number; and
- license serial numbers for any additional features purchased

**For North America, Latin America, and Asia Pacific:** call (415) 834-3131 option 2, and then follow the prompts. The hours are Monday to Friday, 6:00 A.M. to 6:00 P.M. Pacific time.

**For Europe, Africa, and the Middle East:** Call +44 (0)1628-684 494. The hours are Monday to Friday, 9 A.M. to 5:30 P.M. U.K. time.

After phoning in, you will receive an email containing an activation file to import into DB Change Manager.

### To import an activation file

1. Save the activation file from the email to the desktop or to a scratch directory such as c:\temp.
2. From within the application, click **Help > IDERA Licensing > License Registration**.
3. Click **License > Import**.
4. Navigate to the directory where you saved the activation file and then double-click the activation

5. Click the **Import** button to import the activation
6. Click **Finish**.

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