

SQL BI Manager ®

Version 2.2



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Monitor SQL Server Business Intelligence with SQL BI Manager

- BI Monitoring Agentless monitoring of SSAS, SSRS, and SSIS health.
- View Activity view active sessions and report generation progress.
- View data view cube sizes & report generation performance.
- **Configurable alerts** alerts with configurable thresholds.
- Web based console simple-to-use web based console with intuitive views of SQL BI service metrics.

Release Notes

SQL Business Intelligence Manager provides agentless monitoring of the servers and services for SQL Server Analysis Services, SQL Server Reporting Services, and SQL Server Integration Services. Get insight into over 140 metrics including OS counters, service performance counters, and system availability. Dashboard views display data across the entire BI environment and enable you to drill down to find details relating to performance and availability issues. In addition, configurable alerts keep you notified of the state of your BI environment so you can take corrective action as needed.

To get a quick glimpse into the features, fixed issues, and known issues in this release of SQL BI Manager, review the following sections of the Release Notes:

- Key new features in this release.
- Fixed issues in this release.
- Known issues in this release.

New features

SQL Business Intelligence Manager provides the following new features:

2.2 New features

- Enhanced alerting system Set thresholds on actual precision metrics.
- Enhanced query monitoring Enable continuous collection of queries executed against SSAS instances, enabling historical analysis of activity. Configure to collect all queries or only long running queries based on configurable criteria.
- Support for SSRS and scale-out deployment Register instances that are part of a scale-out deployment.
- Instance Level Security Limit user access to instances and control permissions to instances (view, modify).

2.1 New features

- Quick access to Alert details Alert Preview text links to the specific alert chart or information.
- Enhanced view of SSAS information Modified Category names in SSAS view and new metrics in SSAS categories.
- Enhanced view of SSIS information Drill-through capability for SSIS Activity information. SSIS Package History information added.
- Adjust columns width Expandable/shrinkable width of columns in lists displayed within SSAS, SSRS, and SSIS metrics.
- **IDERA Dashboard 3.0** Supports integration with IDERA Dashboard 3.0.

1.5 New features

• FIPS Compatibility

SQL BI Manager now supports running on servers subject to Federal Information Processing Standards. for more information about FIPS compatibility, see Ensure FIPS compliance.

• Data Export

All SQL BI Manager charts allow you to export data in a CSV format. CSV allows you to later create a spreadsheet using a product such as Microsoft Excel.

• Enhanced SQL Server Reporting Services (SSRS) and SQL Server Analysis Services (SSAS) functionality

This release includes the following enhancements regarding SQL Server Reporting Services (SSRS) monitoring:

- Display, report, and define alerts based upon CPU utilization.
- Display the top 10 reports based on how often run, total processing time, average processing time, and most active user.
- Display the top 10 most active users.
- Use an enhanced list of performance metrics including as I/O activity, total processing time, average processing time, and longest running report.

This release includes the following enhancement regarding SQL Server Analysis Services (SSAS) monitoring:

• Display the top 10 most active users and include drill-down capability to display data related to user activity.

1.1 New features

Integration with the IDERA Dashboard

IDERA SQL BI Manager 1.1 now integrates with the IDERA Dashboard, a common technology framework, designed to support the IDERA product suite. Users are able to obtain an overview of the status of their SQL Servers and hosted databases all in a consolidated view and navigate to individual product dashboards for details. The IDERA Dashboard provides a central set of services for managing users, product registry, instance registry, aggregated alerts across IDERA applications, a central web server, and tags for grouping instances. For additional information, see Integration with the IDERA Dashboard.

1.0 New features

• Support for SQL Server 2008-2012 versions

IDERA SQL BI Manager 1.0 supports SQL Server versions 2008, 2008 R2, 2012, and 2014.

Agentless BI Monitoring

IDERA SQL BI Manager 1.0 provides agentless monitoring of the health and availability of your BI environment.

SQL Server Analysis Services Monitoring

Provides monitoring of SQL Server Analysis Services and the server they reside on including OS counters, performance counters as well as active SSAS sessions and resource utilization. For additional information, see SSAS performance view.

SQL Server Reporting Services Monitoring

Provides monitoring of SQL Server Reporting Services and the server they reside on including OS counters, SSRS Report Server counters, SSRS Web Server counters, and SSRS Windows Service counters. For additional information, see SSRS performance view.

SQL Server Integration Services Monitoring

Provides monitoring of SQL Server Integration Services and the server they reside on including OS counters and performance counters. For additional information, see SSIS performance view.

Broad Visibility into SQL BI Manager

Over 140 metrics across SQL Server Analysis Services, SQL Server Reporting Services, and SQL Server Integration Services to keep you informed about the health and availability of both the service as well as the server they reside on.

• Roll Up Dashboard

An intuitive dashboard interface allows you to quickly get a high-level overview of your BI environment and display details on BI environment issues through the drill down capability from the top level view. For additional information, see Viewing information on the dashboard.

Alerts View and Configurable Alerts

The Alerts view and email alerting keeps you informed on critical issues pertaining to the health and status of your BI environment. You can configure alert threshold levels according to what is suitable for your BI environment. For additional information, see Configuring alert thresholds.

• Security

Role-based security makes it easy to give and restrict access to just the appropriate individuals. For additional information, see Adding users.

Fixed issues

2.2 Fixed issues

General

- Side by Side Server Performance now shows the correct number of instances
- Credentials validation results for all selected instances display correctly on the Managed Monitored Services window.
- Improved Date Time Picker implementation.
- Label "SSAS Model Name" changed to "BISM Name" on the SSAS model list widget.

Alerting

• BI Manager no longer displays empty data when users click on an alerts that have been active for a long time.

BI performance / functionality

- Improved grooming data on perf_charts.
- SQL BI Manager is now cluster aware when registering an SSAS instance.
- Users can now provide user defined port numbers when registering or editing instances.

Charts/Panels

- Wrong legends in Cache Faults, Vertipaq, and Cache Transactions charts now show correct labels.
- Correct label on Queries Answered from Cache.
- Consistent labels for Memory charts.

Installation

• SQL BI Manager installer no longer ends abruptly without notification when Msolap is not found.

2.1 Fixed issues

This release includes no fixed issues.

1.5 Fixed issues

General

- The Dashboard no longer displays an incorrect % CPU usage for SSAS/SSIS and SSRS services.
- Cube Size is now a column included in the Cubes list.
- An issue preventing validation of user accounts with SQL Server permissions located in another domain no longer occurs.
- The Threshold Configuration widget is updated to be more user-friendly.
- The Dashboard now displays all widgets when SQL BI Manager Services are added from the Welcome wizard.

Alerting

- An issue causing some older alerts to remain in the current alerts views no longer occurs.
- SQL BI Manager now allows users to configure alert thresholds per metric and per service.
- SSAS/SSIS/SSRS Common Disk-OS-Network-Cache and CPU counters now trigger only a single alert.

BI Performance views

• The SSAS Performance View now properly displays cube detail for SQL Server 2008 x86 servers.

Charts/Panels

• When a user refreshes a chart view, SQL BI Manager no longer responds by displaying a service view.

Installation

• An issue causing the IDERA SQL BI core service to remain in the Windows services after uninstalling SQL BI Manager no longer occurs. This issue was only present alongside SQL Elements installations.

1.1 Fixed issues

General

- An issue causing auto refresh or manual refresh to cut off dashboard widgets' information such as that of the Active alerts roll up view or the SSAS instances roll up view, no longer occurs.
- The list of registered BI services displayed in the Configure Email Alerts window of the Administration tab now groups and clearly marks service instances by BI service (SSAS, SSIS, and SSRS).
- This release fixes an issue where SQL BI Manager was not able to monitor the SSAS service when the SQL Server Database Engine resided in a different machine.

BI Performance views

- An issue preventing users from viewing correctly active alerts and downtime summary for a selected instance in the SSAS, SSIS, or SSRS performance views no longer occurs.
- This release fixes an issue where charts in the sub-views of the SSAS, SSRS, and SSIS performance views displayed incorrectly. Detailed statistics are now visible.
- This release fixes an issue where disabling SSRS or SSIS monitoring for a particular BI instance resulted in different status updates in the main dashboard (status "N/A") and the corresponding BI performance views (status "disabled").

Charts/Panels

- This release fixes an issue where charts in the SSAS, SSRS, and SSIS performance views displayed metric data only in the minutes scale. Scale drop down options for Hours, Day, Week, and Month are now available.
- This release fixes an issue preventing the MDX chart of the Performance>SSAS Performance view to display returned data for the SSAS 2012 version.

Installation

- An issue causing the IDERA SQL BI core service to remain in the Windows services after uninstalling SQL BI Manager no longer occurs. This issue was only present alongside SQL Elements installations.
- An issue that required manually starting the SQL BI Manager web application service, after installing SQL BI Manager in a Windows 2008 R2 x64 environment, no longer occurs.

Registering BI services

• This release fixes an issue impeding SQL BI Manager to register BI services for monitoring when a local SQL Server instance is not installed in the host machine.

- This release fixes an issue preventing users from adding a BI service directly from the SSAS, SSIS, and SSRS performance views.
- This release fixes an issue where users that registered BI services for monitoring in the Welcome wizard, were not able to view all the dashboard widgets such as the SSAS, SSIS, and SSRS instances roll up views.

Licensing

• This release fixes an issue where licensing information was not clearly notified to the user at the moment of adding a new BI service, exceeding the amount of licensed servers/BI services for monitoring.

Known issues

IDERA strives to ensure our products provide quality solutions for your SQL Server needs. The following known issues are described in this section. If you need further assistance with any issue, visit the Support Portal at idera.force.com

2.1 Known issues

Upgrade

• IDERA Dashboard upgrade for users with SQL Diagnostic Manager 10.0.2 installed.

After upgrading the IDERA Dashboard with the BI 2.1 installer, SQLDM 10.0.2 installations fail to sync new users' permissions with the web console. This issue affects only users created in the SQLDM desktop console after the upgrade.

The suggested workaround is as follows:

- Access the Manage Users option of the IDERA Dashboard.
- Locate the user, assign the product (SQLDM) to the user and set the user's role (Product Administrator, Product User, or Product Guest) to match the role assigned when it was created in the SQLDM desktop console.
- SQL BI Manager 2.1 installer cannot upgrade the IDERA Dashboard in DM 9.0 installations , causing the BI Manager 2.1 installation to fail.

The suggested workarounds are as follows:

- Upgrade SQL Diagnostic Manager to version 9.1 before install.
- Install BI Manager 2.1 on a separate dashboard.
- Upgrade the current dashboard to version 2.1.1 before install.

Adding BI Instances

• Adding an instance fails for instances with non-default port configuration.

After adding an instance to SQL BI Manager with the required credentials for SQL Server and WMI connections, and attempting to "Test Credentials", BI Manager fails to connect with the instance and displays the following error message:

"The following error occurred while connecting to instance XXXXX: The following system error occurred: No such host is known., with olap-connection. This prevents the collection of SSAS Cubes, Sessions & Objects"

This is caused by the application not being able to support instances with UDP (User Defined Port) configuration.

1.5 Known issues

Upgrade

• SQL BI Manager 1.0 users must upgrade to 1.1 before attempting to upgrade to 1.5.

SQL BI Manager 1.0 users first must upgrade to SQL BM Manager 1.1 before upgrading to version 1.5.

To upgrade from SQL BI Manager 1.0 to version 1.1, follow these steps:

- 1. Verify that you have product administration permissions.
- 2. In the Repository databases screen, enter the location of the existing 1.0 database (SQL Server Instance) and existing database name (BI Database Name).
- 3. The installer detects a 1.0 schema and executes the migration.

To upgrade from SQL BI Manager 1.1 to version 1.5, see Install SQL Business Intelligence Manager .

1.1 Known issues

Installation

• The IDERA Dashboard installer is unable to create a login on SQL Server 2005 repository databases.

The IDERA Dashboard installer is designed to create a login for the specified service account in the SQL Server Repository database. However, this installer is occasionally unable to create a login on SQL Server 2005 Repository databases. This results in lack of access to the IDERA Dashboard Repository. To solve this issue, create the necessary SQL Server logins outside of the installation process:

- 1. Start SSMS and connect to the SQL Server 2005 Repository database.
- 2. Create a login in the SQL Server 2005 Repository for the service account to be used during the IDERA Dashboard installation.
- 3. Run the IDERA Dashboard installer.

Upgrade

• SQL BI Manager 1.1 requires a custom upgrade procedure.

In SQL BI Manager 1.1 migration occurs as part of the installation process and requires a custom upgrade procedure. This limitation will be corrected in an upcoming release.

To upgrade from SQL BI Manager 1.0 to our latest version follow these steps:

- 1. Verify that you have product administration permissions.
- 2. In the Repository databases screen, enter the location of the existing 1.0 database (SQL Server Instance) and existing database name (BI Database Name).
- 3. The installer detects a 1.0 schema and executes the migration.

1.0 Known issues

BI services monitoring

• SQL BI Manager fails to register BI services for monitoring if a local SQL Server instance is not installed in the host machine.

In SQL BI Manager 1.0, any BI service must have a local instance of SQL Server installed to be registered for monitoring. For machines where a BI service is running without a local SQL Server instance, installing a copy of SQL Server Express on the target machine allows those services to be monitored. This limitation will be corrected in an upcoming release.

• The Remove option in the BI Services views removes the monitored BI service instance.

Users that want to stop monitoring a specific BI service should use "Disable Monitoring" which is accessible through the "gear" icon to the right of the service instance name in the service (SSAS, SSRS, SSIS) view. Selecting **Remove** will remove the service instance and any associated monitored BI services will stop collecting data and sending alerts as a result.

Adding users

• SQL BI Manager fails to add a user if he/she lacks an account on the local SQL BI Core Repository.

SQL BI Manager is designed to add users and grant access as needed. However, users that lack an account on the local SQL BI Core Repository fail to be added as new users in the Administration tab. Please register new users with the SQL BI Core Repository before adding them to SQL BI Manager.

• New SQL BI Manager users may experience issues when logging into SQL BI Manager console.

Some recently added users may experience issues when login in the SQL BI Manager console regardless of their Administration or Read Only privileges, or correct Windows credentials. An incorrect user name or password message displa ys. This is a result of the above requirement to register new users with the SQL BI Core Repository before adding them to SQL BI Manager.

Alerts/Data

• Some SQL Server Reporting Services performance counters are not available for SQL Server 2008.

Windows Service *First Session Requests/sec* and *Snapshot Updates/sec* are not available for SQL Server 2008 in the SSRS performance view.

• SQL BI Manager occasionally returns wrong CPU Usage Percent values for the SSAS, SSRS, and SSIS roll up views.

Users may find that occasionally the CPU Usage Percent values for the SSAS, SSRS, and SSIS roll up views of the main dashboard are incorrect.

• Cube information for SQL Server Analysis Services fails to display in the SQL Server 2008 X86 version.

SQL BI Manager is designed to display and report on database cube information for SQL Server Analysis Services. However, an issue in the SSAS Performance view results in an empty view for the x86 version of SQL Server 2008.

• The following SSAS metrics are not collected for this release:

Cache: <Inserts/sec, Evictions/sec, KB added/sec>

Processing: Rows Written/sec

Processing Aggregations: Rows Created/sec

Processing Indexes: Rows/sec

Storage Engine: Data Read from Data File

Storage Engine: Dimension Cache <lookups/sec, hits/sec>

Storage Engine: Flat Cache <lookups/sec, hits/sec>

Storage Engine: Measure Group Cache <lookups/sec, hits/sec>

Storage Engine: Calculation Cache <lookups/sec, hits/sec>

Threads: Processing Pool Job Queue Length

• The following SSRS metrics are not collected for SQL Server 2008 in this release:

Cache Flushes/Sec

Delivers/Sec Events/Sec Snapshot Updates/Sec Total App Domain Recycles

Online Help

To access the online documentation within the SQL BI Manager application select "Help" from the "gear" icon drop down menu. You may also access through the following link: wiki.idera.com/display/SQLBI

General

• BI Services charts in SQL BI Manager display metric data only in the 'Minutes' scale.

Charts in the SSAS, SSRS, and SSIS performance views display metric data only in the 'Minutes' scale. Scale drop down options for Hour, Day, Week, and Month are not available in this release.

• The My Environment section of the SQL BI Manager's dashboard does not include monitored BI Service Instance information.

For this release users should be aware that the information displayed at the top right in the DASHBOARD view (UP, DOWN, CRITICAL) encompasses the total number of monitored BI Service Instances and may be different than the number of monitored servers.

• The Disable Monitoring option in the BI Services performance views disables only a specific BI service.

For this release users should be aware that when using the option to **Disable Monitoring**, available in the SSAS, SSRS, and SSIS performance views, only the specific BI service is disabled. This information is reflected in MY ENVIRONMENT under "Disabled Instances" from the DASHBOARD VIEW.

An option to manually refresh data is not available in all SQL BI Manager views.

SQL BI Manager is designed to collect data and set alerts every 6 minutes. Displayed data may be manually refreshed by selecting F5.

• An option to modify the number of rows displayed is not available in the dashboard.

SQL BI Manager displays by default 10 rows in the different widget sections of the main dashboard. It is not possible to modify this value in this version.

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Welcome to SQL Business Intelligence Manager

SQL Business Intelligence Manager allows users to take control of their SQL Server Business Intelligence environment. SQL BI Manager provides agentless monitoring of the servers and services for SQL Server Analysis Services, SQL Server Reporting Services, and SQL Server Integration Services.

Need help using SQL BI Manager? See the following sections:

- Get started
- Viewing information on the dashboard
- Alert, SSAS performance, SSRS performance, and SSIS performance views
- Administering SQL BI Manager

What is SQL Business Intelligence Manager?

SQL Business Intelligence Manager provides agentless monitoring of the servers and services for SQL Server Analysis Services, SQL Server Reporting Services, and SQL Server Integration Services. Get insight into over 140 metrics including OS counters, service performance counters, and system availability. Dashboard views display data across the entire BI environment and enable you to drill down to find details relating to performance and availability issues. In addition, configurable alerts keep you notified of the state of your BI environment so you can take corrective action as needed.

How does SQL Business Intelligence Manager help me?

