

# Navigate the IDERA Dashboard

## What is the IDERA Dashboard?

The IDERA Dashboard is a common technology framework designed to support the entire IDERA product suite. The IDERA Dashboard allows users to get an overview of the status of their SQL Servers and hosted databases all in a consolidated view, while providing users the means to drill into individual product dashboards for details. The IDERA Dashboard also includes widgets that consolidate data across the products. The IDERA Dashboard supports multiple copies of SQL Diagnostic Manager installations.

To access the IDERA Dashboard, select **IDERA Dashboard** from the Product menu.

## IDERA Dashboard menu bar

In the IDERA Dashboard menu bar, you can perform the following actions:

- Select the product content you want to view through the **Product** menu.
- Access administration tasks through the **Admin** menu.
- Access to a number of assistance topics through the **Help** menu.

## Product menu

The Product menu allows you to quickly toggle between all of your installed IDERA products. You can customize the default order of your products in the Product menu by selecting the **Customize** option from the drop-down list and then clicking, holding, and dragging the product labels to the desired order. After selecting the order, click **Save** to save the changes.



If the product list is long, the IDERA Dashboard displays the option More at the bottom of the menu. Click **More** to expand the next products in the list.

## Welcome user

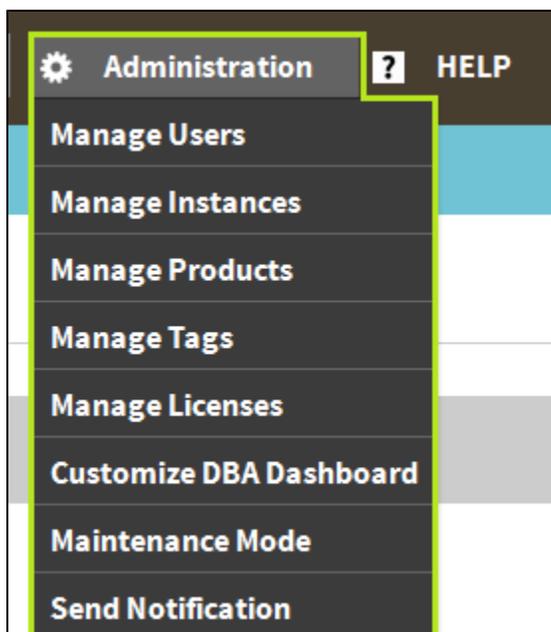
The user menu, which displays **Welcome <domain\username>**, allows you to manage the user account (if the user has the Product Administrator role) and log out of the IDERA Dashboard session. Click **Manage Accounts** to display the Manage Users view with the current user account selected and the details displayed in the User/Group Details pane.

## Admin menu

The **Admin** menu provides a list of shortcuts to the views available on the Administration tab.

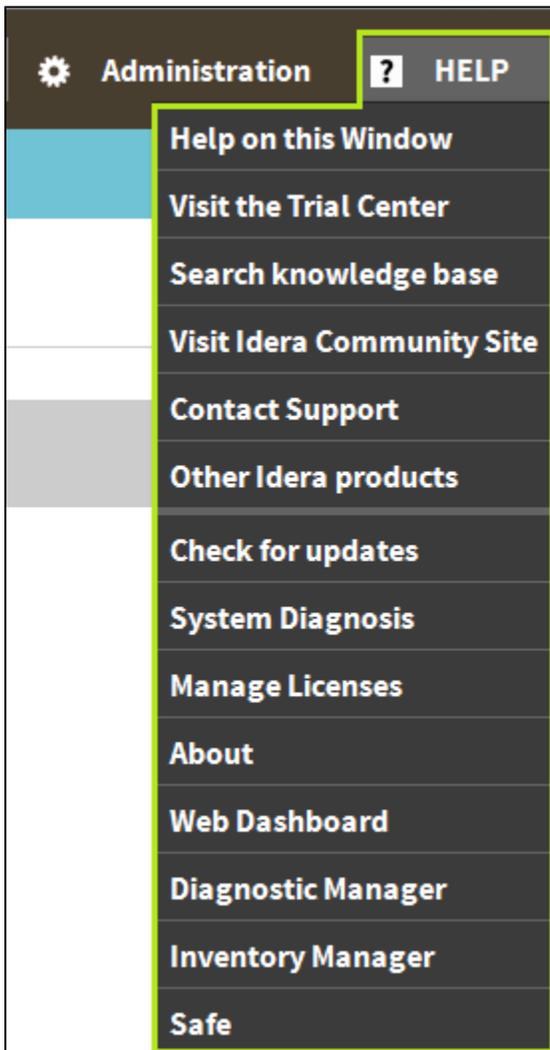


If a menu item is displayed but disabled, the current user account does not have the permission necessary to perform the associated function.



