

# Windows Server 2003 clustered environment

The following instructions guide you through the installation of SQLdm in a Windows Server 2003 based clustered environment.

## Things to consider before you install SQLdm in a clustered environment

- Create a separate cluster resource group to host SQLdm services. A separate group allows the SQLdm services to fail without causing other resources in the group to failover.
- Before you create this separate cluster resource group, gather a dedicated IP, NetBIOS name, and a dedicated disk for the cluster resource group.
- SQLdm Collection, Management, and Predictive Analytics services can run as generic services on your newly-created cluster resource group.
- The system may request the network Name and network IP as part of cluster configuration.

## Install SQLdm Services on Cluster Nodes

You must install the SQLdm services on each cluster node for the services to work correctly when a failure occurs on the primary cluster node hosting the SQLdm services.

### To install SQLdm services on cluster nodes:

1. Log on with an administrator account to the computer on which you want to install SQLdm.
2. Run Setup.exe in the root of the SQLdm installation kit on the first cluster node.
3. Click **SQL diagnostic manager** on the **Quick Start** window.
4. On the **Welcome** window of the setup program, click **Next**.
5. Review and accept the license agreement by clicking **I accept the terms in the license agreement**, and then click **Next**.
6. Accept the default installation folder, or click **Change** to specify a different folder, and click **Next**.
7. Select the **Typical setup** type and click **Next**.
8. Select the SQL Server instance and enter a database name.
9. Enter the service account information and click **Next**.
10. Click **Install**.
11. In Windows Services, stop the SQLdm Management service and set the Startup type to **Manual**.
12. In Windows Services, stop the SQLdm Collection service and set the Startup type to **Manual**.
13. In Windows Services, stop the SQLdm Predictive Analytics service and set the Startup type to **Manual**.



You cannot perform the installations concurrently, as the installers collide when checking the repository. You must perform the installations sequentially.

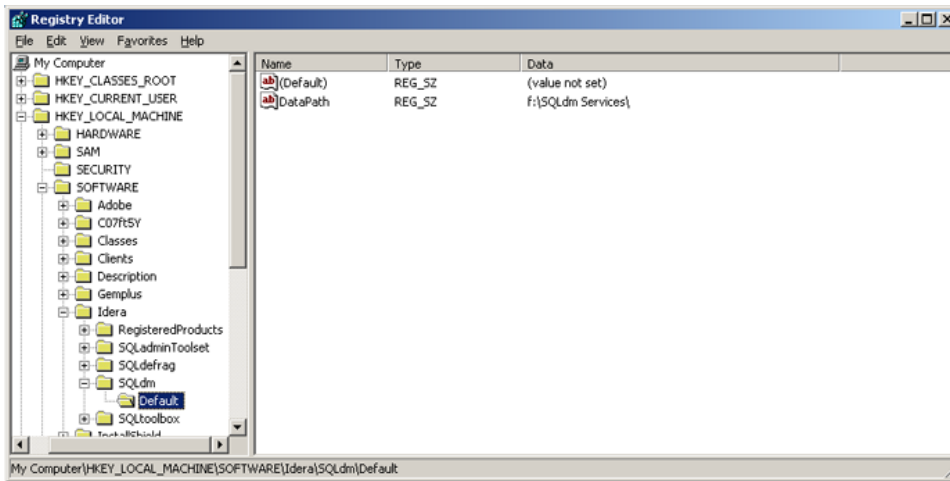
## Configure the Cluster Resource Group

Cluster Resource Group settings must be modified to allow SQLdm to recognize the cluster nodes.

### To configure the Cluster Resource Group:

1. In the Cluster Administrator tool, create the Cluster Resource Group:
  - Select **File > New > Group** and give the group and description.
  - Add the nodes and click **Finish**.
2. In the Cluster Administrator tool, add a disk to the Cluster Resource Group:
  - Right-click the group you just created, select **New > Resource** and give it a name and description.
  - For the Resource Type, select **Physical Disk**.
  - Select the SQLdm group.
  - Click **Next** until you get to the last window and click **Finish**.
3. In the Cluster Administrator tool, add an IP address for the Cluster Resource Group:
  - Right-click the group and select **New > Resource** and give it a name and description.
  - Select the Resource type **IP Address**.
  - Enter the IP address that you acquired for your new Cluster Resource Group.
  - Click **Finish**.
4. In the Cluster Administrator tool, add the Network Name resource to the Cluster Resource Group:
  - Right-click the group and **New > Resource** and give it a name.
  - Select the Resource type **Network Name**.
  - Add the dependency for the IP address resource.
  - Specify the name and click **Finish**.
5. Select a **Disk** that is in a Cluster Resource Group and create a directory on that disk used to hold local data for the services.
6. On the primary node, create the default registry key and add the full data path value under `HKEY_LOCAL_MACHINE\SOFTWARE\Idera\SQLdm\Default`.
7. Create the `DataPath` value.
8. Select a **Cluster Resource Group** in which you want to define the SQLdm resources.
9. Create an IP Address resource for the SQLdm Services. If there is already an existing Network Name in the Cluster Resource Group, then you can skip this step.
  - Create an **Network Name** resource that maps to the IP Address
  - Create the **Network Name** resource and add the IP Address as a dependency
10. Create a **Generic Service** resource for the SQLdm Management Service.
  - Add the **Disk** for the shared data as a dependency
  - Add the **Network Name** as a dependency
  - Specify `SQLdmManagementService$Default` as the name of the service to start

11. After the service is added, right-click it and select **Properties**.
  - Select the Parameters tab and check the **Use network name for computer name** box
  - Select the Registry Replication tab and add SOFTWARE\Idera\SQLdm\Default
  - Click **OK**
12. Create a Generic Service resource for the SQLdm Collection Service.
  - Add the **Disk** for the shared data as a dependency
  - Add the **Network Name** as a dependency
  - Specify SQLdmCollectionService\$Default as the name of the service to start
13. After the service is added, right-click it and select **Properties**.
  - Select the Parameters tab and check the **Use network name for computer name** box
  - Select the Registry Replication tab and add SOFTWARE\Idera\SQLdm\Default
  - Click **OK**
14. Create a Generic Service resource for the SQLdm Predictive Analytics Service.
  - Add the **Disk** for the shared data as a dependency
  - Add the **Network Name** as a dependency
  - Specify SQLdmPredictiveAnalyticsService\$Default as the name of the service to start
15. After the service is added, right-click it and select **Properties**.
  - Select the Parameters tab and check the **Use network name for computer name** box
  - Select the Registry Replication tab and add SOFTWARE\Idera\SQLdm\Default
  - Click **OK**
16. In Windows Services, bring the SQLdm Management service resource online.
17. In Windows Services, bring the SQLdm Collection service resource online.
18. In Windows Services, bring the SQLdm Predictive Analytics service resource online.



## Complete the Cluster Configuration in SQLdm

1. Use the Management Service Configuration wizard to force the services to re-register.
2. Start the SQLdm Desktop Client and select SQLdm Repository. If the SQLdm Repository is clustered make sure to use the virtual server name for the SQL Server hosting the SQLdm Repository.
3. Verify that your configuration displays correctly in the SQLdm Desktop Client.

SQL **Diagnostic Manager** identifies and resolves SQL Server performance problems before they happen. [Learn more >>](#)

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