It is one thing to know that the report your boss relies on is running slow or your ETL job takes all night. What's even better is to know why those things are happening. With SQL Business Intelligence Manager, you can take control of your BI infrastructure. Having insight into your SQL Server Analysis Services, SQL Server Reporting Services, and SQL Server Integration Services environment makes it easy to identify issues that can quickly be resolved to optimize your business environment.

As a state-of-the-art business intelligence management solution, SQL BI Manager provides:

- Broad visibility into SQL Business Intelligence services with over 140 metrics pertaining to the health and availability of the services and the servers they reside on.
- Dashboard views display data across the entire BI environment and provide drill down capabilities to obtain more details.
- Alerting keeps you notified of the state of your BI environment so you can take corrective action as needed.
- Role based security makes it easy to give and restrict access, to SQL BI Manager, based on a user's role in the organization.

Find Answers

This documentation set includes a comprehensive online Help system as well as additional resources that support you as you install and use the product. To access information on other IDERA Solutions, visit our website www.idera.com.

View help topics

This wiki includes the following Web browser minimum requirements:

- Internet Explorer 8.0
- Mozilla Firefox 4
- Google Chrome 6

Print help topics

You can print a help topic from the wiki using the **Print** function in your browser.

Contact IDERA

Please contact us with your questions and comments. We look forward to hearing from you. For support around the world, please contact us or your local partner. For a complete list of our partners, please see our Web site.

Sales	713.523.4433 1.877.GO.IDERA (464.3372) (only in the United States and Canada)
Sales Email	sales@idera.com
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Website	www.idera.com

Definition of terms

The following terms are used in the product and throughout the documentation.

Application Feature

SQLsafe performs tasks and displays information depending on the Application Feature you have selected. You can change the application feature by clicking a button in the navigation pane on the Management Console. SQLsafe Today, an additional feature, can be reached by clicking the globe icon on the menu bar, or through the View menu.

Operation

An Operation is a work item that can be scheduled to be performed by the Backup Agent. Backups and restores are executed as operations.

Policy

A policy consists of a list of databases, a set of operations to be performed on those databases, and a set of schedules according to which the operations will be performed. Policies allow you to define a maintenance plan across multiple SQL Server instances, which can reside on one or more physical servers. You can then use the Management Console to monitor the status of policies and their associated database backup operations.

Server Groups

Server Groups are collections of similarly tasked SQL Server instances, whose performance and policy status is more easily monitored together. You are not required to place SQL Server instances into groups but, in an enterprise with hundreds of servers, compliance review can be greatly simplified.

How to use the Help

The IDERA wiki includes a comprehensive online Help system as well as additional resources that support you as you install and use IDERA products. You can also search multiple IDERA Support Solutions, available at idera.force.com

Additionally, IDERA helps you by providing:

- 24/7 technical support for critical issues.
- Availability to report cases and access a web-based customer portal for update status.
- Access to our Knowledge center where you can find FAQs, How To's, Best Practices, and Webcasts.

View help topics

This wiki includes the following Web browser minimum requirements:

- Internet Explorer 8.0
- Mozilla Firefox 4
- Google Chrome 6

Access online Help

You can access the IDERA SQL BI Manager Help system through this link.

Access the IDERA Customer Support Portal

IDERA SQL Customers click this link to enter the portal: http://idera.force.com/

For any questions regarding access to the Customer Support Portal, contact your IDERA Sales representative.

About IDERA

At IDERA, we deliver a new generation of tools for managing, administering, and securing your Microsoft Windows Servers, including SQL Server, PowerShell and Microsoft Dynamics. We employ numerous industry experts worldwide who are devoted to bringing proven solutions to you, the administrator. IDERA provides solutions that help you ensure server performance and availability and reduce administrative overhead and expense. Our award-winning products install in minutes, configure in hours and deploy worldwide in days. IDERA is a Microsoft Gold Certified Partner headquartered in Houston, Texas, with offices in London, UK, Melbourne, Australia, and Sao Paulo, Brazil.

IDERA products

Our tools are engineered to scale from managing a single server to enterprise deployments with thousands of servers. IDERA products combine ease of use with a design that installs in minutes, configures in hours, and deploys worldwide in days. To learn more about IDERA products, visit the IDERA Web site at www.idera.com.

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Get started

Use the following checklist to get started using SQL Business Intelligence Manager.

	Follow these steps
•	Make sure you meet the Software and Hardware requirements.
	Run the Setup.exe file from the root folder of the installation kit to install the IDERA Dashboard and SQL Business Intelligence Manager.
⊘	Log in the IDERA Dashboard.
	Use the Welcome to IDERA SQL Business Intelligence Manager wizard to configure your settings (option only available on your first installation).
•	Add BI service instances (SSAS, SSRS, SSIS) for BI monitoring.
•	If you want to receive alert notifications through e-mail, configure the e-mail settings.
	If you want to grant other users access to the IDERA Dashboard or SQL BI Manager, manage users in the Administration view.
•	Get a complete overview of your SQL BI environment in the SQL Business Intelligence Manager dashboard.

Software requirements

IDERA Dashboard and SQL BI Manager services requirements

You need to comply with the following requirements to install the IDERA Dashboard and SQL BI Manager's collection services:

Туре	Requirement	Suggestions
Microsoft .NET Framework version	4.0 or later	Make sure to install this software prior to the installation of the IDERA Dashboard and SQL BI Manager. For more information about the .NET Framework, see the MSDN article .NET Framework Versions and Dependencies.
Microsoft Library	msolap.dll	The msolap.dll file needs to be installed where the the data collection service runs. The installation will look for the file and if its not found will prompt the user to install the file. This file can be installed by downloading and installing from the latest version of the SQL Server Feature Pack from Microsoft SQL Server 2016 Feature Pack(choose the SQL_AS_OLEDB.msi installer).
Microsoft Library	Microsoft SQL Server Shared Management Objects(SMO)	Microsoft SQL Server Shared Management Objects(SMO) needs to be installed. You can install the SMO by downloading the installers from the SQL Server 2016 Feature Pack (ENU\x64\SharedManagementObjects.msi and ENU\x64\SQLSysClrTypes.msi). The components in the SQL Server 2016 Feature Pack are backward compatible with all previous SQL Server versions. Run the SQLSysClrTypes.msi installer first.

Туре	Requirement	Suggestions
Operating	Windows 7 SP1+	
System	Windows 8+	
	Windows 10	
	Windows Server 2008 SP1	
	Windows Server 2008 R2	
	Windows Server 2012	
	Windows Server 2012 R2	
	Windows Server 2016	

IDERA Dashboard and SQL BI Manager repository requirements

The IDERA Dashboard and SQL BI Manager support any of the following versions for hosting its repositories:

Edition	Version
SQL Server Express, Standard, or Enterprise Edition	 SQL Server 2008 SQL Server 2008 R2 SQL Server 2012 SQL Server 2014 SQL Server 2016

Monitored BI Service instances requirements

All SQL Server instances that you want to monitor should comply with the following requirements:

Version
SQL Server 2008
SQL Server 2008 R2
SQL Server 2012
SQL Server 2014
SQL Server 2016

Browser requirements

The IDERA Dashboard and SQL BI Manager's web consoles are compatible with the following browsers:

- Internet Explorer 10+
- Microsoft Edge (new MS browser in Windows 10)
- Chrome
- Firefox

Port requirements

The IDERA Dashboard uses the following ports:

- Web Application Service: **9290** (Standard HTTP port) and **9291** (SSL port)
- Core Service: 9292 (REST API port) and 9293 (.NET remoting port)

IDERA SQL BI Manager uses the following ports:

Collection service port: 9277

Hardware requirements

SQL BI Manager collection service requirements

The following are the requirements for hosting the SQL BI Manager collection service:

Hardware type	Requirement
CPU	1 GHz
Memory	1 GB
Hard Drive Space	128 MB
Monitor Resolution	1024 by 768 pixels

SQL BI Manager repository requirements

For SQL BI Manager database repository, you need 1GB to 3GB for one year of data, per monitored BI Service instance.

Upgrade to this release

Upgrading SQL Business Intelligence Manager allows you to take advantage of the new features available in the latest version.

Upgrade checklist

To successfully upgrade your Microsoft SQL Server environment to this build, complete the procedures outlined in the following table. These procedures support upgrades from SQL Business Intelligence Manager versions 1.1 or later.

\checkmark	Follow these steps			
	Ensure the computer on which you want to upgrade SQL Business Intelligence Manager meet or exceed the hardware requirements and software requirements.			
	Ensure your Windows logon account has local administrator permissions on the computer you intend to upgrade.			
	Review the product architecture.			
	Close all open applications on the computer you intend to upgrade.			
	Upgrade your SQL Business Intelligence Manager installation.			
needs to be runn installation is run an alert suggesti				

Installation and deployment

You can install and deploy SQL BI Manager in any environment size. SQL BI Manager integrates seamlessly with the IDERA Dashboard, a common technology framework designed to support multiple IDERA products.

- Learn about the product components and architecture
- Review the hardware, software, and permissions requirements
- View installation instructions for the IDERA Dashboard and SQL BI Manager.

Product components and architecture

The IDERA Dashboard and SQL BI Manager consist of a light, unobtrusive architecture that easily runs in your SQL Server environment with minimal configuration. All components run outside and separate from SQL Server processes.

- Learn about the IDERA Dashboard's components and architecture.
- Learn about the SQL BI Manager's components and architecture.

IDERA Dashboard product components and architecture

The IDERA Dashboard provides web and back end services, shared across multiple IDERA products. To learn more about what the IDERA Dashboard is and how it works, see Integration with the IDERA Dashboard.

The IDERA Dashboard consists of the following components:

- Web Application Service
- Core Service
- Core Repository

Web Application Servi	ce	SQL BI Manager Plug-in	SQL BI Manager Plug-in		
Core View & Widget		Views & Widgets	Views & Widgets	<<	Web Conso
Core Service 💝		≈	~		
Rest Core Module	>	Rest SQL BI Manager Add-in Module	Rest SQL BI Manager Add-in Module		
\approx					
Core Rep	ository	\approx	×		
		SQL BI Manager Service Repository 	SQL BI Manager Service Repository 		

Web Application Service

The Web Application Service is a Windows service that wraps Apache Tomcat server. The Web Application Service serves up dashboard (IDERA Dashboard) and SQL BI views and widgets that are displayed in the web console. The Web Application Service requires two ports:

- Standard HTTP port (by default 9290)
- SSL port (9291)

Core Service

The Core Service is a C# (.NET 4.0 Framework) based Windows service that hosts dashboard and SQL BI REST APIs that are used by the Web Application Service to configure and retrieve data. In addition, the Core Service handles product registration, security, configuration, product data, and event aggregation.

The Core Service uses two ports, one for REST API and the other for .NET remoting:

- Core Service REST API port (by default 9292)
- .NET remoting port (by default 9293)

Core Repository

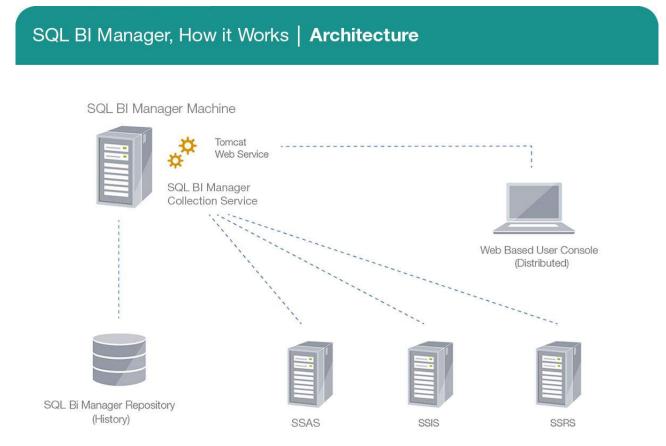
The Core Repository is a database where all dashboard's configuration and aggregated data is stored. The Core Repository database is hosted on a SQL Server instance and is accessed by the Core Service to retrieve data.

SQL BI Manager product components and architecture

SQL BI Manager offers a simple architecture which runs in your SQL Server environment with minimal configuration. The web console allows you to easily access the status of your BI environment from any computer at any location without adding or modifying your native SQL Server files or services.

SQL BI Manager consists of the following components:

- SQL BI Manager plug-in
- SQL BI Manager web console
- SQL BI Manager services
- SQL BI Manager database repositories



SQL BI Manager plug-in

When SQL BI Manager is registered with the IDERA Dashboard, the product plug-in module is deployed. The SQL BI Manager *plug-in* consists of web views and widgets and a .NET based *add-in* module (SQL BI Manager *add-in*). The web views and widgets

are deployed in the Web Application Service of the IDERA Dashboard, and the SQL BI Manager *add-in* in the Core Service of the same.

The Web Application Service dynamically loads in SQL BI Manager's views and widgets and makes them available to web console users. The views and widgets use the SQL BI Manager *add-in* REST APIs to retrieve data. Likewise, the SQL BI Manager *add-in* retrieves data from the product services and Repository.

SQL BI Manager web console

The web console is a web application that provides multiple views that help you to:

- Monitor the availability, health, and status of your SSAS, SSRS, and SSIS services.
- Monitor the health and performance of the machines hosting your BI Service instances.
- Perform root cause analysis on poor performing SQL BI environments.
- Get an overview of the status and contents of your SQL BI environment (number of servers, BI instances, and licensing).

SQL BI Manager services

SQL BI Manager uses the following windows services:

- IDERA Web Server
- IDERA SQL BI Manager Collection Service

SQL BI Manager uses the Collection Service account to gather information from monitored BI instances and their host computers. To change this default setting, go to Edit Properties .

SQL BI Manager Repository

SQL BI Manager creates the following database on installation:

• IDERA SQL BI Manager Repository

This database stores information related to application users, configuration information, and data gathered for the monitored BI Service instances.

Required accounts and permissions

Required accounts and permissions

The IDERA Dashboard and SQL BI Manager connect to registered SQL Server instances and their host computers to collect information. The collection service requires permissions to connect and gather information using SQL and WMI connection credentials.

The IDERA Dashboard and SQL BI Manager requires the assignment of the following permissions for the accounts listed:

Account	Action	Permissions required
Windows user account or Windows security group user account	To install IDERA Dashboard and SQL BI Manager components	Windows Administrator permission on the Target computer
	To create and access the Core and SQL BI Manager repository databases	 Create Database Rights on the target SQL Server Instance Read and write privileges on the Core and SQL BI Manager Repository Databases
SQL Server login account	For most SQL queries	VIEW SERVER STATE VIEW ANY DATABASE VIEW ANY DEFINITION
	To monitor database information	ALTER ANY DATABASE server level permission or CREATE DATABASE in the master database
	For DBCC CHECKDB	sysadmin server roles
WMI account	To access remote WMI data	Additional rights on a group that has been given remote access

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Ensure FIPS compliance

You can use SQL BI Manager in environments where Federal Information Processing Standard (FIPS) compliance is required. SQL BI Manager automatically detects whether the target SQL Server instances require FIPS-compliant encryption. When this security setting is detected, SQL BI Manager uses the FIPS-compliant AES encryption algorithms provided by Microsoft.

For more information about FIPS compliance, see the corresponding Microsoft TechNet Web Articleand Microsoft Knowledge Base Article.

Ask your Windows security administrator whether the FIPS system cryptography setting has been enabled in the Local Security Policy or a Group Policy that applies to the SQL Server computer.

Installation instructions

This procedure guides you through a typical install of SQL BI Manager integrated with the IDERA Dashboard.

- The SQL BI Manager installation kit provides users with a unified installer for both products: IderaDashboard and SQLBI.
- IDERA recommends running the unified installer. See Install the IDERA Dashboard and SQL BI Manager for detailed instructions.

Requirements for installation:

- The SQL Server BI services (SSIS, SSAS, SSRS) should be running under an account that has the required permissions to allow remote connections (i.e. "local system" or a service account in the local administration group).
- The **msolap.dll** file needs to be installed where the the data collection service runs. The installation will look for the file and if its not found will prompt the user to install the file. This file can be installed by downloading and installing from the latest version of the SQL Server Feature Pack from Microsoft SQL Server 2016 Feature Pack(choose the SQL_AS_OLEDB.msi installer).
- Microsoft SQL Server Shared Management Objects(SMO) needs to be installed. You can install the SMO by downloading the installers from the SQL Server 2016 Feature Pack (ENU\x64\SharedManagementObjects.msi and ENU\x64\SQLSysClrTypes.msi). Run the SQLSysClrTypes.msi installer first.

Install the IDERA Dashboard and SQL BI Manager

This procedure guides you through the installation of the IDERA Dashboard and SQL Business Intelligence Manager 2.2.

Start your IDERA SQL Business Intelligence Manager installation

You can install the IDERA Dashboard and SQL Business Intelligence Manager 2.2 on any computer that meets or exceeds the product requirements.

To start installing the IDERA Dashboard and SQL BI Manager:

- 1. Log on with an administrator account to the computer on which you want to install SQL BI Manager.
- 2. Run Setup.exe in the root of the installation kit.
- 3. On the **Welcome** window of the setup program, click **Next**.
- 4. Review the license agreement. To accept this license agreement, click **I accept the terms and conditions of this License Agreement**, and then click **Next**.

Select a registration option to install your IDERA Dashboard

You can select to install or upgrade your IDERA Dashboard on your local machine or on a remote server. If you have previously installed the IDERA Dashboard, provide the URL and the administrator credentials. Then click **Next**.

Select an installation location and type a display name for your instance

You can use the default install location or specify a different path. For your first install, we recommend using the default location. On the Display Name text box, type a unique name for your SQLBI instance. The display name helps you to distinguish different instances of the same product. Click **Next** to continue with the installation.

Select a Windows user account to use for the service account

SQL BI Manager uses the service account to communicate between the monitored SQL Server instance and the SQL BI Manager Repository. The IDERA Dashboard uses this account to connect, discover, and gather configuration information from SQL Servers in your Business environment. The installer grants the "Log on as a Service" right to the account that you specify.

To specify a service account:

- 1. On the Service Account window, type appropriate credentials in the provided fields under which the services run.
- 2. Click **Next**. SQL BI Manager verifies the connection before continuing.