## Help menu

The Help menu provides links to helpful areas such as the IDERA Knowledge Base or the IDERA Customer Support.



## IDERA Dashboard Tabs

The IDERA Dashboard is comprised of the following tabs:

- [Overview](#)
- [Details view](#)
- [Alerts](#)
- [Administration](#)

## What actions can be performed in the Overview tab of the IDERA Dashboard?

In the IDERA Dashboard users can glance at their registered products overall status through the Overview tab (Click image to view full size). This tab contains product widgets of all the products registered with the IDERA Dashboard. By default the Overview tab contains the following widgets:

- Overall status
- Instance status
- Active alerts list
- Instances list

OVERVIEW    DETAILS VIEW    ALERTS    ADMINISTRATION

**OVERVIEW**    FILTERS:     [Clear filters](#)    [Export](#)

Overall Status | SQLDM (DEMOMD)

**Total Alerts: 180**  
 175 Critical Alerts  
 5 Warning Alerts  
 0 Informational Alerts  
 As of: 5/20/2016 02:17 pm

Instance Status | SQLDM (DEMOMD)

**Total Monitored Instances: 3**  
 3 Critical  
 0 Warning  
 0 Informational  
 0 Ok  
 0 Disabled

SQLDM – Active Alerts List (DEMOMD)

!	Time	Summary	Instance	Category
!	5/20/16 1:4...	Database Id...	AUT-SQLBI...	Backup
!	5/20/16 1:4...	Database Id...	AUT-SQLBI...	Backup
!	5/20/16 1:4...	Database Id...	AUT-SQLBI...	Backup
!	5/20/16 1:4...	Database Id...	AUT-SQLBI...	Backup
!	5/20/16 1:4...	Database S...	AUT-SQLBI...	Backup
!	5/20/16 1:4...	Database Id...	AUT-SQLBI...	Backup

SQLDM – Instances List (DEMOMD)

!	Instance	Version	Status	Agent Status	Avail
!	AUT-SQLBI...	10.50.1600.1	Running	Stopped	1279
!	CH-SP2010-1	10.50.2550.0	Running	Stopped	299.0
!	CR-2K8R2	10.50.1600.1	Running	Running	1987

In the Overview tab, you can perform the following actions:

- Expand or collapse a widget 
- View a widget in full size 
- Remove a widget 
- Filter widget information by Products and by Tags.

 **Customize the Main Navigation tab order**  
 Users can customize the main navigation tab order of the IDERA Dashboard in the [Configure Navigation order](#) widget of the Administration view.

 **Customize the Overview tab**  
 Users can customize the Overview tab by adding, removing, and arranging widgets in the [Configure Dashboard Views](#) widget of the Administration view.

**What actions can be performed in the Details view of the IDERA Dashboard?**

In the IDERA Dashboard users can select specific metrics to display in the Details view tab (Click image to view full size). This tab contains product widgets of all the products registered with the IDERA Dashboard. By default the Details view tab contains the following widgets:

- Products by Alerts (All Products).
- Alerts by Category (All Products).
- Top Alerts by Metric (All Products).
- Alerts by Counts (All Products).
- Top Instances by Alert Count.
- Top Instances by CPU Usage.
- Top Databases by Alert Counts.
- Alert Counts by Category.

OVERVIEW   **DETAILS VIEW**   ALERTS   ADMINISTRATION

INSTANCE DETAILS Export

**CH-SP2010-1**

Products By Alerts | All Products

**Error loading widget**

Alerts By Category | All Products

**Error loading widget**

Top Alerts By Metric | All Products

**Error loading widget**

Alert Counts | All Products

No Current Alerts

SQLDM – Top Instances by Alert Count (DEMO)

Instance	Alerts	
BI DEMO	164	<div style="width: 100%; height: 10px; background-color: red;"></div>
CH-SP2010-1	12	<div style="width: 10%; height: 10px; background-color: red;"></div>
CR-2K8R2	7	<div style="width: 5%; height: 10px; background-color: red;"></div>

SQLDM – Top Instances by CPU Usage (DEMO)

