

New - How do you gather an install log file?

If you are encountering difficulties installing SQL Elements, our customer support team may ask you to provide an install log. You can provide this log by typing in a command window the following:

```
msiexec /i <msi file> /!v install.log
```

Please take into account that the resulting **install.log** file will include machine name information; and therefore it is better to email it than to attach it to a public forum.