Select service ports to use for the IDERA Dashboard

The IDERA Dashboard uses ports **9094**, **9290**, **9291**, and **9292** for the web application and dashboard services respectively. However, you can specify different service ports.

To specify a service port:

- 1. On the Service Ports window, specify the ports you want the web application and dashboard services to use.
- 2. Verify that the Firewall allows TCP (Transmission Control Protocol) traffic through your specified ports.
- 3. Click **Next**.

Select a SQL Server instance to use for the IDERA Dashboard Repository database

The IDERA Dashboard Repository database is where the collected data, alert information, and alert configuration settings are stored.

To specify the SQL Server instance to install the Repository database on:

- 1. On the Repository Database screen, specify the host SQL Server instance you want to use for the IDERA Dashboard Repository database.
- 2. Type the name for the IDERA Dashboard Repository database.
- 3. If your SQL Server environment uses SQL Server Authentication, select the respective check box and click **Change** to enter SQL Server credentials. By default, the IDERA Dashboard uses your Windows credentials when connecting to the Repository database.
 - ⁽ⁱ⁾ If you use Microsoft SQL Server Authentication, a new window displays where you can type the respective SQL Server login and password.
- 4. Click Next.

Select a SQL Server instance to use for the **SQL BI Manager** Repository database

The SQL BI Manager Repository is where the collected data, alert information, and alert configuration settings are stored.

To specify the SQL Server instance to install the SQL Diagnostic Manager Repository on:

- 1. Type the host name and instance in the space provided.
- 2. If your SQL Server environment uses SQL Server Authentication, select the respective check box and click **Change** to enter SQL Server credentials. By default, SQL BI Manager uses your Windows credentials when connecting to the Repository.

- 3. If want the SQL BI Management Service to use SQL Server Authentication, select the respective check box and click **Change** to enter SQL Server credentials. By default, SQL BI Manager uses your Windows credentials when connecting to the Repository.
- 4. Click Next.

Complete the install

The setup will grant the provided accounts access to SQL BI Manager and the IDERA Dashboard. The user that installs the IDERA Dashboard has access to this application by default as a Dashboard Administrator. You can choose whether you want other users to have access to the IDERA Dashboard in the Administration view.

- 1. Click **Install** to indicate that you are ready to complete your installation with the configurations you specified. If you want to review or change any of your settings, click **Back**.
- 2. Click **Finish** to exit the IDERA Dashboard Setup Wizard.

① You need to reboot your client machine after installation.

To access the IDERA Dashboard and the SQL BI Manager web console, see Log in the IDERA Dashboard and web console.

• Uninstalling the IDERA Dashboard

If you wish to uninstall the IDERA Dashboard, make sure to unregister all products by clicking the **Manage Products** link of the Products widget in the Administration view. For additional information, see Managing products in the IDERA Dashboard.

Install the IDERA Dashboard

This section guides you through the installation of the IDERA Dashboard, a common technology framework for IDERA products.

Before you install the IDERA Dashboard, be sure to have:

- A local administrator account on the machine you are installing the product.
- Microsoft .NET 4.0 Framework or later installed.

Start your installation

You can install the IDERA Dashboard on any computer that meets or exceeds the product requirements.

To start installing the IDERA Dashboard:

- 1. Run IderaDashboard in the root of the installation kit.
- 2. On the **Welcome to the IDERA Dashboard Setup Wizard**, click **Next** to continue with installation.

🛱 Idera Dashboard Setup	
	Welcome to the Idera Dashboard Setup Wizard
	This wizard will install Idera Dashboard on your computer. Click Next to continue or Cancel to exit.
idera	
	Back Next Cancel

3. Review the license agreement. To accept this license agreement, click **I accept the terms in the License Agreement**, and then click **Next**.

Please read the follow	greement wing license agreeme	nt carefully		
	TRIAL SOFTWARE	LICENSE AGREEM	ENT	
		a, Inc.		
		p Freeway West		
		e 700		
		Texas 77092		
	Ph: (713) 523-4433	Fax: (713) 862-52	210	
BY PROCEEDING TO	DOWNLOAD, INSTA	LL OR USE THE S	OFTWARE IN WHICH	
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THIS AGREEMENT IS TEMPORARY LICENS BOUND BY THE FOLL WITH THESE TERMS	SE KEY, YOU HEREB OWING TERMS AN AND CONDITIONS, E SOFTWARE AND I	EMBEDDED OR B Y ACKNOWLEDGE D CONDITIONS. IF THEN CLICK " <u>DO</u> DELETE THE SOFT	AND AGREE TO BE You do not agrei <u>Not accept,</u> " do n	E

Select an installation location

You can use the default install location or specify a different path (**Change**). For your first install, we recommend using the default location. Click **Next** to continue with the installation.

朦 Idera Dashboard Setup	
Destination Folder Click Next to install to the default folder or click Change to choose an	other.
Install Idera Dashboard to:	
G:\Program Files\Idera\Dashboard\ Change	
Back Next	Cancel

Select a Windows user account to use for the service account

The IDERA Dashboard uses this account to connect, discover, and gather configuration information from SQL Servers in your Business environment. The installer grants the "Log on as a Service" right to the account that you specify.

To specify a service account:

1. On the Service Account window, type appropriate credentials in the provided fields under which the services run.

2. Click Next.

Service Account		
Specify the account that Ide	era Dashboard services will run under.	
The Idera Dashboard service	s will run under this account.	
Specify the service account:		
Domain\UserName:	simpsons\administrator	
Password:	[••••••	
The "Log on as a ser	vice" right will be granted to this account.	

Select service ports to use for the IDERA Dashboard

The IDERA Dashboard uses ports **9094**, **9290**, **9291**, and **9292** for the web application and dashboard services respectively. However, you can specify different service ports.

To specify a service port:

1. On the Service Ports window, specify the ports you want the web application and dashboard services to use.

ervice Ports Specify the ports to be used by Idera Dashboard services.	
Specify the ports to be used by Idera Dashboard services.	
The Idera Dashboard services will use these ports.	
Specify the ports:	
Idera Dashboard Core Services Port:	9292
Idera Dashboard Web Application Service Port:	9290
Idera Dashboard Web Application Monitor Port;	9094
Idera Dashboard Web Application SSL Port:	9291
If Firewall is enabled make sure it allows TCP traffic	through these ports.

- 2. Verify that the Firewall allows TCP (Transmission Control Protocol) traffic through your specified ports.
- 3. Click Next.

Select a SQL Server instance to use for the IDERA Dashboard Repository database

The IDERA Dashboard Repository database is where the collected data, alert information, and alert configuration settings are stored.

To specify the SQL Server instance to install the Repository database on:

1. On the Repository Database screen, specify the host SQL Server instance you want to use for the IDERA Dashboard Repository database.

2. Type the name for the IDERA Dashboard Repository database.

dera Dashboard Setup		
Repository Database		
Specify the name and locati	on of the Idera Dashboard repository datab	ase.
Specify the host SQL Server	and the name of the Repository database.	
SQL Server Instance:	(local)	
<u>D</u> atabase Name:	IderaDashboardRepository	
Connection Credentials:		
By default, the setup prog account to create the Rep	ram uses the credentials of your Windows lo ository database.	gon
🔲 Use Microsoft SQL S	Change	1

- 3. *If your SQL Server environment uses SQL Server Authentication*, select the check box and click **Change** to enter SQL Server credentials. By default, the IDERA Dashboard uses your Windows credentials when connecting to the Repository database.
- 4. If you use Microsoft SQL Server Authentication, a new window displays where you can type the respective SQL Server login and password.
- 5. Click **Next**.

Grant access to the IDERA Dashboard

The user that installs the IDERA Dashboard has access to this application by default as a *Dashboard Administrator*. You can choose whether you want other users to have access to the IDERA Dashboard in the Administration view. To continue with the installation, click **Next**.

🚏 Idera Dashboard Setup	- 🗆 X
Security Grant users access to use Idera Dashboard	
Setup will grant these accounts access to Idera Dashboard. Service Account: simpsons\administrator Installing User Account: SIMPSONS\administrator Use these accounts to login to Idera Dashboard. You can grant other users from the Administration tab within the product.	access
Back Next	Cancel

Complete the install

1. Click **Install** to indicate that you are ready to complete your installation with the configurations you specified. If you want to review or change any of your settings, click **Back**.

🖓 Idera Dashboard Setup	_ 🗆 🗵
Ready to install Idera Dashboard	
Click Install to begin the install process. Click Back to review or change any installation settings. Click Cancel to exit the wizard.	of your
Back Install	Cancel

2. Click **Finish** to exit the IDERA Dashboard Setup Wizard.



3. Proceed with the SQL BI Manager Setup Wizard.

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Install SQL Business Intelligence Manager

This section guides you through the installation of IDERA SQL Business Intelligence Manager.

Before you install SQL BI Manager, be sure to have:

- The IDERA Dashboard installed. SQL BI Manager integrates with the IDERA Dashboard.
- A local administrator account on the machine you are installing the product.
- A host machine for SQL BI Manager services.
- A host SQL Server for the product databases.
- A service account with permissions to read/write and create databases and update their schemas.
- O You can also grant SQL BI Product Administrator permissions in the IDERA Dashboard. For more information, see Managing users in the IDERA Dashboard.

Start your installation

You can install IDERA SQL BI Manager on any computer that meets or exceeds the product requirements.

To start installing SQL BI Manager:

- 1. Run SQLBI in the root of the installation kit.
- 2. On the **Welcome to the IDERA SQL BI Manager Setup Wizard**, click **Next** to continue with installation.



3. Review the license agreement. To accept this license agreement, click **I accept the terms in the License Agreement**, and then click **Next.**

	Agreement	c. n	(
riease read the fol	owing license agreement carel	ruiy.	
	SOFTWARE LICENSE A	GREEMENT	
	ldera, Inc.		1
	2950 North Loop Freev	way West	
	Suite 700		
	Houston, Texas 7	7092	
	Phone: (713) 862-5250; Fax:	(713) 862-5210	
	TO DOWNLOAD, INSTALL O	DDED OR BY OBTAINING #	
EY FOR THE SC OUND BY THE FO ATH THESE TERM ISTALL OR USE	FTWARE, YOU HEREBY AC DLLOWING TERMS AND COU IS AND CONDITIONS, THEN (THE SOFTWARE AND DELI IS IN THE LICENSE Agreement	NDITIONS. IF YOU DO NO CLICK " <u>DO NOT ACCEPT.</u>	T AGREE

Select an installation location

You can use the default install location or specify a different path (**Change**). For your first installation, we recommend using the default location. Click **Next** to continue with the installation.

dera SQL BI Manager 1.5 Setup Change destination folder Browse to the destination folder	
Look in: A SQLBI	• E e
Eolder name:	
G:\Program Files\Idera\SQLBI\	

Insert your IDERA Dashboard registration options and credentials

On the IDERA Dashboard screen, select your IDERA Dashboard registration option. You can install this framework locally or register with a previously installed copy on another server. Also, make sure to enter your IDERA Dashboard credentials. Click **Next** to continue with the installation.

dera Dashboard Enter the Dashboard Locati	on and Administrator Credentials.	
Dashboard Registration Optio	ns:	_
Register with Loca		
C Register with Rem	ote Idera Dashboard	
Idera Dashboard Credentials		
<u>H</u> ostname:	Jocalhost	
Web App SSL Port:	9291	
Service Port:	9292	
<u>D</u> omain\UserName:		
Password:	Γ	

Provide a unique instance display name

On the IDERA Dashboard screen, provide a unique instance display name for your SQL BI Manager installation. This helps to avoid confusion when there are multiple copies of SQL BI Manager registered with the IDERA Dashboard. Click **Next** to continue with the installation.

Idera SQL BI Manager 1.5 Setu	IP	
Application Instance Name		
Enter the Application Instance N within the Idera Dashboard.	ame to be used to refer to this installation	
Enter the Instance Name:		
SQLBI East		
Makey This passes will be used to dif	ifayantista amana multinla installationa of Telay	_
Note: This name will be used to dif SQL BI Manager if necessary,	ferentiate among multiple installations of Ider	a

Select a Windows user account to use for the service account

SQL BI Manager uses this account to connect, discover, and gather configuration information from SQL Servers in your Business environment. The installer grants the "Log on as a Service" right to the account that you specify.

To specify a service account:

1. On the IDERA SQL BI Manager Service Account page, type appropriate credentials in the provided fields under which the services run.

2. Click Next.

dera SQL BI Manager 1.5 Setup		
ervice Account Specify the account that Idera SQL BI Ma	nager service will run u	nder.
The Idera SQLBI Manager service will run u	inder this account.	
5pecify the service account: Domain\UserName:		
Password:		
The "Log on as a service" right wil	l be granted to this acco	punt.
		31-23

Select service port to use for the SQL BI Manager services

SQL BI Manager uses port **9277** for the Collection service respectively. However, you can specify a different service port.

To specify a service port:

1. On the Service Ports section, specify the port you want the SQL BI Manager Collection Service to use.

Idera SQL BI Manager 1.5 Setup		
Service Port Specify the port to be used by Idera	a SQL BI Manager service.	
The Idera SQL BI Manager service wil	Il use this port.	
Specify the port:		
\underline{C} ollection Service Port:	9277	
If a firewall is enabled make	sure it allows TCP traffic through this port.	
	Back Next	Cancel

- 2. Verify that the Firewall allows TCP (Transmission Control Protocol) traffic through your specified ports.
- 3. Click Next.

(i) Port numbers and restrictions

Ports values should be between 1 and 65535. Keep in mind, that browsers may block some specific ports. To check a list of all blocked ports on Mozilla Firefox, click here.

Select a SQL Server instance to use for the SQL BI Manager Repository database

The SQLdm BI Manager Repository database is where the collected data, alert information, and alert configuration settings are stored.

To specify the SQL Server instance to install the Repository database on:

1. On the Repository Databases page, specify the host SQL Server instance you want to use for the SQL BI Manager Repository database.

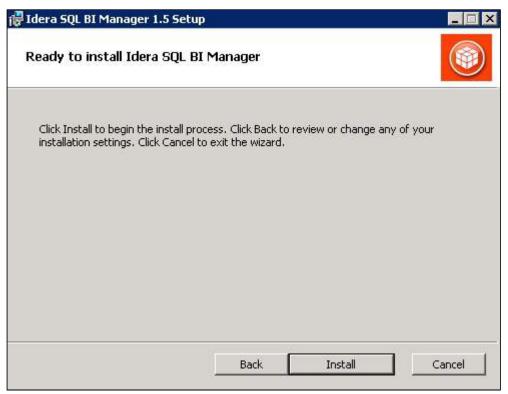
2		a farth a COI	DIManagan	Danaaitan	
۷.	Type the har	ne for the SQL	- Bi Manager	Repository	dalabase.

epository Database	
Specify the name and locati database.	ion of the Idera SQL BI Manager repository
5pecify the host SQL Server	and the name of the repository database.
<u>SQL</u> Server Instance:	(local)
<u>B</u> I Database Name:	SQLBIRepository
Connection Credentials:	
	gram uses the credentials of your Windows logon ository database.
By default, the setup prog	ository database.

- 3. *If your SQL Server BI environment uses SQL Server Authentication*, select the check box and click **Change** to enter SQL Server credentials. By default, SQL BI Manager uses your Windows credentials when connecting to the Repository databases.
- 4. If you use Microsoft SQL Server Authentication, a new window displays where you can type the respective SQL Server login and password.
- 5. Click **Next**.

Complete your installation

1. Click **Install** to indicate that you are ready to complete your install with the configurations you specified. If you want to review or change any of your installation settings, click **Back**.



2. After the installation is complete, click **Finish**. Access the SQL BI Manager application tab in the IDERA Dashboard at **http://localhost:9290**.

What account should you use for logging in to the IDERA Dashboard?

You should use your Windows user account with your respective password to log in to the IDERA Dashboard.

Log in to the IDERA Dashboard

Once you have installed and configured your IDERA Dashboard and SQL BI Manager deployments, you can log in to the web console by doing the following:

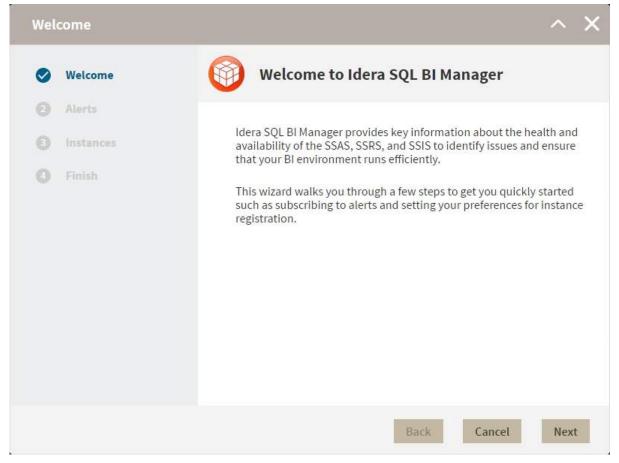
- 1. Open your selected Browser. Make sure it is compatible with the IDERA Dashboard console requirements.
- Type the IDERA Dashboard product URL: http:// <machinename>:<port> where <machinename> is the name of your host or machine, and <port> is the port specified during installation. The default URL is http://<localhost>:9290 or http://<machinename>:9290.
- 3. When the IDERA Dashboard web console launches on your browser, use your Windows user account **<domain\user>** with the respective password to log in to the product.

I	DERA
Dom	ain\Username Credentials
Pass	word
	Log in
I	og on using Windows Credentials.

When you log in for the first time, the IDERA Dashboard displays a Welcome Wizard, which allows you to configure BI Manager. Click here to learn more about the Welcome Wizard.

What options do you have when you first install SQL BI Manager?

Upon the first log in to the IDERA Dashboard, SQL BI Manager displays a Welcome Wizard that allows you to configure Email settings to receive alerts notifications and add BI service instances (SSAS, SSRS, SSIS) for monitoring.



Click **Next** to start the configuration.

The **Alerts** section allows you to configure your email settings and enter an email address for subscribing to alerts. When you subscribe to alerts, SQL BI Manager sends you alert emails for critical issues in your environment. These alerts are a result of a set of health checks performed by SQL BI Manager in your BI environment.

