

Customer support portal

The IDERA Customer Support Portal offers 24 x 7 worldwide support to all customers who hold a current maintenance contract with IDERA and provides an easy and convenient way to:

- Submit or track technical support cases.
- Search the IDERA Knowledge Base.
- Download the latest version of your IDERA products.
- Access information about your support plan and licenses.
- Access IDERA resources such as the community site, blog, product videos, and white papers.

Access the IDERA Customer Support Portal

IDERA SQL product customers can click this link to enter the portal: <https://idera.secure.force.com/>

For any questions regarding access to the Customer Support Portal, contact your [Idera Sales representative](#).

SQL [Diagnostic Manager](#) identifies and resolves SQL Server performance problems before they happen. [Learn more > >](#)

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