

## Using Help

The IDERA wiki includes a comprehensive online Help system as well as additional resources that support you as you install and use IDERA products. You can also search multiple IDERA support solutions, available at <http://idera.force.com/>

Additionally, IDERA helps you by providing:

- 24/7 technical support for critical issues.
- Availability to report cases and access a web-based customer portal for update status.
- Access to our [Knowledge center](#) where you can find FAQs, How To's, Best Practices, and Webcasts.

This wiki includes the following Web browser minimum requirements:

- Internet Explorer 8.0
- Mozilla Firefox 4
- Google Chrome 6

You can access the IDERA Help system through the **Help** icon on the top right section of your window or by pressing F1 on the section where you need more information.

You can print a help topic from the wiki using the Print function in your browser.

[Need more help? Search the IDERA Customer Support Portal](#)

<a href="#">IDERA Website</a>	<a href="#">Products</a>	<a href="#">Purchase</a>	<a href="#">Support</a>	<a href="#">Community</a>	<a href="#">About Us</a>	<a href="#">Resources</a>	<a href="#">Legal</a>
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