Alert value configuration

The Value Configuration window allows you to select whether you receive an alert for a particular event based on the selected level for that event. For example, if you select the Critical alert level for **Offline** for Database Status, you receive a Critical Level alert if the Database is ever offline. The alerts are available as shown in the following image.

Alert Level	Description
✅	The selected metric is in an OK state.
ℹ️	The selected metric is in an Informational state.
⚠️	The selected metric is in a Warning state.
❌	The selected metric is in a Critical state.

Access the Value Configuration window

SQLdm displays the Value Configuration window when you attempt to edit values for certain metrics.

To access the Value Configuration window:

1. Right-click a monitored SQL Server instance, and then select **Configure Alerts**.
2. In the Alert configuration window, select one of the following metrics:

   - Database Status
   - Mirroring Status
   - OS Metrics Collection Status
   - DTC Status
   - Full-Text Search Status
   - SQL Server Agent Status
   - SQL Server Status
   - SQL Server Agent Job Completion
   - Host Power State
   - VM Power State

3. Click **Edit**.

About informational alerts

Informational alerts allow you to set a threshold that, when generated, triggers a status that does not affect the overall status of the server within SQLdm. You can use informational alerts to notify an administrator of the state of a particular metric for a server or trigger secondary processes that could take action to prevent issue escalation.

> ⚠️ Note that for certain metrics, using the informational alert means that you no longer receive a warning or critical alert for events generated by that metric. Please review the situation before setting up an informational alert.

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