

Using Help

The IDERA wiki includes a comprehensive online Help system as well as additional resources that support you as you install and use IDERA products. You can also search multiple IDERA Support Solutions, available at the [Customer Support Portal](#).

Additionally, IDERA helps you by providing:

- 24/7 technical support for critical issues.
- Availability to report cases and access a web-based customer portal for update status.
- Access to the [Customer Support Portal](#) where you can find FAQs, How To's, Best Practices, and Webcasts.

You can access the IDERA Help system through the **Help** icon on the top right section of your window or by pressing F1 on the section where you need more information.

You can print a help topic from the wiki using the Print function in your browser.

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