Precise packaged applications support matrix

Oracle EBS, Siebel, and PeopleSoft packaged applications

| Packaged Application | Precise Support | | | | | | | | | | |
|--------------------------------------------------|-----------------------------|------------------------------------------|--------------------------------------------------------------------------------------------------|-------------------------|---------------------------------------------------------------------------------------------|--------------------------------------------------------------|-----|--|--|--|--|
| | Web Tier | Application Tier | | Transaction Tracking | DB Interpoint | | | | | | |
| | | J2EE | Insight | • | Oracle | SQL | DB2 | | | | |
| Oracle EBS | | | | | | | | | | | |
| 11i9 11.5.9 | (Excluding windows Itanium) | Support for Linux /UNIX only | Support for Linux/UNIX only. 11.5.7 only supports listener mode, R12 only supports servlet mode. | N/A | Supported on all platforms available for Precise for Oracle excluding Windows 64-bit. | N/A | N/A | | | | |
| 11i10 11.5.10 | | | | | | | | | | | |
| 11i10 CU1 11.5.10.1 | | | | | | | | | | | |
| 11i10 CU2 11.5.10.2 | | | | | | | | | | | |
| R12 12.0.0.6, 12.0.4, 12.1, 12.1.1, 12.1.3 | | | | | | | | | | | |
| Siebel | | | | - | | | | | | | |
| CRM 7.7.x, 7.8.x | (Excluding windows | N/A | N/A | N/A | Supported on all platforms available for Precise for Oracle NT. | 7.7.x and 7.8.x supported only on Windows 32-bit | N/A | | | | |
| CRM 8.0.x | | | | | | | | | | | |
| CRM 8.1.1 | Itanium) | | | | | | | | | | |
| PeopleSoft | | | | | | | | | | | |
| PeopleTools ⁽¹⁾ 8.44 - 8.53 | (Excluding windows Itanium) | • | • | • | Supported on all platforms available for Precise for Oracle. | Supported on all platforms available for Precise for MS-SQL. | N/A | | | | |

(i) Note

SAP packaged applications

| Packaged Application | Precise Support | | | | | | | | | | |
|-------------------------|------------------------------------|---------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|---------------------------------------------------|------------------------------------------------|------------------------------------------------------------------------------------------|--|--|--|--|
| | Web Tier (Portal Web Server) | Application Tier | | Transaction Tracking | DB Interpoint | | | | | | |
| | | Portal Application Server | SAP ECC | | Oracle | SQL | DB2 | | | | |
| SAP | | | | | | | | | | | |
| Basis 4.6c, 4.6d | | | Precise for SAP supports all SAP | | Supported on all | Supported on all | Supported on all | | | | |
| Basis 6.20, 6.40 | | | versions and applications listed to the left, | | platforms available for Precise for Oracle. | platforms available for Precise for SQL. | platforms available for Precise for DB2 excluding Windows and Sun OS x86. | | | | |
| NetWeaver 7.0 | (Excluding Windows Itanium) | • | according to the operating systems where the respective Interpoint is supported. Monitoring of SAP is performed remotely by the SAP FocalPoint and is only supported on Windows. | • | | | | | | | |
| NetWeaver 7.1, 7.3 | , | • | | • | | | | | | | |
| SAP | | | · | | | | | | | | |
| | | | SAP BI Application | | | | | | | | |
| SAP BW 7.0 | N/A | • | • | N/A | • | | N/A | | | | |

 $^{^{\}left(1\right)}$ Precise support for PeopleSoft is dependent on the PeopleTools version.