

# How to use the Help

The Idera wiki includes a comprehensive online Help system as well as additional resources that support you as you install and use Idera products. You can also search multiple Idera support solutions, available at <http://www.idera.com/support/faq>

Additionally, Idera helps you by providing:

- 24/7 technical support for critical issues.
- Availability to report cases and access a web-based customer portal for update status.
- Access to our [Knowledge center](#) where you can find FAQs, How To's, Best Practices, and Webcasts.

This wiki includes the following Web browser minimum requirements:

- Internet Explorer 8.0
- Mozilla Firefox 4
- Google Chrome 6

You can access the Idera SQLsafe Help system through the **Help** icon on the top right section of your window or by pressing F1 on the section where you need more information.

You can print a help topic from the wiki using the Print function in your browser.