


Upgrading the SQL Safe Backup and IDERA Dashboard

 SQL Safe is **ONLY** compatible with IDERA Dashboard version 4.6 and with limited support.

The following instructions guide you through the upgrade of the SQL Safe Backup and IDERA Dashboard in an AlwaysOn Environment.

1. Log on with an administrator account to the computer where the server hosting the SQL Safe Backup and IDERA Dashboard is located.
2. Open the **SQL Safe Backup installer** and click **Run**.
3. Before you begin, the **SQL Safe Backup** wizard displays information about what is needed to complete the installation successfully. Click **Next**.
4. By default, the installer automatically detects the features you have already installed. Those features are selected to **upgrade**.
5. Review the license agreement. To accept this license agreement, select the **I accept the Terms and Conditions** checkbox. Click **Next**.
6. Determine if you are going to **register the SQL Safe Backup** with an existing IDERA Dashboard.
By default, the option Yes is selected. SQL Safe Backup automatically detects if you have a local IDERA Dashboard installed on your computer. If your IDERA Dashboard is located on a remote server, then specify the HostName and Port number of this server. Type administrator credentials to access this Dashboard and click **Next**.
If you select No, then proceed to the next step.
A message appears to let you know that an older version of the IDERA Dashboard is found and will further upgrade the existing one. Click **OK** to continue.
7. By default, the installer uses the **Destination Folder** you specified when you installed the product. Click **Next**.
A message appears letting you know that an existing SQL Safe Backup product is registered on this Dashboard and the current instance will be upgraded. Click **OK** to continue.
8. The **SQL Server Instance and Database Name** remain the same as your previous installation of the product. You can change the Authentication for the SQL Safe Backup Repository. By default, the **Windows Authentication** is selected. If you want to use the **Microsoft SQL Server Authentication**, select this option and specify the login name and password for this account, and click Save.
Before you continue, you can **Test Connections** to make sure the SQL Server instance is connected. Then, click **Next**.
9. Specify the **Service Account** under which the **SQL Safe Backup** and **IDERA Dashboard** services will run. Click **Next**.
10. Specify the account to be used by the **SQL Safe Backup Management Service** to connect to the SQL Safe Backup Repository Database. By default, the **Windows account** specified in the previous step is selected. If you want to use the **Microsoft SQL Server Authentication**, select this option and specify the respective SQL Server login credentials, and click **Next**.
11. Once the **SQL Safe Backup** is ready to install, review the settings you selected and click **Install** to install the program.
If you want to edit your settings, select **Back** and make your changes.

12. When the installation completes, you can either:

- Go to the **Start Menu**, Select IDERA > SQL Safe Management Console.
- Open the **IDERA Dashboard** through the URL <https://localhost:9291> from a web browser.
- Configure the **Firewall**.
- Launch the **SQL Safe Management Console**.

By default, the **Launch the SQL Safe Management Console** checkbox is enabled. To complete the installation, disable it, then click **Finish**.

Once you complete upgrading the SQL Safe Backup and IDERA Dashboard, [configure the Databases for High Availability](#).

[IDERA](#) | [Products](#) | [Purchase](#) | [Support](#) | [Community](#) | [Resources](#) | [About Us](#) | [Legal](#)