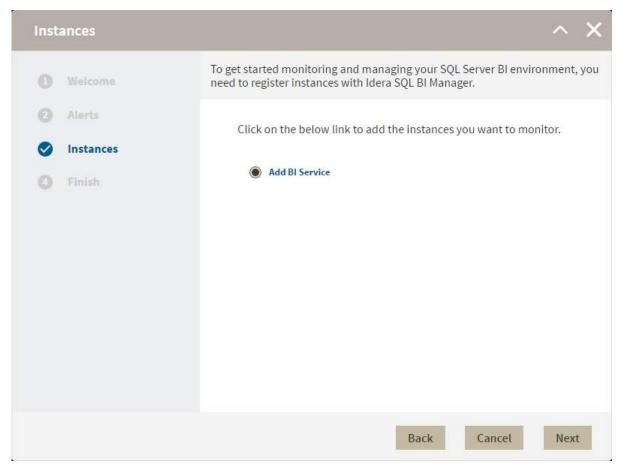
Alerts	~ ×
Welcome	Idera SQL BI Manager performs health checks on your BI environment. Based on the results of these checks, SQL BI Manager sends alert emails for critical issues such as when the SSAS service is unavailable.
Alerts Instances	Step 1: Configure SQL BI Manager to send emails.
Finish	Configure email (SMTP) settings Step 2: Choose whether you want to receive alert emails.
	I would like to receive email notifications for critical issues in my environment.
	Send the emails to:
	Back Cancel Next

Follow these steps to configure alert Emails:

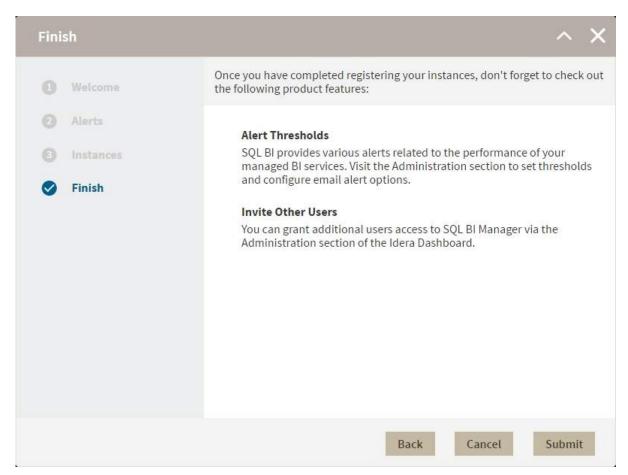
Step 1: Configure your Email (SMTP) settings. You must go through this step first if you want to receive alerts. For more information about configuring your email settings, refer to Configure email (SMTP) settings.

Step 2: Select if you want to receive alert notifications and specify the email address where you want to receive these alerts.

Click **Next** when you are done.



In the **ADD INSTANCES** section, click the **Add BI Service** option to register SQL BI Service instances to monitor them with SQL BI Manager. For additional details on how to add a BI service, go to Adding Business Intelligence Services for monitoring.



The last section (**FINISH**), displays a summary of other product features available on SQL BI Manager such as:

Alert thresholds: Set alert thresholds and configure email alert options in the Administration tab of SQL BI Manager.

Invite other users: Grant other users access to SQL BI Manager from the IDERA Dashboard's Administration tab.

You can change any of the previously configured settings by clicking **prev**. Click **Finish** when you complete the configuration process or **Cancel** if you want to skip the process. SQL BI Manager opens the dashboard.

Adding Business Intelligence Services for monitoring

In order to monitor a BI Service, access its details, and add it to your monitored environment, you need to register it with SQL BI Manager. This section helps you register one or more BI Service instances with SQL BI Manager.

Before you begin

Take into consideration the following notes before adding instances to BI Manager:

SSRS: You can only add one instance at a time for SSRS when it's a stand alone instance. You can only add multiple SSRS instances if you are registering a scale-out implementation. To register SSRS instances that are part of a scale-out deployment refer to Adding SSRS Scale-out instances .

SSAS: To register SSAS instances installed on a clustered environment you must use the "virtual server name" (network name). The use of an instance name is not supported. Because clustered instances always run on port 2383, specifying an instance name is not required.

SSIS: In order to view execution history and details for packages, when executing packages logging must be turned on. If logging is not turned on for package execution, there will not be any information displayed in the Activity section.

Access the Add Instance Wizard

You access the **Add Instance** wizard from the Welcome Wizard the first time you log in to the IDERA Dashboard after installation. You also find the **Add BI Service** option in the Administration view.

To add a BI Instance follow these steps:

1. Specify the Instance

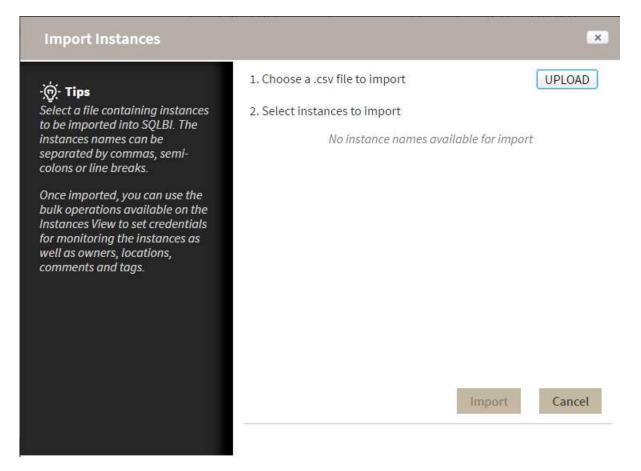
Select a BI service you want to add, in the **BI Instance Name** field, type the name of the instance or instances where the BI Services you want to monitor are hosted . Use a semicolon to separate instances. Then select the service for the instance(s) to be monitored. You can only select one service for the instance(s) (SSAS, SSIS, SSRS). If there are multiple services on an instance then register the instance for each service to be monitored.

Add Instances	~ ×
Add Instances	Specify the SQL Server instances you want to register with Idera SQL BI Manager for monitoring. Separate multiple instances with a semicolon.
 Credentials Finish 	Instance Browse Import Monitor SSAS Monitor SSIS
	Back Cancel Next

You can use the **Browse** button to access a list of discovered instances that have not been registered yet with SQL BI Manager. Select the BI instances you want to add and click **Apply**.

Add Inst	ances		^ X
S Add	Instances	Specify the SQL Server instances you want to monitoring. Separate multiple instances with	register with Idera SQL BI Manager for a semicolon.
Crec	dentials	Instance Monitor SSAS Monitor SSIS Monitor SSRS	WIN-90GCKKJIPTJ WIN-90GCKKJIPTJ\WINSTANCE2
			Apply
		1	Back Cancel Next

Alternatively, the **Import** button allows you to import a list of BI instances to be monitored by SQL BI Manager .



Click **Upload** to choose a .csv file to import and s elect the instances you want to import.

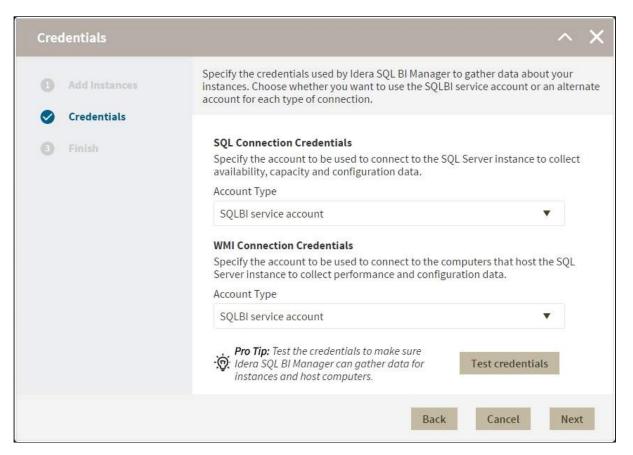
Note: When you select SSRS you need to specify the location of the SSRS ReportServer database and the Reporting Service Database name.

SSRS DB Details	~ ×
Add Instances	Provide SSRS DB details which should be to collect reporting activities for the selected SSRS Nodes.
 SSRS DB Details Gredentials Finish 	Reporting Service Instance Provide SQLServer name which has the reporting database for the selected SSRS Nodes. WIN-90GCKKJIPTJ Reporting Service Database Provide report database name for selected SSRS Nodes. ReportServer
	Back Cancel Next

2. Specify Credentials

SQL BI Manager connects to registered SQL Server BI instances and their host computers to collect information. The collection service requires permissions to connect and gather information using the following types of connections:

- SQL connection credentials: To perform queries on registered instances.
- WMI connection credentials: To gather data from the host computers.



By default, SQL BI Manager connects using the SQL BI Manager Service Account. However, if you need to provide alternative credentials for any of these two connections, you can choose from the respective options on each section.

 SQL Connection Credentials: Specify the type of account that you want to use to access your SQL Server BI instance and collect its information. If you do not want to use the SQL BI service account, you can choose to use a Windows user account or a SQL Server login account from the Account Type list.

If you select a **Windows user account** or **SQL Server login account**, type the respective user name and password.

• WMI Connection Credentials: On this section, you can choose to use the SQL BI service account or a Windows user account by selecting either of them from the Account Type list.

If you choose to use a **Windows user account**, type the respective user name and password.

Use the **Test Credentials** option to verify that SQL BI Manager can gather data for instances and host computers.

- For more information on the minimum required permissions for these accounts, see Required accounts and permissions.
- ⁽ⁱ⁾ If you want to know how to authorize WMI users and set permissions, see the Microsoft document, Authorize WMI users and set permissions.

3. Finish

On this section, you can review your Instance Registration Details such as: Instance name, SQL Connection Credentials, WMI Connection Credentials, and monitored BI services.

Finish	~ ×
Add Instances	Review all the details of the SQL Server instances that you are registering. You can go back to previous steps if you want to change some information.
 Credentials Finish 	Instance WIN-90GCKKJIPTJ;SIDROCID01; SQL Connection Credentials SQLBI service account Monitor SSAS Service True Monitor SSIS Service False Monitor SSRS Service False
	Back Cancel Submit

To change registration details you can:

- Click any of the fields such as Instance, SQL Connection Credentials, WMI Connection Credentials, or Monitor BI services and the appropriate screen displays.
- Click **PREV** to go back to previous screens until you find the one you need to modify.

After you review your registration details click **FINISH.**

Adding SSRS Scale-out instances

IDERA SQL Business Intelligence Manager supports the registration of SSRS instances that form part of a scale-out deployment. To register SSRS Scale-out instances follow these steps:

- 1. On the **Administration** tab, go to **Add BI Service**.
- 2. Select Monitor SSRS
- 3. Enter SSRS instances separated by a semicolon.
- 4. Specify the location of the SSRS ReportServer database and the Reporting Service Database name.
- 5. Enter your credentials.
- 6. On the **Finish** screen check your settings click **Back** to make changes, click **Submit** to save your settings.

Viewing information on the dashboard

The SQL Business Intelligence Manager dashboard is the home page of the product. The dashboard integrates seamlessly with the IDERA common technology framework (IDERA Dashboard) and provides an overview of your SQL BI environment, a high-level status of your registered instances and SQL BI services, and alerts about issues found across your SQL BI environment.

ASHROMAD	ALENTS . SSAS SSRS	3585 ADHRESTRATION				
urrent Activ	a Alerta					Down 2
	RI Service	First Jerry	Alert Presilear		Alers Threshold	Down 2 Critical 2
	WHI-800CALIPT235/5	Way 01, 2014 30-02 401	35/3 Service Ix Down		1.0	MYENVIRONMENT
10	WINSTANCE2.05/3	Nev 01, 2018 32:02 AM	0516 Dervice la Doven.		1.0	All 3546 Services 2 All 3546 Services 8
-	WHIFTANGE1	Wey 01, 2016 50:02 AM	WARRING Processor Queue Langth A	(9)	-1.0	All 3311 Services 3
÷.	WIN-906CANJIPTJ	Nov 01, 2016 30:01 AM	WARNING Processor Queue Langth A	£8	13	Disabled SSAS Services 0 Disabled SSRS Services 0
101	SOROCOVI	Nov 61, 2016 30 62 AM	INFORMATIONAL Processor Queue La	ength Ac 4	1.0	Disabled 5545 Services 0
200 yanai Alia	ur (19.5) becarbs				н « 1	(4 F H Side-Sy-Side Server Performance
and the second second	ve SSAS Service Instances netonos Rume	AutoReliably	CPU/	Benoty	UO ARIVINY	_
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0 20HD		Dervice Running	0%	016	0 Bytes/Dec	
and the second		Service systems				
200 total Irg	terrer 101 berlefe				H.4 1	12. H. H
0 Hest Activ	e SSIS Service Instances					
555 (r	sciasco Masse	Realistics	CPIE	Monary	Ų@ Astinky	
 W04-90 	19CKK0P70	16/9	0%	0%	0.0ytes/Sec	
Ø WH-30	19CKKUPT/WINSTANCE2	H ₂ B	0%	0%	(18ytus)Sec	
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200 total Im	tercet 10 ; per page				H 4 1	1 = > >(
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On the dashboard you can find the following sections:

- Active alerts roll up view
- 10 Most Active SSAS Service Instances
- 10 Most Active SSIS Service Instances
- 10 Most Active SSRS Service Instances
- My environment

View active alerts in your SQL BI environment

The Active Alerts roll up view provides you with up to date information on all the active alerts in your SQL BI environment.

nt Ac	tive Alerts			
	BI Service	First Seen	Alert Preview	Alert Threshold
	WIN-90GCKKJIPTJ:SSI5	Nov 01, 2016 10:02 AM	SSIS Service Is Down.	1.0
	SERVER012:SSIS	Nov 01, 2016 10:02 AM	SSIS Service Is Down.	1.0
	SERVER012	Nov 01, 2016 10:02 AM	WARNING: Processor Queue Length At 5	5.0
	WIN-90GCKKJIPTJ	Nov 01, 2016 10:01 AM	WARNING: Processor Queue Length At 6	5.0

Information about current active alerts include BI Service name, date and time of alert inception (First Seen), alert description (Alert Preview), and alert threshold. The most recent alert always shows up at the top of the panel.

Alerts clearly indicate which BI Service they belong to (SSAS, SSIS or SSRS). If you click a linkable BI Service name, you can access the alert's corresponding BI performance overview. You can also click the Alert Preview text description on any Alert to view detailed information or display the chart for the specific metric.

The following colors in the Alerts roll up view are associated with a status and action within SQL BI Manager:

Color	Meaning
Gray	Informational threshold where SQL BI Manager generates an informational alert.
Yellow	Warning threshold where SQL BI Manager generates a warning alert.
Red	Critical threshold where SQL BI Manager generates a critical alert.

SSAS instances roll up view

The SSAS instances roll up view of the dashboard provides you with access to specific Analysis Services information for your day-to-day operations. View the top 10 most active monitored SSAS instances. Click the image to view full size.

	SSAS Instance Name	Availability	CPU	Memory	I/O Activity
D	WIN-90GCKKJIPTJ	Service Running	0 %	0 %	0 Bytes/Sec
D	SIDROCID01	Service Running	0 %	0 %	0 Bytes/Sec

The SSAS instances roll up view displays the following information:

- SSAS Instance Name
- Availability
- CPU usage in percentage
- Memory usage in percentage
- I/O Activity in Bytes/sec

In the SSAS instances roll up view you can click any linkable instance and drill down to the SSAS Performance view for additional details.

SSRS instances roll up view

The SSRS instances roll up view of the dashboard provides you with access to specific Reporting Services information for your day-to-day operations. View the top 10 most active monitored SSRS instances. Click the image to view full size.

	SSRS Instance Name	Availability	CPU	Memory	I/O Activity
Ð	WIN-90GCKKJIPTJ	Service Running	0 %	0 %	0 Bytes/Sec
Ð	WIN-90GCKKJIPTJ\SERVER012	Service Running	0 %	0 %	0 Bytes/Sec
Ð	SIDROCID01	Service Running	0 %	0 %	0 Bytes/Sec

The SSRS instances roll up view displays the following information:

- SSRS Instance Name
- Availability
- CPU usage in percentage
- Memory usage in percentage
- I/O Activity in MB/sec

In the SSRS instances roll up view you can click any linked instance and drill down to the SSRS Performance view for additional details.

SSIS instances roll up view

The SSIS instances roll up view of the dashboard provides you with access to specific Integration Services information for your day-to-day operations. View the top 10 most active monitored SSIS instances. Click the image to view full size.

	SSIS Instance Name	Availability	CPU	Memory	I/O Activity
?	WIN-90GCKKJIPTJ	N/A	0 %	0 %	0 Bytes/Sec
?	WIN-90GCKKJIPTJ\SERVER012	N/A	0 %	0 %	0 Bytes/Sec
1	SIDROCID01	Service Running	0 %	0 %	0 Bytes/Sec

The SSIS instances roll up view displays the following information:

• SSIS Instance Name

10 Most Active SSIS Service Instances

- Availability
- CPU usage in percentage
- Memory usage in percentage
- I/O Activity in Bytes/sec

In the SSIS instances roll up view you can click any linkable instance and drill down to the SSIS Performance view for additional details.

My environment

Ŧ	Up	6
÷	Down	2
×	Critical	3
MY E	INVIRONMENT	
All SS	SAS Services	2
All SS	SRS Services	3
All SS	SIS Services	3
Disat	oled SSAS Services	0
Disat	oled SSRS Services	0
Disat	oled SSIS Services	0
Avail	able Licenses	Unlimited
Side	-By-Side Server Perfor	mance

On the right side of the dashboard, SQL BI Manager provides a summary overview of the status and contents of your SQL BI environment that includes:

- **Instances Status** The number of BI Service Instances that are up, down or critical.
- **BI Services** The number of BI Services (SSAS, SSRS, or SSIS), currently monitored in your SQL BI environment.
- **Disabled BI Services** The number of BI Services (SSAS, SSRS, or SSIS), that are disabled from monitoring.
- **Side-By-Side Server Performance** Upon selecting this option, information about the combined resource utilization on servers hosting BI services displays. For additional information, see Side-By Side Server Performance widget.
- Available Licenses Access this option to view your current license, add, or buy another one. For more information, refer to Managing licenses.

Side by side server performance widget

The **Side by** Side **Server Performance** widget of **My environment** displays information about the combined resource utilization on servers hosting BI services. It contains the following statistics.

