

Modify the Backup Agent properties

You can modify many of the SQL Safe Backup Agent properties from the Management Console and adjust performance parameters to suit your system needs.

If the SQL Server instance is running SQL Safe Lite, the Send Status every x seconds option is ignored. SQL Safe displays operation status information only for Backup Agents running with an enterprise edition license.

If the SQL Server instance is running SQL Safe Freeware Edition, all settings are unavailable. You must upgrade the Backup Agent to either SQL Safe Lite or the enterprise edition to make changes to the Backup Agent properties. For more information, see [manage licenses](#).

How do you access the Backup Agent properties?

To manage your SQL Safe Backup Agents:

1. In the navigation pane, click **SQL Safe Agents**.
2. Right-click the appropriate SQL Server instance.
3. Click **Properties** from the context menu.
4. Change the SQL Safe Agent properties to improve the performance of your backup and restore operations, or enable debug mode for troubleshooting an issue. For more information about SQL Safe Agent properties, see [view agent settings](#).
5. Click **OK**.

✓ You can also [change the port assignment](#) for the Backup Service.

Why should you enable troubleshooting?

Occasionally when you contact IDERA support for assistance, a representative will ask you to enable logging to get a better idea of what the issue is in your environment. SQL Safe allows you to customize your [debug settings](#) when troubleshooting an issue with your Backup Agent.

Is there a disadvantage if you leave debug mode enabled for a long period of time?

There is no disadvantage to leaving SQL Safe in debug mode for an extended period of time. If you experience an issue that occasionally and unexpectedly occurs, or you want to capture data over a long period of time, leave debug mode enabled. This settings gives you the advantage of already logging the data when the issue occurs.