## **Unistalling the IDERA Dashboard**



At the end of the process, you need to reboot the server.

The uninstallation process requires a list of steps to delete all services:

- 1. Back up the Windows Registry as a safety measure.
- 2. Stop the Idera Dashboard Core Service and the Idera Dashboard Web Application Service at the Services window.
- 3. Open the Command Prompt and execute:
  - a. sc delete IderaDashboardCoreService
  - b. sc delete IderaDashboardWebAppService
- 4. Open the Registry Editor and delete the following registry keys:
  - a. Delete CWF from: KEY\_LOCAL\_MACHINE\SOFTWARE\Idera
    - b. Locate and Delete the IDERA Dashboard GUID from: HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Uninst all

<b>B</b>						Regi	stry Editor		
File	Edit	View	Favorite	Help					
				)) {74E7AE4	8-2396-4779-9642-B4B015A806EC}	^	Name	Туре	Data
				{7842C22	0-6E9A-4D5A-AE70-0E138271F883}		(Default)	REG_SZ	(value not set)
			-	{80162C0	8-0FA6-4656-9685-AD88C6527F0B}		AuthorizedCDFP	REG_SZ	
				{84FBCA4	4A-D650-4B0D-8094-EC0671FA9B91}		ab Comments	REG_SZ	IDERA Core Framework is an easy to u
			-	🐌 {875FD7A	AC-E11F-4F3D-BA4E-BCED5E4B78FF}		ab Contact	REG_SZ	support@idera.com
			-	{90F6B3D	E-630C-4B47-B02E-C2847D1C4757}		<b>ab</b> DisplayName	REG_SZ	Idera Dashboard
				{91C4DE4	4A-CE48-4F8B-9D73-D2BFB619FB88}		ab DisplayVersion	REG SZ	4.6.0.9
				{9674CB7	4-4808-4B59-B79D-9AB501F23279}		388 EstimatedSize	REG DWORD	0x000445aa (279978)
				{96EB505	4-C775-4BEF-B7B9-AA96A295EDCD}		ab HelpLink	REG EXPAND SZ	http://wiki.idera.com/display/Dashbo
			-	4977887E	C-1C9B-47FA-8489-88E5E7F43D5E}		ab HelpTelephone	REG SZ	1.877.GO.IDERA (464.3372)
			-	49EA8AC	07-9E3E-40D2-AA75-8AFEEF90E019}		abInstallDate	REG SZ	20190624
				{9F61654	8-62E3-4C12-9E35-74A650BC199C}		ab Install ocation	REG SZ	
				A7037EE	2-F953-4B12-B843-195F4D988DA1}		ab InstallSource	REG_SZ	C:\LIsers\dvillalobos\Deskton\Safe 8.5
				B3192F5	5-2CE8-4C8E-9E40-D3B4998276B2}			REG DWORD	0-00000409 (1023)
				B40EE88	B-400A-4266-A1/B-E3DE64E94431}		ab Mardife Dath	REG_DWORD SZ	MaiEura aug (V(PE1501DE 4E7P 4P20 1
				BEDTEA:	3D-592D-4305-9D1F-20F03/26EFC1}		MoulyPath MoulyPath	REG_EXPAIND_32	0.0000000 (0)
				BEISHID	15-4F/B-4B39-BF9B-98029F646E96		Molvioully	REG_DWORD	0.00000001 (1)
					44-88F0-454C-902F-586A081C6FF/}		IN NOREMOVE	REG_DWORD	0.00000001 (1)
					9A-98C9-497F-99AF-CEBE35D8C0CF		Nokepair	REG_DWORD	0x0000001(1)
					6 0200 4DE0 4011 ED0D76260015)		Publisher	REG_SZ	Idera
					70-8288-40F8-A911-FD8D70208813}		Readme	REG_SZ	
					LF-D1F0-40A4-0DA5-34703F353200}	≡	ab Size	REG_SZ	
					90 1DA0 4E2A A52E 7015P602CC00		UninstallString	REG_EXPAND_SZ	MsiExec.exe /X{BF1591D5-4F7B-4B39-I
					A 0206 4640 0202 ED70DDEA2C50		URLInfoAbout	REG_SZ	http://www.idera.com
				E57/8D3	0-766D-308E-REE6-C1D02C6DDARR		DRLUpdateInfo	REG_SZ	
				E721A9/	A-2632-4709-B430-6D4C8A690BB91	·	100 Version	REG_DWORD	0x04060000 (67502080)
				/F8193F8	C-85D4-437E-99BC-C4439760BA5A3		🐯 Version Major	REG_DWORD	0x00000004 (4)
				1 (CC1D5/10	1 PEPC AC10 0D66 E0AE2E0670061	$\sim$	<	III	

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4062802E5AB4BB44BBBFFAF0C38B6CBA	^	Name	Туре	Data						
44B6CF9C6F8BC45409F2B5A680C1F67F		(Default)	REG_SZ	(value not set)						
4505BE69577CFEB47B9BAA692A59DEDC		88 AdvertiseFlags	REG_DWORD	0x00000184 (388)						
47BC4769808495B47BD9A95B102F2397		88 Assignment	REG_DWORD	0x00000001 (1)						
4896B46DF242CB230B805782605ECF44		AuthorizedLUA	REG_DWORD	0x00000000 (0)						
4F8B2F383FC59EB479275934AE4ECAF5		ab Clients	REG MULTI SZ	1						
50EBB66206F16DE498FC6333FA89BE26		200 DeploymentFlags	REG DWORD	0x0000003 (3)						
55F2913B8EC2E8C4E9043D4B9928672B		100 InstanceType	REG DWORD	0x0000000 (0)						
56F6A1918786D8932A27FE10B1083F17			REG DWORD	0x00000409 (1033)						
5BFF256379F631144902A1901AF3DD8C		ab DackageCode	REG SZ	648301AC940E46445BC908A1DBEE3216						
5D1951FBB7F493B4FBB98920F946E669		ab Droducticon	REG_SZ	Cill/Windows/Jastaller/(PE1501D5_4E7P_4P2						
67D6ECF5CD5FBA732B8B22BAC8DE1B4D		ab DroductName	REG_3Z	Idera Dashboard						
6BDFD330AFAA0FA45BAC3972F69A01FE		Productivarile	REG_32							
6C1B6AF449CFE70408745872BD995A05		uersion	REG_DWORD	0x0400000 (67502080)						
6D0483B6F8B447E42920C93ED69AE499										
6D59550D88288FD49A11DFD867628851										
6E815EB96CCE9A53884E7857C57002F0										
70CA8AE9E3E92D04AA57A8EFFE090E91										
80C261086AF065646958DA886C25F7B0										
845616F93E2621C4E953476A05CB91C9										
84EA7E476932977469244B0B518A60CE										
8810ACECA7DBFE341B7FDD7F9190C964										
BA84FEFC8BFBCAE3B85AEDF4A82A76EC										
939C961910DEA644DBC09278B3FAE484										
93BAD29AC2E44034A96BCB446EB8552E										
973114D10EC931B41AB9273D22D26D02										
9871BCCD0AD1A3E45AF287516B20CC89	-									
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5. Reboot the server.

- 6. Delete the entire Dashboard folder from: C:\Program Files\Idera
- 7. Run the Command Prompt as Administrator and execute: msiexec /i "C:\Program Files\Idera\SQLdm x64 Installation Kit\x64\IderaDashboard.msi" /L\*v %USERPROFILE%\Desktop\DashboardInstall.txt

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