- Server name
- Status of the service
- CPU usage in percentage
- Memory usage in percentage
- I/O Read in Bytes/sec
- I/O Write in Bytes/sec

From 10/31/2016	10:27 AM 間 🕑 T	o 11/01/2016 10:27 AM	# © C		Exp
ierver	Status	CPU Usage	Memory Usage	IO Read Bytes PerSec	IO Write Bytes PerSec
WIN-90GCKKJIPTJ	Service Running	0.0%	0.0%	39	543
WIN-90GCKKJIPTJ\SERVER012	Service Running	0.0%	0.0%	39 92	662 0
SSIS	Unknown	0.0%	0%	0	0
SSRS	Service Running	0.0%	0%	92	662
SIDROCID01	Service Running	0.0%	0.0%	0	283

Additional options

Select a time interval: You can select a time interval for which you want information returned.

Export: You can export the information displayed to a PDF, XLS, or XML file. **Select SQL Server:** You can select a server to expand the list and display similar information for all BI services running on that server.

Managing Licenses

A license key is required to access all SQL BI Manager features. This license determines the number of BI Service instances that you can monitor.

To view your license status, add, or buy a new license key go to the main dashboard view, and in the status area click **Available Licenses**.



SQL BI Manager opens the **Manage License** window that displays information relevant to your current license such as:

- Type of license
- License status
- License expiration date
- Total licensed servers
- License key
- SQL BI Manager Repository

Current License	
Туре:	Trial License
Status:	ОК
Expiration Date:	Nov 15, 2016
Total Licensed Servers:	Unlimited
Monitored Servers:	8
Key:	AX2ZE-68W2Y-3MJS2-U9V8R-39H792
SQLBI Repository:	WIN-90GCKKJIPTJ
New License	
	Apply
Click here to buy more SQLB	l licenses

If you want to add a new license key, type the key under the **New License** section and click **Apply**.

If you need to buy another license, go to **Click here to buy more SQL BI Manager licenses** or the IDERA Customer Support Portal.

Alerts view

The Alerts view provides comprehensive information on availability and performance issues in your SQL BI environment, as well as OS statistics on SQL BI services instances. In the Alerts tab you can get an overview of all active alerts, as well as an overview of historical alerts.

irrent A	Active Alerts			
	BI Service	First Seen	Alert Preview	Alert Threshold
1	WIN-90GCKKJIPTJ:SSIS	Nov 01, 2016 10:02 AM	SSIS Service Is Down.	1.0
T	SERVER012:SSIS	Nov 01, 2015 10:02 AM	SSIS Service Is Down.	1.0
7	SERVER012	Nov 01, 2015 10:32 AM	WARNING: Processor Queue Length At 5	5.0
2	WIN-98GCKKJIPTJ	Nov 01, 2015 10:01 AM	WARNING: Processor Queue Length At 6	5.0
an an a taitean	I Alerts 10 : per page			4 € 1/2 ► M
storica	I Alerts 10/31/2016 10:35 AM	茵 ⑤ To 11/01/2016	10:35 AM 🗇 🔿	Expor
storica From	Il Alerts 10/31/2016 10:35 AM Bi Service	First Seen	Closred At Alert Preview	Export
storica From	I Alerts 10/31/2016 10:35 AM			Export
storica From	Il Alerts 10/31/2016 10:35 AM Bi Service	First Seen	Closred At Alert Preview	Export Alert Thres rese Length At 4 3.0
rom	I Alerts 10/31/2016 10:35 AM BI Service SERVER012	First Seen Nov 01, 2016 10:26 AM	Cleared At Alert Preview Nov 01, 2016 10:25 AM INFORMATIONAL: Processor Qu	Export Alert Tries reue Length At 4 3.0 ngth At 10 10.0
	I Alerts 10/31/2016 10:35 AM BI Service SERVER012 SERVER012	First Seen Nov 01, 2016 10:26 AM Nov 01, 2016 10:26 AM	Cleared At Alert Preview Nov 01, 2016 10:26 AM INFORMATIONAL: Processor Qu Nov 01, 2016 10:20 AM CRITICAL: Processor Queue Lea	Export Atert Three rece Length At 4 3.0 ngth At 10 10.0 rece Length At 4 3.0

Current Active Alerts

The current performance alerts roll up view displays detailed information such as:

- BI Service
- Date/Time of alert inception
- Alert Preview (description)
- Alert Threshold

Click the BI Service name from the list to access an overview of the selected BI Service. You can also click the Alert Preview text description on any Alert to view detailed information or display the chart for the specific metric.

① The most recent alert always shows up at the top of the panel.

The following colors in the Alerts view are associated with a status and action within SQL BI Manager:

Color	Meaning			
Gray	Informational threshold where SQL BI Manager generates an informational alert.			
Yellow	Warning threshold where SQL BI Manager generates a warning alert.			
Red	Critical threshold where SQL BI Manager generates a critical alert.			
 From the current performance alerts you can jump to your historical alerts. Find the Jump to Historical alerts option above the Current Active Alerts list. 				

Historical alerts

The historical alerts roll up view displays detailed information such as:

- BI Service
- Date/Time of alert inception
- Date/Time of alert clearing
- Alert Preview (description)
- Alert Threshold

Additionally, you can:

- Specify a time frame to display historical alerts.
- Click the BI Service name from the list to access an overview of the selected BI Service.
- Click the Alert Preview text description on any Alert to view detailed information or display the chart for a specific metric.

⁽ⁱ⁾ SQL BI Manager allows you to configure alert thresholds, see Configuring alert thresholds for more information.

Metric alerts

SQL BI Manager offers numerous alerts to successfully monitor and warn you about your SQL Servers and BI Service instances. Proper configuration is key to making sure you receive alerts only on those metrics that actually fall outside the typical performance of your environment.

The available Operating System counters, enabled by default, include:

- Average Disk Milliseconds/Read
- Average Disk Milliseconds/Write
- OS Paging
- OS Processor Queue Length
- OS% Processor Time

The available Operating System counters, disabled by default, include:

- Network Bytes Received/sec
- Network Bytes Sent/sec
- Network Output Queue Length
- Context Switches/sec
- Disk Read Bytes/sec
- Disk Write Bytes/sec
- Disk Transfer Bytes/sec
- Cache: Copy Reads/sec
- Average Disk Milliseconds/Transfer
- Average Disk Queue Length
- Disk Reads/sec
- Disk Writes/sec
- Disk Transfers/sec

The available SSAS performance counters, enabled by default, include:

- SSAS CPU Utilization
- SSAS Memory Utilization

The available SSIS performance counters, enabled by default, include:

- SSIS CPU Utilization
- SSIS Working Set
- SSIS Private Bytes

The available SSRS performance counters, enabled by default, include:

- Web Service-Processing Failures
- Web Service- Rejected Threads

Average Disk Milliseconds Per Read alert

The Average Disk Milliseconds Per Read alert provides the average time (in milliseconds) that a read operation uses data from the disk.

Average Disk Milliseconds Per Write alert

The Average Disk Milliseconds Per Write alert provides the average time (in milliseconds) used by an operation writing data to the disk.

OS Paging (Per Second) alert

The OS Paging (Per Second) alert indicates that a memory threshold meets or exceeds the setting, due to one of the following causes:

- The OS Memory Paging is high
- The OS Memory Usage is high
- The SQL Server Memory Usage is high

Consistently high memory usage could cause system performance problems because of heavy disk usage and CPU load.

Reduce memory paging

A high number of memory paging indicates a memory bottleneck. You should open the **Memory** view on the **Resources** tab to see how memory is being utilized on your SQL Server instance. You may need to allocate more memory to SQL Server to increase your SQL Server performance.

OS Processor Queue Length (Count) alert

The OS Processor Queue Length (Count) alert indicates that the number of threads waiting on the processor reached an alert threshold. A consistently high processor queue length can indicate processor congestion. If your system has multiple processors, you may need to increase your alert thresholds.

Reduce your OS processor queue length

If the Processor Queue Length is often high, consider making one of the following changes:

- Upgrade to faster CPU(s).
- Reduce the number of SQL re-compilations as they are CPU intensive. There are many reasons that an object such as a stored procedure is recompiled, and you can remove most of these reasons by careful coding. See the SQL re-compilations counter for ways to dramatically reduce recompiles.
- Stop unnecessary programs from running (such as the Print Spooler or activities such as the database server acting as either a BDC or PDC).

OS Processor Time (Percent) alert

The OS Processor Time (Percent) alert provides the percentage of CPU time used by all processes on the computer hosting your SQL Server instance. The WMI object Win32_PerfRawData_PerfOS_Processor property PercentProcessorTime is measured to get percent processor time.

Reduce OS processor time

If this value regularly exceeds 75%, you should take action such as:

- Reduce the number of SQL re-compilations since they are CPU intensive. There are many reasons that an object such as a stored procedure is recompiled and you can remove most of these reasons by careful coding. See the SQL Re-compilations counter for ways to dramatically reduce recompiles.
- Make sure that all T-SQL statements (whether in a stored procedure, trigger, or ad hoc statement) that reference objects fully qualify the object referenced. For example: SELECT * FROM Northwind.dbo Employees is a fully-qualified object reference whereas SELECT * FROMEmployees is a poorly-qualified object. You can reuse the execution plans of fully-qualified objects "as is," whereas plans where you either cannot reuse the not fully-qualified objects or, if they are reused, then they are subject to a highly restrictive COMPILE lock while SQL Server determines if all of the objects referenced in the T-SQL code have the same owners as the execution plan currently in cache. Both of these situations consume a significant amount of CPU time.
- Stop unnecessary programs (such as the Print Spooler or activities such as the database server acting as either a BDC or PDC) from running.

SSAS performance view

The SSAS performance view provides comprehensive information on the SQL Server Analysis Services and instances.

DASHBOARD ALERTS	s) s	SAS SSRS	s ssis	ADMINISTRATION			
	Ę	Instance :	AllInstances		•		
	Ř	Analyci	Comisos				
	×.	Add SSAS Insta	s Services				Firmed
	ь÷	Add 33A3 Illste	ince				Export
DBJECT UTILIZATION	8		SQL Server	Permission		Version	Edition
		. 🕚	SIDROCID01	MODIFY	0	SQL Server 2008 R2 RTM (10	Standard Edition (64-bit)
	*		WIN-90GCKKJIPTJ	MODIFY	0	SQL Server 2014 (12.0.2000.8)	Enterprise Evaluation Editio
	ĝa -	2 total instan	ces 10 : per p	age			

In the SSAS performance view you can:

- Get an overview of your SQL Server Analysis Services status and health .
- Add SSAS instances for monitoring.
- Export the current view to a PDF, XLS, or SML file.
- Perform actions on a single BI instance.
- Perform bulk actions on several BI instances.
- Access information of a specific monitored BI instance.

Overview of your SQL Server Analysis Services

The SSAS performance view provides an overview of your SQL Server Analysis Services. Information displayed includes:

- All monitored instances
- Status of monitored instances
- SQL Server version and edition

Add SSAS instances for monitoring

Click the **Add SSAS Instance** option above the list to open the Add Instance Wizard. It automatically defines the service you want to monitor as

Perform actions on a single BI instance

After you select a SQL Server from the list you can perform the following actions:

Refresh Data: Allows you to update the information manually. **Edit Properties:** Allows you to modify the previously established credentials. **Export:** Allows you to export the information available on the SSAS performance view to a PDF, XLS, or XML file.

Remove: Allows you to remove instances that you no longer want to monitor.

Additionally, by clicking the gear icon you can also **Disable Monitoring** temporarily (during maintenance operations), as well as to **Refresh Data** and **Edit Properties**.

Analysis Services

Refresh Da	ata Edit Properties <u>More Actions</u>	Remove		
	SQL Server	Add SSAS Instance	Version	
	SIDROCID01	0	Refresh Data	8 R2 RTM (10.50.1600.0)
	WIN-90GCKKJIPTJ	0	Disable Monitoring	4 (12.0.2000.0)
2 total ir	nstances 10 🗧 per page		Edit Properties	

Perform bulk actions on several BI instances

After you select more than one SQL Server from the list, you can perform the following bulk actions:

Edit Credentials: Allows you to modify the previously established credentials. **Export:** Allows you to export the information available on the SSAS performance view to a PDF, XLS, or XML file.

Remove: Allows you to remove instances that you no longer want to monitor.

Additionally, you can click the gear icon to access the option to temporarily **Disable Monitoring** (during maintenance operations), as well as to **Edit Credentials**.

Integration Services

	Add SSIS Instance	Version	Edition
🖸 🕡	SIDROCID01	SQL Server 2008 R2 RTM (10.50.1	Standard Ed
⊻ ()	WIN-90GCKKJIPTJ	Bulk Actions for 2 Instances 000.0)	Enterprise E
	WIN-90GCKKJIPTJ\SERVER012	Disable Monitoring .000.0)	Enterprise E

If you remove an instance, SQL BI Manager no longer monitors that instance and deletes all associated data from the database.

Access information of a specific monitored BI instance

You can access detailed information about a specific monitored BI instance by selecting it from the Instance drop-down or by clicking the name of the instance from the list.

DASHBOARD ALERTS 4	S	SAS SSRS	SSIS	ADMINISTRATION		
		Instance :	All Instances		0	
SERVER PERFORMANCE			All Instances	1	i i i i i i i i i i i i i i i i i i i	
		Analysis	WIN-90GCKK	JIPTJ		
SSAS PERFORMANCE		Add SSAS Instanc	SIDROCID01			
SESSION						
OBJECT UTILIZATION		SQ SQ	L Server			Version
			DROCID01		0	SQL Server 2008 R2 RTM (10.50.1600.0
SSAS MODEL NAME			N-90GCKKJIPT.	Į	0	SQL Server 2014 (12.0.2000.0)
USER ACTIVITY		2 total instance	s 10 ‡ pe	er page		

Upon your selection, an instance summary with basic details such as **Machine Name** and **Host Server** displays. You can also view current active alerts specific to the instance and a summary of SSAS downtime.

DVERVIEW	Instance :	WIN-90GCKKJIPTJ	•		
ERVER PERFORMANCE	÷				
SAS PERFORMANCE	Current Active	Alerts			
JAJI LAI ONAMUCL		ervice	First Seen	Alert Preview	Alert Threshold
SESSION	* WIN	90GCKKJIPTJ:SSAS	Nov 01, 2016 12:29 PM	SSAS Service Is Down.	1.0
DBJECT UTILIZATION	* WIN	90GCKKJIPTJ	Nov 01, 2016 11:33 AM	WARNING: Processor Queue Length At 8	5.0
SAS MODEL NAME	 200 total Alert 	s 10 : per page			4 4 1 /1 ► ►
USER ACTIVITY					
	SSAS Downtim	e Summary			
	From		То	Error	Total Downtime
	Nov 01, 2016	12:29 PM	Nov 01, 2016 12:30 PM	Service Has Been Stopped	1 Minute

You can click the Alert Preview text from the current active alerts list to display the specific chart or detailed information.

On the left sidebar you can choose from several options that display information and charts for both SSAS performance and server performance. Click here to learn more about the SSAS metrics available.

SSAS metrics

SQL BI Manager monitors several type of metrics to provide accurate information about the status and health of the Analysis Services and the instances hosting these services. The metrics are classified in the following categories:

Server Performance

This category contains the following server-related performance metrics:

• Disk

Includes the following charts: **Disk transactions**, **Average Seconds per Transaction**, **Current Disk Queue Length**, and **Percent Idle Time**.

- Network Includes Data Transfer (bytes/sec) and Network Output Queue Length charts.
- Cache

Includes Cache Copy Read Hits Percent, Cache Copy Reads per Second, and Cache Faults charts.

• CPU

Displays **CPU Thread Switching** (threads waiting vs. thread switches), **Percent Process Time** (Percent Privileged Time vs. Percent User Time), **Percent Processor Time** (Processor Time vs. SSAS Processor Time), and **Interrupts per Second** charts.

Processing

Displays a **Process Working Set** (Memory Working Set Vs. SSAS Working Set) chart

• Memory

Includes the following charts: **Memory Overall Usage**, **Available Memory**, and **Page Transactions**.

SSAS Performance

This category contains the following SSAS related performance metrics:

- SSAS Processing
 Displays charts for: Rows Written, Aggregation Rows, and Index
 Processing.
- Query Activity (Active Queries & All Queries)
 - Active Queries, displays a list of all currently executing MDX/DAX queries. The list can be filtered by **User** and **Session SPID**.
 - All Queries, displays charts for Cell Activity (Cells Calculated vs. Recomputes), Calculation Covers, Sonar subcubes, and Non-Empty Algorithm Utilization (Un-optimized vs. Calculated Members).

SSAS Memory

Includes charts for **Memory Utilization** (Overall Usage, Low Limit, High Limit, Shrinkable, Non Shrinkable), **Vertipaq Memory** (Vertipaq Paged vs. Vertipaq Non Paged), and **Vertipaq Mapped Memory** (Vertipaq Memory Mapped vs. Memory Limit Vertipaq).

- SSAS Cache Displays charts for Cache Transactions (evictions/sec vs. inserts/sec) and Rate of Memory Added to Cache.
- SSAS Formula Engine Cache Includes the following charts: Query Pool Threads, Query Pool Job Queue Length, Processing Pool Threads (Idle vs. Busy), Processing Pool Job Queue Length, Flat Cache Activity (Cache Lookups vs. Cache Hits), and Calculation Cache Activity (Cache Lookups vs. Cache Hits).

SSAS Storage Engine Cache Displays the following charts: Data File Activity (Bytes Read vs. Logical Reads vs. Queries From File), Cache Copy Reads, Queries Answered from Cache, Filtered Queries Answered from Cache, Average Time per Query, Dimension Cache Activity (Cache Hits vs. Cache Lookups), and Measure Group Cache Activity (Cache Hits vs. Cache Lookups).

Session

This category displays a list of user sessions within the BI environment with the following columns:

- Session ID
- Status
- Session SPID
- Connection ID
- User
- Database
- Start Time
- Command Count
- Last Command Start
- Last Command End
- Last Command
- CPU Time (ms)
- Reads (KB)
- Writes (KB)
- Used Memory

The items displayed in this list can also be filtered by **Status**, **Session SPID**, **Connection ID**, **User**, and **Database**.

