

# Using SQL Enterprise Job Manager Help

The IDERA wiki includes a comprehensive online Help system as well as additional resources that support you as you install and use IDERA products. You can also search multiple IDERA support solutions, available at <http://www.idera.com/support/productsupport>.

Additionally, IDERA helps you by providing:

- 24/7 technical support for critical issues.
- Availability to report cases and access a web-based customer portal for update status.
- Access to our [Knowledge center](#) where you can find FAQs, How To's, Best Practices, and Webcasts.

This wiki includes the following Web browser minimum requirements:

- Internet Explorer IE 10+
- Microsoft Edge (MS browser in Windows 10)
- Google Chrome
- Mozilla Firefox
- Safari

You can access the IDERA SQL Enterprise Job Manager Help system through the **HELP** option on the top right section of any tab or by clicking the question mark (?) on any dialog window.

You can print a help topic from the wiki using the Print function in your browser.

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