Instance	CPU Usage	(%)
CR-2K8R2	5.00	<div style="width: 100%; height: 10px; background-color: green;"></div>
BI DEMO	3.00	<div style="width: 60%; height: 10px; background-color: green;"></div>
CH-SP2010-1	1.00	<div style="width: 20%; height: 10px; background-color: green;"></div>

SQLDM – Top Databases by Alert Counts (DEMO)

Instance	Database	Alerts	
BI DEMO	SQLBIRepository3321	2	<div style="width: 100%; height: 10px; background-color: red;"></div>
CH-SP2010-1	SQLBIRepository	2	<div style="width: 100%; height: 10px; background-color: red;"></div>
CR-2K8R2	DiagnosticManager...	1	<div style="width: 100%; height: 10px; background-color: red;"></div>
CR-2K8R2	IderaDashboardRep...	1	<div style="width: 100%; height: 10px; background-color: red;"></div>
CR-2K8R2	master	1	<div style="width: 100%; height: 10px; background-color: red;"></div>
CR-2K8R2	model	1	<div style="width: 100%; height: 10px; background-color: red;"></div>
CR-2K8R2	msdb	1	<div style="width: 100%; height: 10px; background-color: red;"></div>
CR-2K8R2	ReportServer	1	<div style="width: 100%; height: 10px; background-color: red;"></div>
CR-2K8R2	ReportServerTempDB	1	<div style="width: 100%; height: 10px; background-color: red;"></div>
BI DEMO	SQLBIRepository420	1	<div style="width: 100%; height: 10px; background-color: red;"></div>

SQLDM – Alert Counts by Category (DEMO)

Category	Count
Backup	175
Resources	3
Services	2
Databases	2
Operational	1
Queries	0
Logs	0
Sessions	0
Virtualization	0

In the Details tab, you can perform the following actions:

- Expand or collapse a widget 
- View a widget in full size 
- Remove a widget 
- Filter widget information by SQL Diagnostic Manager Repository.