Object Utilization

This category displays a list of all objects within the cube or tabular model with the following columns:

- BISM
- Type
- Object ID
- CPU Time (ms)
- Object Hit
- Object Miss
- Aggregation Hit
- Aggregation Miss
- Reads (KB)
- Writes (KB)
- Rows Returned
- Rows Scanned
- Object Type

The items displayed in this list can also be filtered by **BISM**, **Object Type**, and **Object ID**.

SSAS Model Name

This category displays a list with general information about SSAS Models found within the BI environment with the following columns:

- SSAS Model Name
- Last Schema Update
- Last Data Update
- Write Enabled
- SQL Enabled
- Drill Through Enabled

User activity

This category displays a list of all Users' activities within the BI environment. The list includes the following information:

- User Name (clicking on a Session will display all activity from the user)
- Sessions
- CPU Utilization (ms)
- Memory Usage (KB)

Click the User name to display the **Sessions** category list with more detailed information about all sessions performed by the user. You can also export the contents of the list to a PDF, XLS, or XML file.

You can modify the time frame for the information and the scale (minute, hour, day, week, or month) used in the charts and export the views to an XLS or XML file. You can also print a specific chart or download it as a PNG, JPEG, PDF, or SVG file.

The information displayed in the lists can also be exported to a PDF, XLS, or XML file.

Configuring Query Monitoring

Active Queries View

The Active Queries view provides relevant information about active queries on your environment. You can find the following information:

- Account / User Name that started a query
- Session SPID
- Query's command text
- Start and end time of the query
- Elapsed time in milliseconds
- CPU Time
- Reads and writes in kb.

Configuring the Active Queries view

Query Monitor Settings
Turn on real time query monitoring. This will capture all queries while enabled. There could be some degradation in SSAS performance using real time monitoring.
Enable
Collect only poorly performing queries
Define poorly performing thresholds.
Duration(ms) 10000
Rows Scanned(#)
CPU(ms)
Log file directory (use UNC path):
\\WIN-90GCKKJIPTJ\C\$\Program Files\Microsoft SQL Server\MSAS12.MSSQLSI
Set retention period for query data
Maintain historical data for(#): 1 Days
Save Cancel

To change the query activity data collection settings, click **Configuration** on the **Active Queries** screen. On the configuration screen you can change the following settings:

- Enable real time query monitoring.
- Collect data from all queries or from poorly performing queries only.
- Set the location of log files.
- Set time periods for historical data retention.

Real time Query monitoring

Use the **Enable** option to turn on or turn off this feature.

Enabled: SQL BI Manager collects query data constantly. While query monitoring has minimal overhead, SSAS performance could be affected.

Disabled: The instances refresh interval determines how often query data is collected.(set under Manage Monitored Services)

Poorly performing queries

① To use these settings you must enable real time query monitoring.

When you enable this option SQL BI Manager collects information only when queries cross one or more of these thresholds:

Duration in milliseconds	Time in milliseconds after which a query is considered poorly performing.
CPU time in milliseconds	How much CPU time a query uses.
Rows Scanned in #rows	The number of rows a query reads.

Retention period

This setting determines for how long SQL BI Manager retains historical data, the default retention period is one day. To set a time period type a number in the first field and select a value from the dropdown (min, hours, days, weeks, months). Depending on query activity, longer retention periods will cause the repository database to grow significantly

Location of log files

This is the path where IDERA SQL BIM stores log files, the default path is the same as the SSAS log files location. to set another path use the UNC format for example \ \<server name>\c\$\Program Files\Microsoft SQL

Server\MSAS12.MSSQLSERVER\OLAP\Log. Make sure that the account used for data collection has permissions for accessing and writing to the log files directory.

SSRS performance view

The SSRS performance view provides comprehensive information on the SQL Server Reporting Services and servers.

DASHBOARD ALERTS	 SSAS SSRS	SSIS ADMINISTRATION		
	Instance : All	Instances		
SERVER PERFORMANCE	Reporting S	arvicos		
	Add SSRS Instance	services		Export
REPORTING SERVICES	Aug 33K3 instance			Export
REPORTING ACTIVITY	SQL Se	rver	Version	Edition
REPORTING ACTIVITY		CID01	SQL Server 2008 R2 RTM (10.50.16	Standard Edition (64-bit)
	□ ① WIN-90	GCKKJIPTJ	SQL Server 2014 (12.0.2000.0)	Enterprise Evaluation Edition (64
	□ ① WIN-90	GCKKJIPTJ\SERVER012	SQL Server 2014 (12.0.2000.0)	Enterprise Evaluation Edition (64
	3 total instances	10 c per page		4 4 1 /1 b b

In the SSRS performance view you can:

- Get an overview of your SQL Server Reporting Services status and health .
- Add SSRS instances for monitoring.
- Export the current view to a PDF, XLS, or SML file.
- Perform actions on a single BI instance.
- Perform bulk actions on several BI instances.
- Access information of a specific monitored BI instance.

Overview of your SQL Server Reporting Services

The SSRS performance view provides an overview of your SQL Server Reporting Services and the server they reside on. Information displayed includes:

- All monitored instances
- Status of monitored instances
- SQL Server version and edition

Add SSRS instances for monitoring

Click the **Add SSRS Instance** option above the list to open the Add Instance Wizard. It automatically defines the service you want to monitor as SSRS.

Perform actions on a single BI instance

After you select a SQL Server from the list you can perform the following actions:

Refresh Data: Allows you to update the information manually.

Edit Properties: Allows you to modify the previously established credentials. **Export:** Allows you to export the information available on the SSRS performance view to a PDF, XLS, or XML file.

Remove: Allows you to remove instances that you no longer want to monitor.

Additionally, by clicking the gear icon you can also **Disable Monitoring** temporarily (during maintenance operations), as well as to **Refresh Data** and **Edit Properties**.

Reporting Services

	Hon Edition
SIDROCID01	Data 8 R2 RTM (10.50.16 Standard Ed
VIN-90GCKKJIPTJ Disable	Monitoring 4 (12.0.2000.0) Enterprise Ev
VIN-90GCKKJIPTJ\SERVER012	perties 4 (12.0.2000.0) Enterprise Ev
VIN-90GCKKJIPTJ\SERVER012	perties 4 (12.0.2000.0)

Perform bulk actions on several BI instances

After you select more than one SQL Server from the list, you can perform the following bulk actions:

Edit Credentials: Allows you to modify the previously established credentials. **Export:** Allows you to export the information available on the SSRS performance view to a PDF, XLS, or XML file.

Remove: Allows you to remove instances that you no longer want to monitor.

Additionally, you can click the gear icon to access the option to temporarily **Disable Monitoring** (during maintenance operations), as well as to **Edit Credentials**.

Reporting Services

Edit Cr	edenti	als <u>More Actions</u> Remove			
		SQL Server		Version	Edition
	0	SIDROCID01	ø	SQL Server 2008 R2 RTM (10.50.16	. Standard Ed
	0	WIN-90GCKKJIPTJ	•	Bulk Actions for 2 Instances 000.0)	Enterprise E
	•	WIN-90GCKKJIPTJ\SERVER012	ø	Disable Monitoring 000.0)	Enterprise Ev
3 tota	alinsta	ances 10 🗧 per page		Edit Credentials	ŀ

• If you remove an instance, SQL BI Manager no longer monitors that instance and deletes all associated data from the database.

Access information of a specific monitored BI instance

You can access detailed information about a specific monitored BI instance by selecting it from the instance drop-down or by clicking the name of the instance from the list.



Upon your selection, an instance summary with basic details such as **Machine Name** and **Host Server** displays. You can also view current active alerts specific to the instance and a summary of SSRS downtime.

OVERVIEW	*	Instance :	WIN-90GCKKJI	LIA	•	
SERVER PERFORMANCE	×					
EPORT SERVER PERFORMANCE		Current Activ	e Alerts			
EPORT SERVER PERFORMANCE	*	BI Se	rvice	First Seen	Alert Preview	Alert Threshold
REPORTING SERVICES	÷	2 WIN-S	OGCKKJIPTJ	Nov 01, 2016 12:46 PM	WARNING: Processor Queue Length A	At 7 5.0
REPORTING ACTIVITY	1	200 total Aler	ts 10 : pe	n page		4 ◀ 1 /1 ► ▶
USER ACTIVITY	*					
		SSRS Downtin	ne Summary			
		From		То	Error	Total Downtime
		Nov 01, 2016	01:43 PM	Nov 01, 2016 01:46 PM	Service Has Been Stopped	3 Minutes 3 Seconds
		200 total row	s 10 ; per	page		

Click the Alert Preview text from the current active alerts list to display the specific chart or detailed information.

On the left sidebar you can choose from several options that display information and charts for both SSRS performance and server performance. Click here to learn more about the SSRS metrics available.

SSRS metrics

SQL BI Manager monitors several type of metrics to provide accurate information about the status and health of the Reporting Services and the instances hosting these services on a BI environment. The metrics are classified in the following categories:

Server Performance

This category contains the following server related performance metrics:

• Disk

Includes the following charts: **Disk transactions**, **Average Seconds per Transaction**, **Current Disk Queue Length**, and **Percent Idle Time**.

- Network
 Includes Data Transfer (bytes/sec) and Network Output Queue

 Length charts.
- Cache

Includes Cache Copy Read Hits Percent, Cache Copy Reads per Second, and Cache Faults charts.

• CPU

Displays **CPU Thread Switching** (Threads Waiting vs. Thread Switches), **Percent Process Time** (Percent Privileged Time vs. Percent User Time), **Percent Processor Time** (Processor Time vs. SSRS Processor Time), and **Interrupts** charts.

Processing

Displays a **Process Working Set** (Memory Working Set Vs. SSRS Working Set) chart.

• Memory

Includes the following charts: **Memory Overall Usage**, **Available Memory**, and **Page Transactions**.

Report Server Performance

This category contains the following SSRS Server related performance metrics:

• Connections

Displays charts for **Active Connections** and **Logons** (Attempts vs. Successes).

• Network

Includes **Bytes Transferred** (Received vs. Sent) and **HTTP Errors** charts. • **Memory**

Displays charts for Memory Pressure State, Memory Shrink Amount, and Memory Shrink Notifications.

• Requests

Includes charts for **Request Activity** (Disconnected Requests vs. Executing Requests), **Unauthorized Requests**, **Requests Rejected**, **Request Volume**, and **Tasks Queued**.

Reporting Services

This category includes the following metrics for the SSRS Windows and Web Service:

• Sessions

Displays **Active Sessions** (Windows Sessions vs. Web Sessions), **First Session Requests** (Windows Sessions vs. Web Sessions), and **Next Session Requests** (Windows Sessions vs. Web Sessions) charts.

• Cache

Contains charts for **Cache Hits** (Windows Cache Hits vs. Web Cache Hits), **Cache Misses** (Windows Cache Misses vs. Web Cache Misses), **Memory Cache Hits** (Windows Cache Hits vs. Web Cache Hits), **Memory Cache Misses** (Windows Cache Misses vs. Web Cache Misses), and **Cache Flushes**(Windows vs. Web).

• Requests

Includes the following charts: **Report Requests** (Windows Requests vs. Web Requests), **Reports Executed** (Windows Reports vs. Web Reports), **Service Requests** (Windows Requests vs. Web Requests), **Processing Failures** (Windows Failures vs. Web Failures), and **Rejected Threads** (Windows Threads vs. Web Threads).

Reporting Activity

This category includes the following metrics:

Report Execution

Displays a list containing the history of Reports that have been executed in the BI environment. The list includes the following information:

- Report Path
- Parameters
- User
- Report Type
- Status
- Format
- Start Time
- End Time
- Data Retrieval
- Rendering
- Processing

The list can be filtered by Report Path, User, Type, and Status. The list can also be exported to a PDF, XLS, or XML file.

Report Performance

Displays charts for: **Total Processing Time**, **Total Rendering Time**, and **Total Data Retrieval Time** from a specified time frame and scale. You can export the charts to an XLS or CSV file, download them as PNG, JPEG, PDF, or SVG individual files or print them individually.

User Activity

This category displays a list of all Users' activities within the BI environment. The list includes the following information:

- User name
- Sessions
- I/O Activity
- Total Processing Time(in ms)
- Average Processing Time(in ms)
- Longest Running Report

Click the **User name** to display the **Sessions** category list with more detailed information about all sessions performed by the user. You can also export the contents of the list to a PDF, XLS, or XML file.

You can modify the time frame for the information and the scale (minute, hour, day, week, or month) used in the charts and export the views to a XLS or XML file. You can also print a specific chart or download it as a PNG, JPEG, PDF, or SVG file.

SSIS performance view

The SSIS performance view provides comprehensive information on the SQL Server Integration Services and instances.

	Instance :	All Instances		*	
SERVER PERFORMANCE	Interne	tion Complete			
		ition Services			
	Add SSIS Inst	ance			Export
		SQL Server		Version	Edition
		SIDROCID01	0	SQL Server 2008 R2 RTM (10.50.16	Standard Edition (64-bit)
	. 0	WIN-90GCKKJIPTJ	0	SQL Server 2014 (12,0.2000.0)	Enterprise Evaluation Edition (64
		WIN-90GCKKJIPTJ\SERVER012	ö	SQL Server 2014 (12.0.2000.0)	Enterprise Evaluation Edition (64

In the SSIS performance view you can:

- Get an overview of your SQL Server Integration Services status and health .
- Add SSIS instances for monitoring.
- Export the current view to a PDF, XLS, or SML file.
- Perform actions on a single BI instance.
- Perform bulk actions on several BI instances.
- Access information of a specific monitored BI instance.

Overview of your SQL Server Integration Services

The SSIS performance view provides an overview of your SQL Server Integration Services. Information displayed includes:

- All monitored instances
- Status of monitored instances
- SQL Server version and edition

Add SSIS instances for monitoring

Click the **Add SSIS Instance** option above the list to open the Add Instance Wizard. It automatically defines the service you want to monitor as SSIS.

Perform actions on a single BI instance

After you select a SQL Server from the list you can perform the following actions:

Refresh Data: Allows you to update the information manually.

Edit Properties: Allows you to modify the previously established credentials. **Export:** Allows you to export the information available on the SSAS performance view to a PDF, XLS, or XML file.

Remove: Allows you to remove instances that you no longer want to monitor.

Additionally, by clicking the gear icon you can also **Disable Monitoring** temporarily (during maintenance operations), as well as to **Refresh Data** and **Edit Properties**.

Integration Services

	SQL Server	Add SSIS Instance	Edition
0	SIDROCID01	Refresh Data 8 R2 RTM (10.50.1	Standard Ed
	WIN-90GCKKJIPTJ	Disable Monitoring 4 (12.0.2000.0)	Enterprise Ev
	WIN-90GCKKJIPTJ\SERVER012	Edit Properties 4 (12.0.2000.0)	Enterprise Ev

Perform bulk actions on several BI instances

After you select more than one SQL Server from the list, you can perform the following bulk actions:

Edit Credentials: Allows you to modify the previously established credentials. **Export:** Allows you to export the information available on the SSIS performance view to a PDF, XLS, or XML file.

Remove: Allows you to remove instances that you no longer want to monitor.

Additionally, you can click the gear icon to access the option to temporarily **Disable Monitoring** (during maintenance operations), as well as to **Edit Credentials**.

Integration Services



If you remove an instance, SQL BI Manager no longer monitors that instance and deletes all associated data from the database.

Access information of a specific monitored BI instance

You can access detailed information about a specific monitored BI instance by selecting it from the instance drop-down or by clicking the name of the instance from the list.



Upon your selection, an instance summary with basic details such as **Machine Name** and **Host Server** displays. You can also view current active alerts specific to the instance and a summary of SSIS downtime.

OVERVIEW	۰.	Instance :	WIN-90GCKKJIPTJ		•	
ERVER PERFORMANCE						
SIS ACTIVITY		Current Activ	/e Alerts			
SISACTIVITY		BLS	ervice	First Seen	Alert Preview	Alert Threshold
SIS HISTORY	٠	WIN	-90GCKKJIPTJ:SSIS	Nov 01, 2016 10:02 AM	SSIS Service Is Down.	1.0
		2 WIN	-90GCKKJIPTJ	Nov 01, 2016 01:59 PM	WARNING: Processor Queue Length At	6 5.0
		200 total Ale	erts 10 ; per pa	ge		
		SSIS Downti	me Summary			
		From		То	Error	Total Downtime
		Nov 01, 201	.6 10:02 AM	Nov 01, 2016 02:03 PM	Status Is Unknown	4 Hours 1 Minute 4 Seconds
		200 total rov	vs 10 : per pag			

You can click the Alert Preview text from the current active alerts list to display the specific chart or detailed information.

On the left sidebar you can choose from several options that display information and charts for both SSIS performance and server performance. Click here to learn more about the SSIS metrics available.

SSIS Metrics

SQL BI Manager monitors several type of metrics to provide accurate information about the status and health of the Integration Services and the instances hosting these services on a BI environment. The metrics are classified in the following categories:

Server Performance

This category contains the following server related performance metrics:

• Disk

Includes the following charts: **Disk Transactions**, **Average Seconds per Transaction**, **Current Disk Queue Length**, and **Percent Idle Time**.

- Network
 Includes Data Transfer (bytes/sec) and Network Output Queue

 Length charts.
- Cache

Includes Cache Copy Read Hits Percent, Cache Copy Reads per Second, and Cache Faults charts.

• CPU

Displays **CPU Thread Switching** (Threads Waiting vs. Thread Switches), **Percent Process Time** (Percent Privileged Time vs. Percent User Time), **Percent Processor Time** (Processor Time vs. SSIS Processor Time), and **Interrupts** charts.

Processing

Displays a **Process Working Set** (Memory Working Set Vs. SSIS Working Set) chart.

• Memory

Includes the following charts: **Memory Overall Usage**, **Available Memory**, and **Page Transactions**.

