

# Known Issues

IDERA strives to ensure our products provide quality solutions for your SQL Server needs, but despite the efforts, IDERA Dashboard 4.8 has the known issues that we describe on this page. If you need further assistance with these issues or others, please contact [IDERA Support](#).

## Known Issues

- **SQLCORE-5608** Username validation is not case-sensitive.
- **SQLCORE-5609** A NullPointerException error might occur when accessing the About section from different products' main pages.
- **SQLCORE-5610** In the Overview tab, when a user Filters by Product, the filter text is still visible after refreshing or switching to another page and coming back, even though the filter is no longer applied.
- **SQLCORE-5611** The user session does not expire.
- **SQLCORE-5612** In the Manage Tags tab, applied filters are not removed when deselected, though appearing deselected.
- **SQLCORE-5551** On SQLSafe, Backup and Restore operations from the Web Console are not working for both local and remote instances.

- [Version 4.6](#)
- [Version 4.2](#)
- [Version 3.8](#)
- [Version 3.2](#)
- [Version 3.0](#)