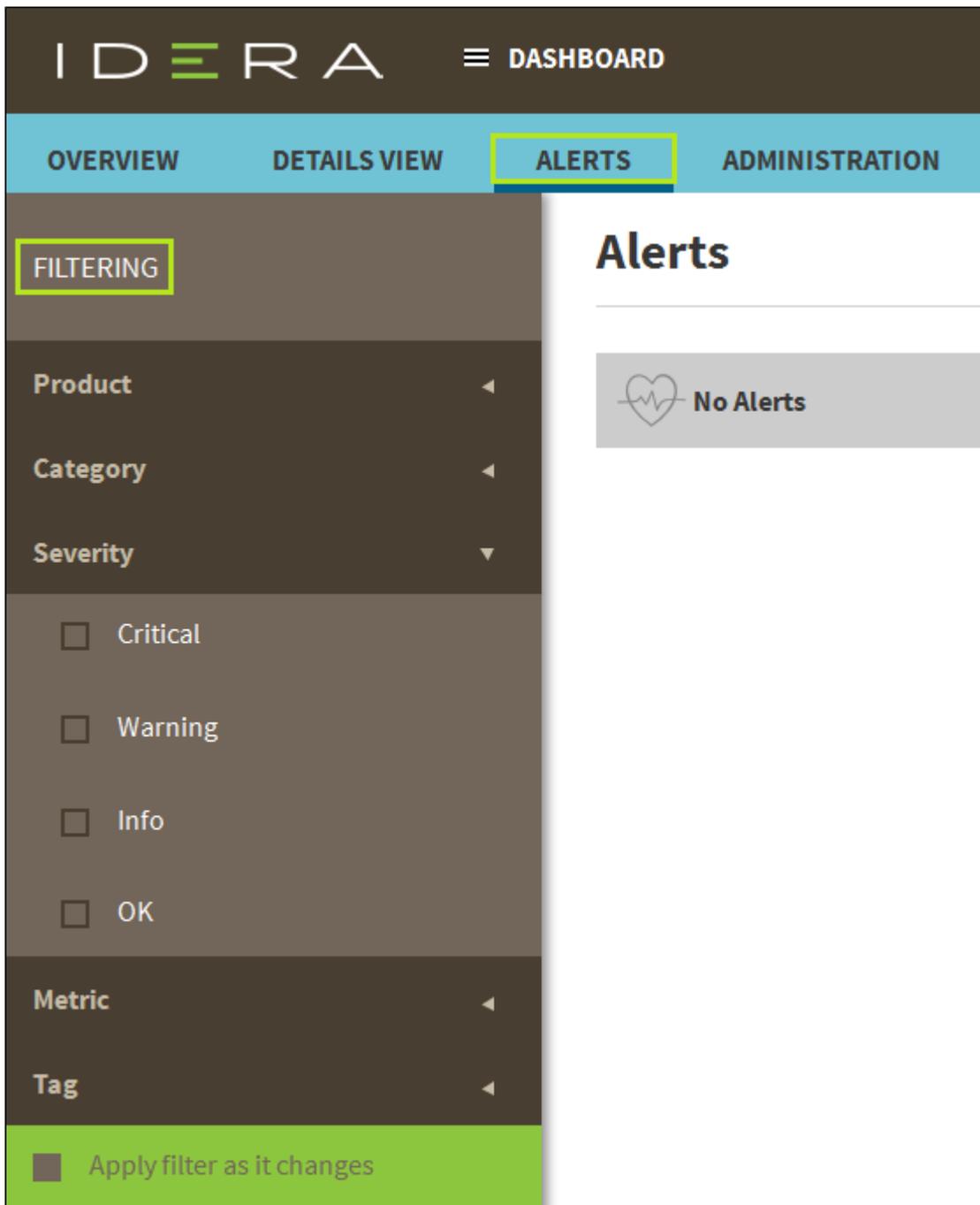
#### Customize the Details view tab

Users can customize the Details view tab by adding, removing, and arranging widgets in the [Configure Dashboard Views](#) widget of the Administration view.

## What actions can be performed in the Alerts view of the IDERA Dashboard?

In the IDERA Dashboard users can access information on all registered products current alerts and filter them based on:

- Product
- Category
- Severity
- Metric
- Tag



### What actions can be performed in the Administration view of the IDERA Dashboard?

In the IDERA Dashboard all products show a common Administration tab, granted the logged-in user has administrator privileges. Selecting this tab, displays the Administration view which hosts a range of widgets for performing administration-related actions. Click image to view full size.

IDERA ≡ DASHBOARD iderainfodev\administrator Administration HELP

[OVERVIEW](#) [DETAILS VIEW](#) [ALERTS](#) [ADMINISTRATION](#)

## ADMINISTRATION

<p><b>Users</b></p> <p>Give users permission to use the Idera Dashboard. Create, edit and delete users with the Manage Users action.</p> <p><a href="#">Manage Users</a></p>	<p><b>Configure Navigation Order</b></p> <p>Customize the order of the products on the navigation tab.</p> <p><a href="#">Customize Main Navigation Tab Order</a></p>
<p><b>Instances</b></p> <p>The Idera Dashboard tracks SQL Server instances discovered and managed by Idera products. Use Manage Instances to view and manage this list.</p> <p><a href="#">Manage Instances</a></p>	<p><b>Configure Dashboard Views</b></p> <p>Customize the objects that display on the Dashboard Views.</p> <p><a href="#">Customize DBA Dashboard</a></p>
<p><b>Products</b></p> <p>The Idera Dashboard hosts products that register with the dashboard. Typically this is handled at the time the product is installed or uninstalled. The Manage Products option lets you view and manage the list of registered products.</p> <p><a href="#">Manage Products</a></p>	<p><b>Send Notification to All Users</b></p> <p>Add a warning message to notify all users about product upgrades.</p> <p><a href="#">Send Notification</a></p>
<p><b>Tags</b></p> <p>Tags can help you organize your managed instances and databases. Tags created and updated in Idera Dashboard can be made available and used in other Idera SQL products. Create, import, view, edit and delete tags and their associated instances and databases using the Manage Tags action.</p> <p><a href="#">Manage Tags</a></p>	<p><b>Licensing</b></p> <p>View license statuses for your Idera SQL products using the Manage Licenses action.</p> <p><a href="#">Manage Licenses</a></p>

The Administration view of the IDERA Dashboard provides a central set of services related to specific actions such as:

- [Security](#)
- [Product registry](#)
- [Instance registry](#)
- [Tags management](#)
- [Navigation order configuration](#)
- [Dashboard views configuration](#)
- [Notifications](#)
- [License Management](#)

For more information on each service and what configuration settings are available, visit each respective section.

SQL [Diagnostic Manager](#) identifies and resolves SQL Server performance problems before they happen. [Learn more >>](#)

<a href="#">IDERA Website</a>	<a href="#">Products</a>	<a href="#">Purchase</a>	<a href="#">Support</a>	<a href="#">Community</a>	<a href="#">About Us</a>	<a href="#">Resources</a>	<a href="#">Legal</a>
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