SSIS Activity

This category displays a list of all **Package Executions** related to the Integration Services instance, with drill down capabilities. The list includes the following information:

- Server
- User
- Package ID
- Package Name
- Status
- Package Start

- Package End
- Duration
- Error Count
- First Error Message
- Configuration Message

You can click the **Package Name** to populate the **Package Details** list below, which contains the following information:

- Execution ID
- Folder Name
- Environment Name
- Project Name
- Step Name
- Execution Duration
- Start Time
- End Time
- Step Result

If you click the **Step Name**, BI Manager displays additional information for the task, organized in a list with the following columns:

- Operation ID
- Message Time
- Message Type
- Message
- Event Name
- Package Step

The items displayed in the **Package Execution** list can be filtered by **Package Name**, **Status**, and **User**. The information can also be exported to a PDF, XLS, or XML file.

▲ To obtain SSIS Activity, deploy packages in one of the following ways:

- 1. Using the SSIS Catalog deployment model.
- 2. Deploying to MSDB (configure packages for logging and use the 'Log Provider for SQL Server' as Provider type).

SSIS History

This category displays Package Monitoring information. The **Package History** list includes the following columns:

- Server
- Package
- Average Execution Time
- Last Execution Date

• Last Execution Status

You can click a Package from the Package History list to view detailed Execution

History information. Use the \blacksquare and \bowtie icons to toggle between a list view and a chart view of the **Execution History**.

The items displayed in the **Package Monitoring** list can be filtered by **Server**. The information from both the **Package History** and the **Execution History** can be exported to PDF, XLS, or XML files.

You can modify the time frame and the scale (minute, hour, day, week, or month) used to display the information in the charts and export the views to a XLS or XML file. You can also print a specific chart or download it as a PNG, JPEG, PDF, or SVG file.

Administering SQL BI Manager

The **Administration** tab gives you easy access to manage SQL BI Manager options such as SQL BI Service instances, Email alerts, alerts threshold, and Application security configuration.

ASHBOARD ALERTS <mark>4</mark> SSAS	an in the second state of the second	DMINISTRATION	atoriana ili anadiana				
HRESHOLD CONFIGURATION ADD BI SERVIC	CE CONFIGURE SMTP	CONFIGURE EMAIL A	LERTS MANAG	SE MONITORED SE	RVICES AP	PLICATION SECUR	RITY
Instance : Default	•			Enable	all Disa	ale all Exp	port
Name	Measure	Info	Warning	Critical	Enable		
Available Bytes	No. Bytes	0.0	0.0	0.0		0	
Average Disk Milliseconds Per Read	Milliseconds	15.0	20.0	30.0	V	ſ	
Average Disk Milliseconds Per Transfer	Milliseconds	15,0	20.0	30.0		ſ	
Average Disk Milliseconds Per Write	Milliseconds	15.0	20.0	30,0		D	
Bytes Received/Sec	No. Bytes	0.0	0.0	0.0		ſ	
Bytes Sent/Sec	No. Bytes	0.0	0.0	0.0		ſ	
Cache Faults Per Sec	No. Faults	0.0	0:00	0.0		D	
Cache: Copy Reads/Sec	No. Reads	0.0	0.0	0.0		D	
Committed Bytes	No. Bytes	0.0	0.0	0.0		D	
Context Switches/Sec	No. Switches	500.0	1500.0	2000.0		ø	
Copy Read Hits Percent	Percent	0.0	0.0	0.0		ſ	
Current Disk Queue Length	No. Threads	0.0	0.0	0.0		ø	
Disk Read Bytes/Sec	No. Bytes	0.0	0.0	0.0		ø	
Disk Transfer Bytes/Sec	No. Bytes	0.0	0.0	0.0		ſ	
Disk Write Bytes/Sec	No, Bytes	0.0	0.0	0.0		Ĵ	
Interrupts Per Sec	No. Interrupts	0.0	0.0	0.0		ſ	
Network Output Queue Length	No. Packets	0.0	1.0	2.0		D	
OS Paging	Percent	40,0	50,0	70.0		ſ	
Pages Per Sec	No. Pages	0.0	0.0	0.0		D	
Percent Idle Time	Percent	0.0	0.0	0.0		Ø	

In the Administration tab you can:

- Manage Alerts and Thresholds
- Manage Instance Level Security
- Manage Monitored Services

Manage SMPT Settings and Email Alerts

Manage Alerts and Thresholds

Enable or disable alerts and thresholds

SQL BI Manager allows you to enable or disable the generation of alerts and the collection of some performance metrics. You can disable alerts when not necessary, to save system resources, or perform maintenance.

To enable or disable specific alerts and thresholds follow these steps:

- 1. Select a BI Instance and the type of alert (Server, SSAS, SSRS, SSIS) from the dropdowns in the **Instance** section.
- 2. Under the **Enable** column, select the alert you want to enable or clear the selection to disable it.

						1			
Instance :	WIN-90GCKKJIPTJ	*	SSAS	•		Enable al	l Disabl	e all E	xport
Name		Measure		Info	Warning	Critical	Enable		
SSAS Avg Ti	ime Per Query	No. Que	ries	0.0	0.0	0.0		Ĭ	
SSAS CPU L	Jsage	Percent		30.0	75.0	90.0	~	0	

You can also click the **Enable All** button to quickly enable all the available alerts on your current selection, or click the **Disable All** button to disable all the available alerts on your current selection.

Configure alert thresholds

In SQL BI Manager you can set alert thresholds to keep you informed of only relevant information about your SQL Server BI environment. To edit an alert threshold follow these steps:

- 1. Select a BI Instance and the type of alert (Server, SSAS, SSRS, SSIS) from the dropdowns above the list.
- 2. Find the alert threshold you want to configure and click the pencil icon \mathscr{I} at the right end of the alerts list.
- 3. In the **Threshold Configuration** window, specify thresholds for **Informational**, **Warning**, and **Critical** alerts.
- 4. Click Save.

Edit Alert Threshol		IJ		×
	Metric: SSAS Measure: pe	S CPU <mark>Us</mark> age		
Info 30.0 to	75.0	Warning to	90.0	Critical and above
			Save	Cancel

Once you have configured your alert thresholds you can verify this information in the Administration roll up view.

Manage Instance Level Security

To manage **Instance Level Security** go to the SQL BI **Administration** tab and click **Application Security**. In the **Manage Users** window, you can view a list detailing user account, permission level, and instances assigned to the account. Users with different permission levels for different instances are listed multiple times. When a user has multiple instances with the same permission level, instances are grouped on the **Accessible Instances** column, an ellipsis symbol displays if the names do not fit in the column, to view a complete list hover the mouse over the column.

⁽ⁱ⁾ Instance permissions can only be assigned to users who have a Product User role on IDERA Dashboard.

Adding users

You can assigning two different access levels to limit users access to managed instances:

View Only: Users can only view their assigned instances.

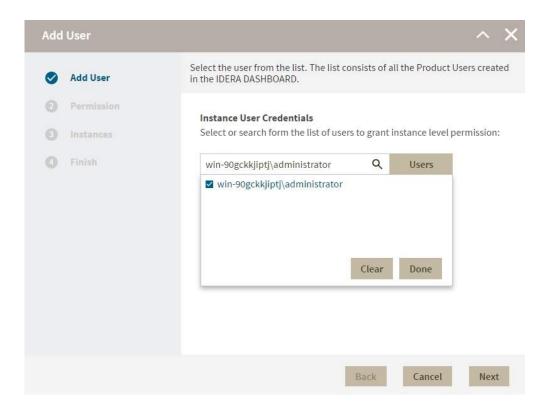
Modify: Users can view and change the configuration of their assigned instances.

To add new users follow these steps:

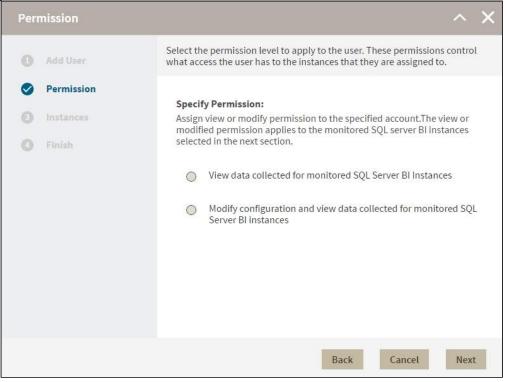
1. In the **Manage Users** screen, click **Add User/Group**.

Manage Users			
		Add User	Edit User Remove
	Server BI instances. Add users by select to, along with permission levels. To m		
osci option.			
Account	Permission	Accessible Instances	
Account	Permission There are no permission		
Account	There are no permission	ns added	1/1 ► ►
	There are no permission	ns added	1 /1 ▶ ▶

2. In the **Add User** wizard, type a user name on the search box or click **Users** to select users from a list, you can select one or more users at a time. Once you select users, click **Next**.



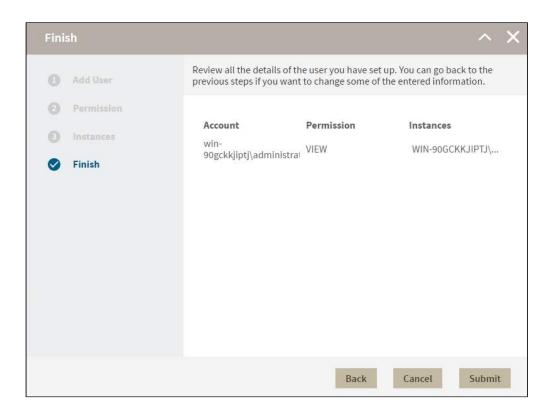
3. in the Permissions screen, assign the access level **View Only** or **Modify**. Make your selection and click **Next**.



- 4. In the **Add Instances** screen, you can select one or more instance and service combinations.
 - Select one or more specific instances and services and click ${}^{>}$.
 - Click while to assign all the listed instances and services.

Add User		e user access to. If multiple BI services are he instances are listed with the service			
Permission					
Instances Finish		es for Permission: VIEW sion to the specified account. The view or o the monitored SQL server BI instances			
	Instance Selection	Allow access to these instances			
	WIN-90GCKKJIPTJ:SSAS	WIN-90GCKKJIPTJ\SERVE			
	SIDROCID01:SSAS				
	WIN-90GCKKJIPTJ:SSIS				
	WIN-90GCKKJIPTJ\SERVE	>			
	SIDROCID01:SSIS	- <			
	WIN-90GCKKJIPTJ:SSRS	<<			
	WIN-90GCKKJIPTJ\SERVE				
	SIDROCID01:SSRS				

- 5. When you finish assigning instances, click **Next.**
- 6. In the **Finish** screen, click **Back** to make changes in your settings, to continue click **Submit**.



Editing users

- 1. To edit users open the Manage Users window, select a user, and click Edit User.
- 2. On the **Permissions** window, select the permission level for the user and click **Next**.
- 3. On the **Instances** window, assign or remove instances and services. You can only edit one user at a time.
- 4. On the **Finish** screen check your settings, to make changes click **Back** to continue click **Finish**.

Remove Users

To remove instance permissions from a user follow these steps:

- 1. On the **Administration** tab go to **Application security**.
- 2. On the **Manage Users** window, select a user from the list and click **Remove User**.
- 3. Click **Ok**.
- When you remove a user you only remove their custom permissions for IDERA SQL BI. Users still remain as Product Users and have read only access to all managed instances. To completely remove users from SQL BI, change their permissions on IDERA Dashboard.

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Manage Monitored Services

Add SQL BI Service Instances for monitoring

Use the **ADD BI SERVICE** option to add SQL BI Service Instances for monitoring. For additional information, refer to Adding Business Intelligence Services for monitoring.

Manage Monitored Services

Use the **MANAGE MONITORED SERVICES** option to have a general overview of all monitored BI instances. This view displays information such as the **Component Type**, its **Status**, the **Service** and **Host Name**, the **Authentication User Name**, the **Alert Refresh Time**, and the **Monitoring** status (true or false). You can also **Export** this information to a PDF, XLS, or XML file.

	Service		Service Name	Host Name	Authentication U	Alert Refresh Ti	Monitoring
•	SSAS	0	WIN-90GCKKJIPTJ	WIN-90GCKKJIPTJ	SQLBI Service Acc	6	true
	SSAS	0	WIN-90GCKKJIPTJ	WIN-90GCKKJIPTJ	SQLBI Service Acc	6	true
	SSAS	0	SIDROCID01	SIDROCID01	SQLBI Service Acc	6	true
	SSIS	0	WIN-90GCKKJIPTJ	WIN-90GCKKJIPTJ	SQLBI Service Acc	6	true
	SSIS	0	WIN-90GCKKJIPTJ	WIN-90GCKKJIPTJ	SQLBI Service Acc	6	true
	SSIS	0	SIDROCID01	SIDROCID01	SQLBI Service Acc	6	true

You can also perform actions to either single or several BI instances.

Perform actions on a single BI instance

After you select a SQL Server from the list, you can perform the following actions:

Edit Properties	Allows you to modify the previously established credentials.
Export	Allows you to export the information available to a PDF, XLS, or XML file.How much time a query uses CPU.
Remove	Allows you to remove instances that you no longer want to monitor.

Additionally, by clicking the gear icon you can also **Change Refresh Interval**, as well as to **Disable Monitoring** temporarily (during maintenance operations) and **Edit Properties**.

Prope	rties <u>More Act</u>	tions Remove				Exp
]	Service	Service Name	Host Name	Authentication U	Alert Refresh Ti	Monitoring
) (SSAS	Change Refresh Interval	WIN-90GCKKJIPTJ	SQLBI Service Acc	6	true
0	SSAS	Disable Monitoring	WIN-90GCKKJIPTJ	SQLBI Service Acc	6	true
1	SSAS	Edit Properties	SIDROCID01	SQLBI Service Acc	6	true
6	SSIS	WIN-90GCKKJIPTJ	WIN-90GCKKJIPTJ	SQ <mark>L</mark> BI Service Acc	6	true
6	SSIS	WIN-90GCKKJIPTJ	WIN-90GCKKJIPTJ	SQLBI Service Acc	6	true
6	SSIS	SIDROCID01	SIDROCID01	SQLBI Service Acc	6	true

Perform bulk actions on several BI instances

After you select more than one SQL Server from the list, you can perform the following bulk actions:

Edit Credentials Allows you to modify the previously established credentials.

Export	Allows you to export the information available to a PDF, XLS, or
	XML file.

Remove Allows you to remove instances that you no longer want to monitor.

Additionally, you can click the gear icon to access the option to temporarily **Disable Monitoring** (during maintenance operations), as well as to **Edit Credentials**.

t Cr	edenti	ials <u>More</u>	Action	Remove				Expo
		Service		Service Name	Host Name	Authentication U	Alert Refresh Ti	Monitoring
	0	SSAS	0	WIN-90GCKKJIPTJ	WIN-90GCKKJIPTJ	SQLBI Service Acc		
	0	SSAS	۲	Bulk Actions for 2 Instances	WIN-90GCKKJIPTJ	SQLBI Service Acc		true
	•	SSAS	0	Disable Monitoring	SIDROCID01	SQLBI Service Acc	6	true
	0	SSIS	0	Edit Credentials	WIN-90GCKKJIPTJ	SQLBI Service Acc	6	true
	0	SSIS	0	WIN-90GCKKJIPTJ	WIN-90GCKKJIPTJ	SQLBI Service Acc	6	true
	0	SSIS	0	SIDROCID01	SIDROCID01	SQLBI Service Acc	6	true

Manage SMPT Settings and Email Alerts

Configure SMTP settings for alerting

Use the **CONFIGURE SMTP** option to configure Email server settings to be able to send notifications over Email.

Email Settings		×
Email Information		
Sender Address:		
Reply To Address:		
Message Footer:		
Outgoing Mail Server I	nformation	
SMTP Server Address:		
SMTP Server Port:	25 Use an SSL encrypted connection	
SMTP Server rec	uires authentication	
User Name:		
Password:		
Test Email Settings		
Recipient:		
	Send	
	Ok	Cancel

Configure the following settings:

Email Information

Sender Address:

Enter the Email address that SQL BI Manager will use as the sender of the Email notifications.

Reply To Address:

Specify a reply-to Email address to receive replies from Emails.

Message Footer:

Enter the text that you want to appear in the footer of Email notifications.

Outgoing Mail Server Information

In order to send email notifications, you must specify the settings of an email server you want to use. You need to provide the following information:

SMTP Server Address:

Enter the name or Internet Protocol (IP) address of your SMTP mail server.

SMTP Server Port:

Enter the IP port that the SMTP mail server uses. The default SMTP port is 25.

Use an SSL encrypted connection:

Select this check box to use an SSL encrypted connection to connect to the email server.

SMTP Server authentication:

Select this check box if your SMTP server requires authentication, specify then a valid user name and password to access the email server.

Test Email Settings

You can use this section to test your email settings. For this purpose, enter the **Recipient of the test email** and click **SEND TEST EMAIL**. SQL BI Manager sends a test email to the recipient you specify. You can verify this test email in the respective recipient account.

After you configure your Email settings, you can subscribe to alerts by configuring Email alerts .

Configure Email alerts

Use the **CONFIGURE EMAIL ALERTS** option to subscribe specific users to receive Email alerts on specific events occurring on specific monitored BI servers. SQL BI Manager sends an Email when the severity changes to Critical or Warning (regardless of the originating severity).

Configure Email Alerts				×
- Allow subscription to alerts for individual servers and	Choose Bl Service Search	Criticality	# of users subscribed	Users (Email Addresses) Add Email
individual events by individual users	WIN-90GCKKJIPTJ	Critical	0	
An email is sent when the severity changes only when a metric changes to Critical or Warning (regardless of the originating severity)	SSAS	Warning	0	
	WIN-90GCKKJIPTJ SERVER012 SSAS			
	SIDROCID01 SSAS			
	WIN-90GCKKJIPTJ SSIS			
	WIN-90GCKKJIPTJ SERVER012			
				Close

Follow these steps to **Configure Email Alerts:**

- 1. Select the BI Service you want to receive alerts from.
- 2. Select **Critical** or **Warning** to receive alerts only when a metric changes to either status.
- 3. Click **Add Email** and enter the address of the recipient.

Integration with the IDERA Dashboard

What is the IDERA Dashboard?

The IDERA Dashboard is a common technology framework designed to support the entire IDERA product suite. The IDERA Dashboard allows users to get an overview of the status of their SQL Servers and hosted databases in a consolidated view while providing users the means to drill into individual product dashboards for details.

