





# Alert value configuration

The Value Configuration window allows you to select whether you receive an alert for a particular event based on the selected level for that event. For example, if you select the Critical alert level for **Offline** for Database Status, you receive a Critical Level alert if the Database is ever offline. The alerts are available as shown in the following image.

| Alert Level   | Description                                       |
|---|---|
|  | The selected metric is in an OK state.            |
|  | The selected metric is in an Informational state. |
|  | The selected metric is in a Warning state.        |
|  | The selected metric is in a Critical state.       |

## Access the Value Configuration window

SQLdm displays the Value Configuration window when you attempt to edit values for certain metrics.

### To access the Value Configuration window:

1. Right-click a monitored SQL Server instance, and then select **Configure Alerts**.
2. In the Alert configuration window, select one of the following metrics:
  - Database Status
  - Mirroring Status
  - OS Metrics Collection Status
  - DTC Status
  - Full-Text Search Status
  - SQL Server Agent Status
  - SQL Server Status
  - SQL Server Agent Job Completion
  - Host Power State
  - VM Power State
3. Click **Edit**.

## About informational alerts

Informational alerts allow you to set a threshold that, when generated, triggers a status that does not affect the overall status of the server within SQLdm. You can use informational alerts to notify an administrator of the state of a particular metric for a server or trigger secondary processes that could take action to prevent issue escalation.



Note that for certain metrics, using the informational alert means that you no longer receive a warning or critical alert for events generated by that metric. Please review the situation before setting up an informational alert.

SQL **Diagnostic Manager** identifies and resolves SQL Server performance problems before they happen. [Learn more](#) > >

|                               |                          |                          |                         |                           |                          |                           |                       |
|-------------------------------|--------------------------|--------------------------|-------------------------|---------------------------|--------------------------|---------------------------|-----------------------|
| <a href="#">Idera Website</a> | <a href="#">Products</a> | <a href="#">Purchase</a> | <a href="#">Support</a> | <a href="#">Community</a> | <a href="#">About Us</a> | <a href="#">Resources</a> | <a href="#">Legal</a> |
|-------------------------------|--------------------------|--------------------------|-------------------------|---------------------------|--------------------------|---------------------------|-----------------------|