

Previous known issues

Known Issues for 1.7.3

Installation

SQL Workload Analysis installation fails when entering a SQLWA repo name with some special characters.

IDERA Dashboard

Whenever a remote instance is added in SQLWA using SQL authentication, an 'unknown' status is shown.

Known Issues for 1.7.2

Installation

SQL Workload Analysis installation fails when entering a SQLWA repo name with some special characters.

IDERA Dashboard

Whenever a remote instance is added in SQLWA using SQL authentication, an 'unknown' status is shown.

Known Issues for 1.7.1

Installation

Issue with SQLWA remote registration and remote database installation.

Upgrade

SQLWA Upgrade fails when trying to upgrade from the 1.7.0 to the 1.7.1 version.

IDERA Dashboard

Added instances on the IDERA Dashboard cannot be viewed.

Monitored Instances

Monitoring instance status is showing a question mark state.

Known Issues for 1.7.0

Installation

Issue with SQLWA remote registration and remote database installation.

IDERA Dashboard

SQLWA is not loading the Dashboard overview page and SQLWA Home page when using a hostname in the IE browser's URL bar.

Navigating back from the Top Logins page does not load the view and data in the right grid.

Monitored Instances

Monitoring instance status is showing a question mark state.

Monitored Servers

You are able to monitor 2 servers while SQLWA is licensed for 1 server only.

Known Issues for 1.6.7

Upgrade

If you encounter issues when upgrading to SQL Workload Analysis 1.6.7, restart the services after performing the upgrade. It may take a couple of minutes to load the SQL Workload Analysis homepage and the data widgets.

IDERA Dashboard

SQL Workload Analysis cannot be register in a preinstalled IDERA Dashboard 4.6

Known Issues for 1.6.6

Installation

SQL Workload Analysis is no longer supporting Windows 2008.

Known Issues for 1.6.5

Encryption

SQL Workload Analysis may prompt an error when adding an instance where Force Encryption is required using Windows Authentication in earlier Microsoft SQL Server version (>11.0). For more information, please visit [TLS 1.2 support for Microsoft SQL Server](#).

Upgrade

Users may encounter error messages when registering SQL Workload Analysis, while upgrading. To solve this problem, change the port number located in the ps_registration table to the port number on which IderaCoreService is running. For more information, contact [IDERA support](#).

Known Issues for 1.6.1

Installation

Compatibility

SQL Workload Analysis is not supported in Windows Vista 32-bit machine.

Uninstallation

Exception shown when uninstalling

After uninstalling SQL Workload Analysis, the product is still shown under the managed products and an exception is seen when clicking SQLWA link after it was uninstalled.

Known Issues for 1.5

IDERA Dashboard

Unsuccessful migration of SQL Workload Analysis

After installation, the IDERA Dashboard is unable to successfully migrate SQL Workload Analysis to a different (remote) installation of the IDERA Dashboard. The suggested workaround is to perform a new installation in the target server.

Monitored Instances

Error adjusting the column width of the Monitored Instances list

The handlers that are used to adjust the width of the columns can go off-screen after performing an adjustment. The suggested workaround is to refresh (F5) the web browser to reset the columns width to their default settings.

License Management

Error updating license key information after the trial license expires

SQL Workload Analysis is unable to register a new license key after the trial license has expired. The suggested workaround is to register new license key information before the trial period expires.

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