To access the IDERA Dashboard, select **IDERA Dashboard** from the drop-down menu, next to the IDERA logo.

IDE	RA	■ Applications
DASHBOARD	ALERTS	IderaDashboard
		SQLBI demo
		Customize

The IDERA Dashboard is comprised of the following tabs:

- Overview
- Details view
- Alerts view
- Administration

What actions can be performed in the Overview tab of the IDERA Dashboard?

In the IDERA Dashboard users can glance at their registered products overall status through the **Overview** tab. This tab contains product widgets of all the products

registered with the IDERA Dashboard. By default, the **Overview** tab displays the **Overall Status** widget.

Overall Status	^ X ×		
1	Critical Alerts	7	
000	Servers	1	
	Active SSAS Services	1	
	Active SSRS Services	1	
1	Active SSIS Services	1	

From the **Overall Status** widget you can perform the following actions:

- Click 🚦 to access the **Alerts** tab of SQL BI Manager.
- Click Use to access the SQL BI Manager Dashboard and its Side by Side Server Performance window.
- Click 🥯 to access the SQL BI Manager Dashboard.
- Click to expand or collapse a widget. You can also view a widget in full size by clicking or remove it by clicking .
- Customize the Overview tab You can customize this view in the Customize DBA Dashboard option of the Administration tab. Click here to learn more.

What actions can be performed in the Details view of the IDERA Dashboard?

In the IDERA Dashboard users can select specific metrics to display in the **Details** view tab. This tab contains product widgets of all the products registered with the IDERA Dashboard.

Click to expand or collapse a widget . You can also view a widget in full size by clicking or remove it by clicking .

Customize the Details view tab You can customize this view in the Customize DBA Dashboard option of the Administration tab. Click here to learn more.

What actions can be performed in the Alerts view of the IDERA Dashboard?

In the IDERA Dashboard users can access information on all registered products current alerts and filter them based on:

- Product
- Category
- Severity
- Metric
- Tag

What actions can be performed in the Administration view of the IDERA Dashboard?

In the IDERA Dashboard, all products show a common **Administration** tab, granted the logged-in user has administrator privileges. Selecting this tab, displays the Administration view which hosts a range of sections for performing administration-related actions.

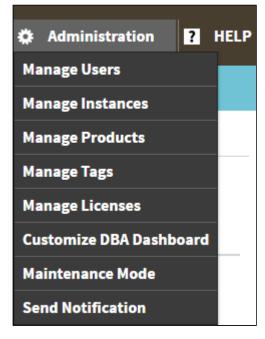
OVERVIEW DETAILS VIEW ALERTS ADMINISTRATION			
ADMINISTRATION			
Users Give users permission to use the Idera Dauhboard. Create, edit and delete users with the Manage Users action. Manage Users	Configure Navigation Order Customize the order of the productson the navigation tab. Customize Main Navigation Tab Order		
Instances The Idee Dealboard India SQL Server instances discovered and managed by Idera products. Use Manage Instances to view and manage this list. Manage Instances	Configure Dashboard Views Customize the objects that display on the Dashboard Views. Customize DBA Dashboard		
Products The idee Dashboard hosts products that register with the dashboard. Typically this is headled at the time the product is installed or uninstalled. The Nanage Products Manage Products	Send Notification to All Users Add a warning message to notify all users about product upgrades. Send Notification		
Tags Tags can be you organize your managed instances and databases. Tags created and updated in Idem Databased can be made available and used in other Idem SQL products. Create, import, view, edit and delete tags and their associated instances and databases using the Nanage Tags Manage Tags	Licensing Vew license statuses for your lifers SQL products using the Manage Licenses action. Manage Licenses		

The **Administration** view of the IDERA Dashboard provides a central set of services related to specific actions such as:

- Managing users
- Managing Products
- Managing Instances
- Customizing Navigation Order
- Dashboard Views
- Managing Tags
- Notifications to all users
- Managing Licenses

For more information on each service and what configuration settings are available, visit each respective section.

You can also access these options from the **Administration** drop-down on the top right corner of the UI.



Click the **HELP** drop-down on the top right corner to access a list of useful support options, tools, information, and products.

Administration ? HELP
Help on this Window
Visit the Trial Center
Search knowledge base
Visit Idera Community Site
Contact Support
Other Idera products
Check for updates
System Diagnosis
Manage Licenses
About
Web Dashboard
Diagnostic Manager
Inventory Manager
Safe

Managing users in the IDERA Dashboard

The **Manage Users** option allows users to grant access to other team members or groups and manage their roles. Users with administrative privileges are divided in:

- Dashboard administrators capability to manage access to Dashboard functions as well as individual products' functions.
- Product administrators capability to grant access to individual products for which they have administrative rights.

To add new users, edit their details (name, subscription, or email address), or remove them, select **Manage Users** in the Administration view. In the **Manage Users** window you can perform the following actions:

Add a user / group

In the IDERA Dashboard access is granted to Windows users or groups. To add users follow these steps:

Jser / Group			User/Group Details
oled Display name	Account	Туре	
	simpsons\administrator	USER	Account name: "
			Windows user account in form "domain\accountname".
			Display name:
			Account Type: 🜒 User 💿 Group
			Do not timeout the browser session for this account.
			Product: * Role: *

- 1. Click the **Add User / Group** option and the User/Group Details panel displays.
- 2. Type the Account name of the user you want to grant access to. You should enter a Windows user name in the following format: **<domain\user>**.
- 3. Enter a Display name.
- 4. Select User or Group in the Account Type field.
- 5. Select the **Do not timeout the browser session for this account** check box to stay logged in.
- 6. In the **Product** field, you can select to add a user to the IDERA Dashboard.
- 7. In the **Role** field, you can assign a user the Dashboard Administrator or Dashboard guest role if you select the IDERA Dashboard in the **Product** field. If

you select an IDERA product in the **Product** field, you can assign a user the Product Administrator, Product user, or Product guest role.

8. Click **SAVE**.

Provide the new user with the following URL: http://<ServerName>:9290 or http://<localhost>:9290 to access the IDERA Dashboard.

Edit a user/group

This option allows you to edit the account name and display name, disable the account, and add new permissions. To edit a user or group follow these steps:

- 1. Select one user / group from the list of users.
- 2. Change the necessary settings.
- 3. Click **SAVE**.

Delete a user / group from the IDERA Dashboard

To remove a user or group, select the User / group from the list and click the **DELETE** button. A confirmation dialog displays; click **YES** to remove or **NO** to cancel.

Managing products in the IDERA Dashboard

The IDERA Dashboard hosts IDERA products that register with the Dashboard. Click the **Manage Products** option in the Administration view to open the respective window.

In the **Manage Products** window you can perform the following actions on registered products:

Edit a Product

To edit a product, select it from the Products list. The Dashboard displays the settings for the selected product on the panel to the right. Make the necessary modifications and click **SAVE**.

MANAGE PRO	ODUCTS							
SEARCH: Search proc	jucts by name he	IE.			Edit Product			
Register a Product					12 10 1025	1000200 0000000000000000000000000000000		
Product	Version	Registered	Location	Credentials	Product Name	SQLBI(demo)		
🥥 IderaDashboard	3.0,1,48	May 24, 2016 01:29	CH-SP2010-1	SIMPSONS\Administ	Instance Name	demo		
SQLBI(demo)	2.1.0.22	May 24, 2016 01:28	http://CH-SP2010-1:9277/	simpsons\administr		(South)		
					Version	2.1.0.22		
					Registered	May 24, 2016 01:28 PM		
					Location	http://CH-SP2010-1:9277/SQLBI/v1		
					Connection User	simpsons),administrator		
					Connection Password	To continue enter the password here,		
						Cancel Say	e Delete Migr	rate product
						Cancel Say	Delete Migr	rate pro

Delete a Product

To remove a product, select it from the Products list and click **Delete** on the panel to the right. A confirmation dialog displays; click **YES** to remove or **NO** to cancel.

Migrate Product

Allows you to migrate the registered product to a different IDERA Dashboard. Select the product from the Products list and click **Migrate product**.

Host :	
Port :	9292
Dashboard Ad	ministrator :
Jsername :	
Password :	

Fill in the requested information and click **Migrate**.

Register a Product

The IDERA CWF 3.0 allows you to Register a Product. Click **Register a Product** to display the configuration settings.

Register a Product : Product Version Registered Location Credentials MeraDashboard 3.0.1.48 May 24, 2015 01:29 CH-SP2010-1 SIMPSONS\Administ Display Name : Unique display name helps you distinguish different instances of the same product, if you have multiple instals. We recommend display name unitple instals. We recommend display name unitple instals. We recommend display name unitple instals. Weight in the same product is the same product, if you have multiple instals. Weight instances of the same product, if you have multiple instals. Weight in the same product is the same product, if you have multiple instals. Hot :: Image: The same product. Port :: Port :: Port :: Product Administrator	SEARCH: Search prod	ucts by name her	E			Add a Product to Idera Dash	hboard	
IderaDashboard 3.0.1.48 May 24, 2016 01:29 CH: SP2010-1 SIMPSONS\Administ SQLB/(demo) 2.1.0.22 May 24, 2016 01:28 http://CH-SP2010-1:9277/ simpsons\administr Display Name : Unique display name helps you distinguish different instances of the same product, if you have multiple installs. We recommend display name using location or function "Display Name : Hoet : Port: Port: Port:	Register a Product					Product :		
IderaDashboard 3.0.1.48 May 24, 2016 01129 CH-SP2010-1 SINPSONSi,Administr SQLBI(demo) 2.1.0.22 May 24, 2016 01128 http://CH-SP2010-1:9277/ simpsonsi,administr Unique display name using for action or function "Diagnostic/ManagerProd". Host: "Diagnostic/ManagerProd".	Product	Version	Registered	Location	Credentials	Display Name :		
SQLBI(demo) 2.1.0.22 May 24, 2016 01:28 http://CH-SP2010-1:9277/ simpsonsiadministr different instances of the same product, if you have multiple instala "DiagnosticManagerWest" or "DiagnosticManagerProd". Host : Port :	IderaDashboard	3.0.1.48	May 24, 2016-01:29	CH-SP2010-1	SIMPSONS\Administ	unipage indirect	The bases of the first strength in the strength of the first strength of the s	-
Port:	SQLBI(demo)	2.1.0.22	May 24, 2016 01:28	http://CH-SP2010-1:9277/	simpsons\administr		different instances of the same product, if you have multiple installs. We recommend display name using location or function. "DiagnosticManagerWest" or	
						Host:		
Product Administrator						Port :		
1/2-5-8-8-90 X22/2-2-8-5-92/21						Product Administrat	tor	
User Name :						User Name :		3
+0004/05/05/01						454.059.079.010276.7		
Password:						Password:		

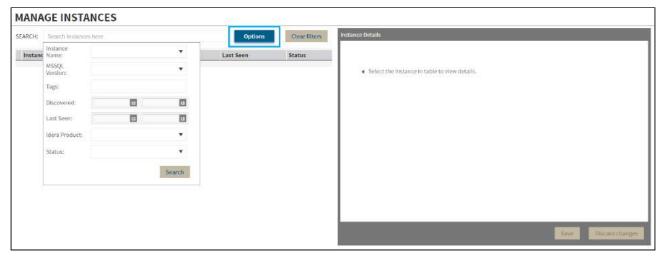
Type all the requested information and click **Register.**

Managing instances in the IDERA Dashboard

The IDERA Dashboard tracks SQL Server instances, discovered and managed by different IDERA products. The Instances widget of the Administration view allows users to view and manage registered instances.

 SQL BI Manager registers BI services only and not instances. Therefore, the Manage Instances view does not display the instances which BI Services monitors.

To view coverage or remove registered instances that no longer exist in your SQL Server environment, select **Manage Instances** in the Administration view, and the **Manage Instances** window displays.



Click **OPTIONS** to access the filtering options.

Configure navigation order in the IDERA Dashboard

The **Configure Navigation Order** option of the Administration view allows you to modify the order in which the navigation tab displays the IDERA products. Click the **Customize Main Navigation Tab Order** option and a dialog displays.

Customize Main Navigation Tab O	rder				×
				Reset to	o default order
🤪 IDERADASHBOARD	🜍 SQLBI(DEMO)	्रि SQLDM(DE	SQLDM(DEMO)		
Drag tabs over each other to re-arrange the tabs.				Close	Save

Drag and drop products to the desired order and click **Save**.

You can also modify the order of the products from the **Products** drop-down menu. Click **Customize** to enable the drag and drop feature. Select a product and release it in the desired position.

\equiv Applications		
IderaDashboard		
SQLBI	: demo	
SQLdm		
Customize	Save	Cancel

Click **Save** when you are done.

Configure IDERA Dashboard view

The **Configure Dashboard Views** option allows users to customize which product widgets are shown in the Overview and Details view tabs of the IDERA Dashboard. Click the **Customize DBA Dashboard** option in the **Administration** tab to display the Customize DBA Dashboard configuration panel.

Customize DBA Dash	iboard					×
-`@: Tips	Hide / Show DBA Dashboard :	Show DBA Dashboard t	o all users		Reset t	to default view
The Idera Dashboard hosts products that register with the dashboard. Typically this is handled at the time the product is installed or uninstalled. The Manage Products option lets you view and manage the list of registered products. This screen lets you manage the credentials that the Idera Dashboard uses to connect to the registered products as well as manage the list of registered products.	Add Column Remove Column Total Widgets: 1 Choose another	Select View :	Overview	Vidth(%): 33	Add a wi	
					Cancel	Save
	★ Tips The Idera Dashboard hosts products that register with the dashboard. Typically this is handled at the time the product is installed or uninstalled. The Manage Products option lets you view and manage the list of registered products. This screen lets you manage the credentials that the Idera Dashboard uses to connect to the registered products as well as manage the list of	The Idera Dashboard hosts products that register with the dashboard. Typically this is handled at the time the product is installed or uninstalled. The Manage Products option lets you view and manage the list of registered products. This screen lets you manage the credentials that the Idera Dashboard uses to connect to the registered products as well as manage the list of	Hide / Show DBA Dashboard : Show DBA Dashboard t The Idera Dashboard hosts Add Column Remove Column Select View : The Idera Dashboard hosts Add Column Remove Column Select View : The Idera Dashboard hosts Total Widgets: 1 Total Widgets: 1 Total Widgets: 1 This screen lets you manage Choose another v X the registered products as well Square Square Overall Status SQLBI Manager Y Overall Status SQLBI Manager Y	Hide / Show DBA Dashboard : Show DBA Dashboard to all users The Idera Dashboard hosts products that register with the dashboard. Typically this is handled at the time the product is installed or uninstalled. The Manage Products option lets you view and manage the list of registered products. Add Column Remove Column Select View : Overview This screen lets you manage the credentials that the Idera Dashboard uses to connect to the registered products as well as manage the list of I I	Image: With the products that register with the dashboard hosts products that register with the the product is installed or uninstalled. The Manage Products of the registered products. Hide / Show DBA Dashboard : Show DBA Dashboard to all users This screen lets you manage the list of and uses to connect to the registered products as well as manage the list of the register of products as well as manage the list of the registered products. Image: Width(%): 33	★ Tips The Idera Dashboard hosts products that register with the dashboard. The Manage Products installed or uninstalled or uninstalled or uninstalled or uninstalled or durinstalled or uninstalled

In the Customize DBA Dashboard dialog you can try the following:

- Select to hide or show the DBA Dashboard to all users or to users with permissions in two or more products.
- Select the View you want to modify (Overview or Details View).
- Add or remove columns from the selected View.
- Specify the column widths.
- Add product widgets.
- Remove widgets.
- Re-arrange widgets (drag and drop).

Additionally, you can:

- Modify specific settings for each widget, such as its default state (Expanded or Collapsed).
- Assign another widget to a previously placed widget.

Customize DBA Das	hboard	x
्र्लू- Tips	Hide / Show DBA Dashboard :	Reset to default view Show DBA Dashboard to all users
The Idera Dashboard hosts products that register with the dashboard. Typically this is handled at the time the product is installed or uninstalled. The Manage Products option lets you view and manage the list of	Add Column Remove Column Total Widgets: 3	Select View : Overview ▼ Add a widget ▼ Width(%) : 33 33 34 Apply
registered products. This screen lets you manage the credentials that the Idera Dashboard uses to connect to the registered products as well as manage the list of registered products.	Choose another v Overall Status SQLBI Manage	Choose another Choose another ger Top Alerts By Metric All Products Top Instances By Alert Counts All Products
	Default state:	Alert Counts All Products
		Cancel Save

Manage Licenses

SQL Business Intelligence Manager does not display license information in this view. You can access your SQL BI Manager license information from the **Available Licenses** option in the SQL BI Manager dashboard tab. Click here for more information.

Managing Tags

Tags can help you organize your managed instances and databases. Tags created and updated in the IDERA Dashboard can be made available and used in other IDERA SQL products. This feature allows you to i mport, view, edit, and delete tags and their associated instances and databases.

Click **Manage Tags** in the **Administration** tab to display the configuration window.

MANA	GE TAGS			
SEARCH:	Search tags here		Options Delete	Manage Tags
Add Tag Tag				
Tag	Туре	Conflict		
		No Results Found		 Select the row of a tag in table to view details.
				Delete tag Save Discard changes

Click **Add Tag** to display the configuration panel to add a tag to a certain instance or database or select an existing entry from the list to edit its settings.

IANA	GE TAGS							
EARCH:	Search tags here		Options Delete	Manage Tags				
dd Tag				Tag:	Enter tag name	5		
Tag	Туре	Conflict						
	1	Vo Results Found		Instances:	Instance	Product		
						No Resi	ilts Found	
					Add instance			
				Databases:	Instance	Database	Product	
						No Resu	ilts Found	
						*		
						Deb	nto tag Save	Discard chang

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Sending notifications

The IDERA Core Web Framework 3.0 allows you to send notifications over Email to all registered users in the IDERA Dashboard.

Click **Send notification** in the **Administration** tab to open a text field to enter the message you want to send.

Specify r	nessage to inform users	
	_	 lanage

Click **Send** to send the notification message.

The Notifications feature requires you to previously configure SMTP settings. Email notifications can only be sent to users with a registered Email address.