

Known issues

The following issues are known in this version of IDERA SQL Inventory Manager:



Upgrading from a previous version

Because of the addition of roles, all user accounts in a previous version of the product are added to the IDERA Dashboard but are not assigned a role and cannot access IDERA SQL Inventory Manager until the administrator changes the account permissions. Note that the administrator is the account specified during the IDERA Dashboard installation.

To change user account permissions, go to **IDERA Dashboard > Administration > Manage Users**. Edit a user account. Select the IDERA SQL Inventory Manager product, and then assign a role of **Product Administrator**, **Product User**, or **Product Guest**. Click **Save**, and then repeat these steps for each user account.

Now grant the user accounts access to the instances in your environment. Go to **SQL Inventory Manager > Administration > Manage Users**. Click the link for the name of the user account. In the **Access to SQL Server Instances** section of the Edit Users window, select whether you want to grant the user account access to all instances or a selection of instances. If you want to grant access to only selected instances, choose those instances using whether the tag or instance name. Click **Save**.

For more information about user accounts and roles, see [Managing users in the IDERA Dashboard](#).

Known issues in version 2.6.1

VM Configuration

After adding the connection credentials inside the **VM Configuration** window, an "**Error message is failed to connect. Check credentials and try again.**" warning triggers once you select the **Test** option. This feature is currently under development and a fix will be included in a future release.

Known issues in version 2.6

PDF reports

When you export information as PDF from the **Explorer** view, filtered by Instance Count, Database Count, Data Size (MB), Log Size (MB), Activity (trans/sec), DB on Availability Group, or Physical Servers, you will notice that it includes hidden columns. This happens because the PDF reports are exported directly through databases calls.

Advanced Filter options

When you create a filter with the **Advanced Filter** option, and edit this filter renaming it with an existing filter name, the UI will only display one. Any further editions performed will not be save nor reflected. To avoid this issue you must delete the edited filter and create a new one.

Edition information for Azure SQL Servers

The **Instances** tab does not display the **Edition** information of the Azure SQL Servers. To access the Edition details, you can go to the SQL Server Management Studio and run the query `select @@version` on the instance you choose.

Private type instances

When the **Instance Type** is Private on the **Discovered Instances** view, the **Instance Type** will change to Virtual on the **Managed by Instances** view, once you register it.

Missing Alert message in Health Checks

When you go to **Manage Health Checks** in the **Administration** view, use the **Configure** options to edit the **Volume at Risk** alerts, select an instance, and choose a drive from the **Excluded Drives** drop down which is not present in the selected instance, SIM 2.6 does not display the Alert message that should be generated.

Incorrect instance type for AWS EC2

When you add an AWS EC2 instance with DNS compute.amazonaws.com for region **us-east-1**, SIM 2.6 displays the type of the instance as **Private**. To avoid this issue, please contact [Technical Support](#).

Dashboard error when visualizing SIM

The **Dashboard** may display a **500 Internal Server Error** type when trying to visualize the Inventory Manager tab. To prevent this issue, do not change the database name from the default setting during the installation process.